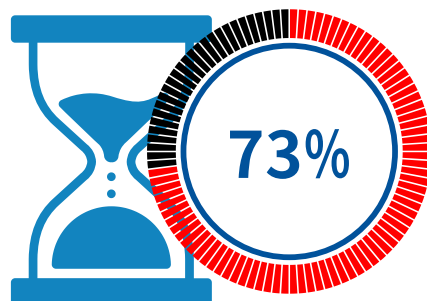
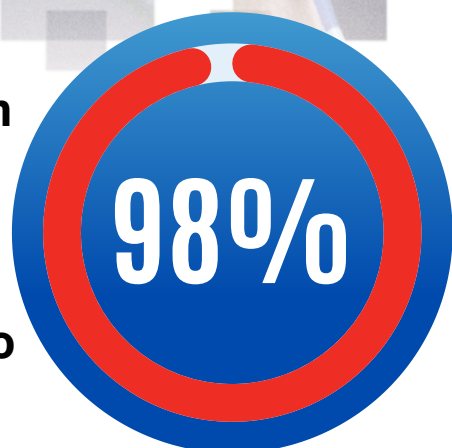


2023 PATIENT SURVEYS RESULTS

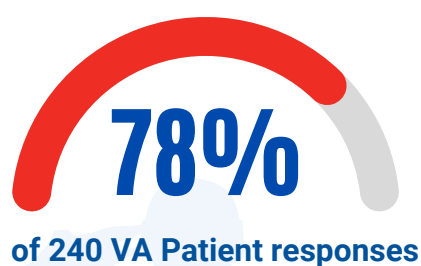
Results gathered from 470 veteran patients who freely participated in ThermaZone's product survey from January-December 2023

98% of Veteran patients said they would recommend ThermaZone to a friend.



USED DAILY

73% of patient respondents use ThermaZone for at least 3hrs per day to manage their pain



OPIOID-FREE

Reduce opioid intake for pain*



VERY EASY

Satisfaction on Ease of Use



RELIEF PROVIDED

Satisfaction with relief provided



TEMPERATURE

Satisfaction with desired temperature

*Only 240 of the 470 patients indicated they were taking opioids before ThermaZone was issued.

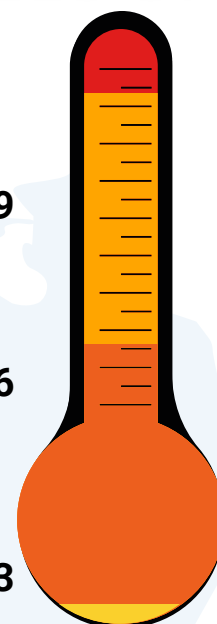
LEVELS OF TEMPS USED

Levels 10
20%

Levels 7-9
48%

Levels 4-6
29%

Levels 1-3
3%

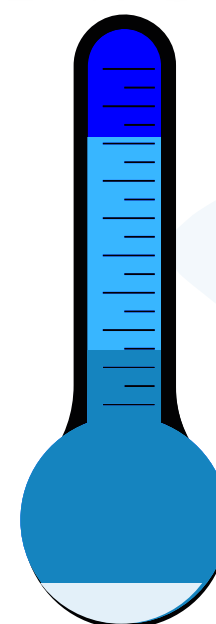


Levels 10
25%

Levels 7-9
40%

Levels 4-6
32%

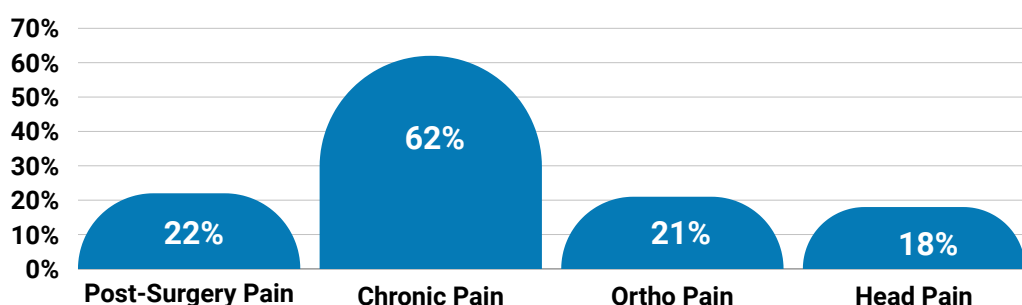
Levels 1-3
3%



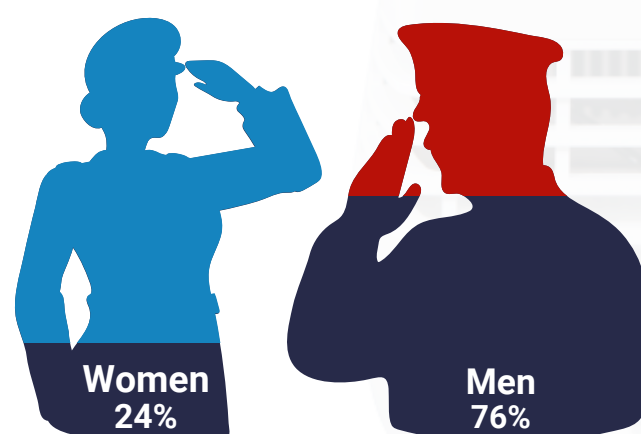
ThermaZone really helped me post-surgery, and I have been having lots of pain since my knee replacement. Once on ThermaZone, I experienced less and less swelling and pain. ThermaZone allowed me to use fewer pain meds and have a faster recovery, and I no longer use my cane.

~G. Jones, Long Beach VAMC

TYPES OF PAIN REPORTED



VETERAN RESPONDENTS DEMOGRAPHICS



ThermaZone® is committed to providing top-rated support for patient care. For further inquiries regarding our 2023 Patient Survey data, please contact: customerservice@imeconcepts.com