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Date: June 1, 2026
 To: Prosthetic Agents, Chiefs and Assistant Chiefs
 From: Innovative Medical Equipment, LLC (makers of the ThermoZone device)
 Subject: ThermoZone® Price Increases Effective July 1, 2026

Dear Valued VA Contact,

This e-mail is to inform you that on July 1, 2026 there will be a price increase on the following ThermoZone Thermal Therapy products offered by Innovative Medical Equipment:

Item #	Item Name	Old Price	New Price
003-99	ThermoZone Thermal Therapy Device	\$659.99	\$725.99
003-10	Front & Side Head Relief Pad	\$74.99	\$82.99
003-11	Rear (Occipital) Head Relief Pad	\$74.99	\$82.99
003-12	Eye Relief Pad	\$74.99	\$82.99
003-26	Single Patient Hip Pad (Disposable) 20 Pads per carton	\$1,035.99	\$1,139.99
003-27	Single Patient Knee Pad (Disposable) 20 Pads per carton	\$1,035.99	\$1,139.99
003-28	Single Patient Back Pad (Disposable) 20 Pads per carton	\$1,035.99	\$1,139.99
003-29	Single Patient Ankle Pad (Disposable) 20 Pads per carton	\$1,035.99	\$1,139.99
003-30	Single Patient Large Shoulder Pad (Disposable) 20 Pads per carton	\$1,035.99	\$1,139.99
003-31	Single Patient Small Shoulder Pad (Disposable) 20 Pads per carton	\$1,035.99	\$1,139.99
203-03	Cervical Strap (accessory used with Universal Pad 003-22)	\$21.99	\$22.99
203-04	4" x 18" Black Back Extender Strap (for use with Back Pad 003-18)	\$10.49	\$11.99
203-05	2" x 8" Black Knee Extender Strap (need 3 for Knee or ROM knee pad, order 1 strap for Sm. or Lg. Shoulder pads)	\$8.49	\$9.99
203-20	2" x 17" Replacement Strap (NOT an extender strap, for use with Sm. or Lg. Shoulder, Knee, ROM, Universal pads)	\$8.49	\$9.99

In addition, the standard FedEx Ground shipping fee for the 48 contiguous United States and the District of Columbia, excluding Alaska and Hawaii will increase from \$24.99 to \$26.99 per delivery. Ground shipments with an adult signature required will increase from \$31.04 to \$32.99.

Price sheets will be available before the July 1 price increase date. If you would like laminated hard copies of the price sheet, please e-mail customerservice@imeconcepts.com. In the e-mail please let us know how many hard copies you will need.

We want to thank you for trusting ThermoZone to support the pain management needs of VHA patients. As a reminder, the following are part of our partnership and offering to the VA:

- Devices ship within 1-2 days upon receipt of an order
- Tracking information provided to Prosthetics agents along with invoices
- Invoice Reconciliation assistance
- Veteran trouble-shooting and returns
- Virtual ThermoZone training options for clinicians, patients & prosthetics
 - A flyer is placed in every ThermoZone device order. The flyer promotes the ability for the veteran to call our support staff for a 10-minute set up instructions.
 - Our virtual training calendar (for a 1-on-1, 15-min training session) can be accessed [here](#)
 - Links to training videos can be emailed to the veterans or have them access on our website

ThermoZone continues to be the most convenient and therapeutic heating & cooling system in the marketplace. We are grateful for your support and remain committed to serve you and our United States Veterans.

Thank you for your continued support.

Sincerely,

Brad A. Pulver
 President, Innovative Medical Equipment