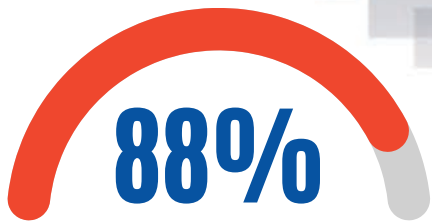


2022 RESULTS PATIENT SURVEYS

Customer Surveys from
January - December 2022



of 255 VA Patient responses

OPIOID-FREE

Reduce opioid
intake for pain*

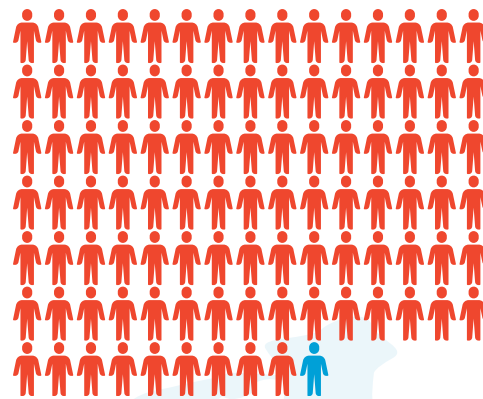
Ninety-nine percent (99%) of **400 veteran patients** who freely participated in ThermaZone's product survey in 2022 stated that they would recommend ThermaZone to a friend.



of 400 VA Patient responses

VERY EASY

Satisfaction on
Ease of Use*



of 400 VA Patient responses

RELIEF PROVIDED

Satisfaction with
relief provided*



of 400 VA Patient responses

TEMPERATURE

Satisfaction with time
needed to achieve
desired temperature*

My husband is a 100% Disabled Navy Veteran that suffered a traumatic head injury and broken neck many years ago. He suffers from excruciating pain and headaches that are so bad the majority of his days are filled with pain and suffering. The ThermaZone Therapy Device provides him some relief and for this, I want to say thank you very much to all who created this device. Thank you to Innovative Medical Equipment for supporting veterans and for bringing this device to market!

*Provided by VA Patients from the 2022
Customer Survey (January-December)

D . Gibson | Florida | June 2022

Non-opioid Pain Management

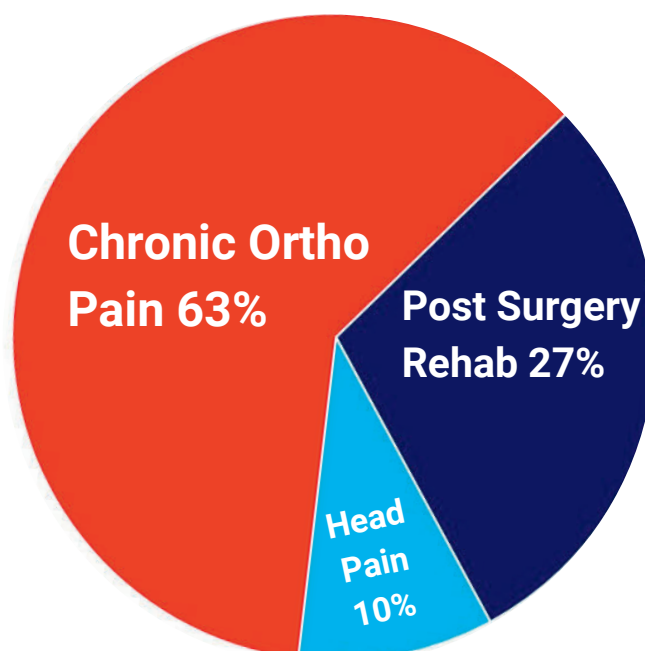


*Photo provided by patient

“-----
In the past, I have resorted to prescription pain medications to manage my severe headaches and upper neck pain. **With ThermaZone, relief is almost immediate, and without the negative effects of medication.** I am extremely satisfied with the device and thankful to the Veteran Affairs Medical Providers for their support in finding alternative methods for treatment.

- M. Trevino
U.S. Army

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**TYPES OF VA
PATIENTS WHO
FREELY PARTICIPATED
IN THE SURVEY**



ThermaZone® is committed to providing top-rated support for patient care. For further inquiries regarding our 2022 Patient Survey data, please contact: customerservice@imeconcepts.com