

Terms and Conditions

1. A letter of instruction and access to relevant medical records are required prior to confirmation of a pre-screening appointment date.
2. We require a minimum of 24 hours notice of an appointment, meeting, or assessment being cancelled. If provided with less than 24 hours notice, the cost of the assessment or meeting (and any travel costs already incurred) will be charged.
3. We reserve the right to request that meetings with treating therapists be recorded to support accurate record keeping.
4. A report will be provided within fourteen working days of the date of the post-assessment.
5. The report is prepared to communicate the findings from the hydrotherapy assessment and consequent recommendations for future hydrotherapy provision. As such this report must not be used in whole or part for any other purpose without the permission of the author. This report should not be taken as a substitute for a full medico-legal expert physiotherapy report.
6. The invoice will be issued following delivery of the report and paid by the client or the clients' representative on receipt of the invoice.
7. Please make payment to CLNML LLP via BACS. Payment is requested within thirty days of the invoice date.
8. Charges will be reviewed on an annual basis.

Costs

Description	Cost
Pre-screening appointment	£140.00
Pre-assessment	£210.00
Post-assessment	£210.00
Report writing (per hour)	£140.00
Travel time (per hour)	£140.00
Mileage	£0.75 ppm
Additional admin/ communication/ meeting with treating team	£140.00 per hour



**All costs are exclusive of VAT*

The costing of the hydrotherapy intervention will be determined by the number of sessions and provider. Per session should range from £120.00-£200.00 approximately.

Who we are

Neuro Medico Legal Physiotherapy & Hydrotherapy.

The registered address is Oak House, 2 Gatley Road, Cheadle, Stockport, SK8 1PY.

BACS payments are to be made to this account:

CLNML LLP

Santander Business Services

Account Number 21460225

Sort Code 09-01-29

How to contact us

E: info@neuromedicolegal.co.uk

T: 0161 491 4151

General Data Protection Regulations

Short Privacy Notice at Neuro Medico Legal Physiotherapy and Hydrotherapy (NML).

NML has a Privacy Policy that details what data we collect and how we use it and store it. We will only use this personal information in accordance with the current data protection law in the UK and this privacy policy.

NML is the data controller and we are responsible for this personal data.

Our full details are:

Full name of legal entity: CLNML LLP



Email address: info@neuromedicolegal.co.uk

Main Business and Postal address: Oak House, 2 Gatley Road, Cheadle, SK8 1PY

Telephone number: 0161 491 4151

The key points of the Privacy Policy are:

Data that we collect includes:

- Communications such as emails, texts, letters etc
- Medical records and reports
- Assessment records, including photographic and video evidence

Who we may share data with:

- Clinic software computer system such as the electronic diary and accounts
- Professional advisors such as accountants and lawyers
- Government bodies that require us to report activity such as HMRC

Data Security:

We have put in place security measures to prevent personal data from being accidentally lost, used, altered, disclosed, or accessed without authorisation. We also allow access to our records only to those employees and partners who have a business need to know such data. They will only process this personal data on our instructions and they must keep it confidential. We have procedures in place to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach if we are legally required to.

Data Retention:

We will only retain this personal data for as long as necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.