

# eSight Go Product Training



April 2024



# Introduction and Overview

## Objectives

**Understand the Product:** Dive deep into the features, benefits, and technical specifications.

**Grasp the Process:** Get a clear view of the customer journey from initial contact through to sale and support.

## Agenda

1. **Product Intro:** What makes eSight Go a revolutionary device for individuals with low vision.
2. **Components and Setup:** Hands-on knowledge about the kit and its setup for optimal comfort.
3. **Device Usage and Features:** Explore the device's functionalities, designed to cater to various needs and preferences.
4. **Onboarding and Support:** Learn about the role of eSight coaches and the support network in a smooth user transition.
5. **Sales Process:** Pathway from initial inquiry to successful adoption.
6. **Device Analytics and Remote Support:** Facilitating remote assistance.
7. **Q&A and Hands-on Practice:** Open forum for queries and a chance to practice.



# eSight Go Overview

What makes eSight Go a revolutionary device



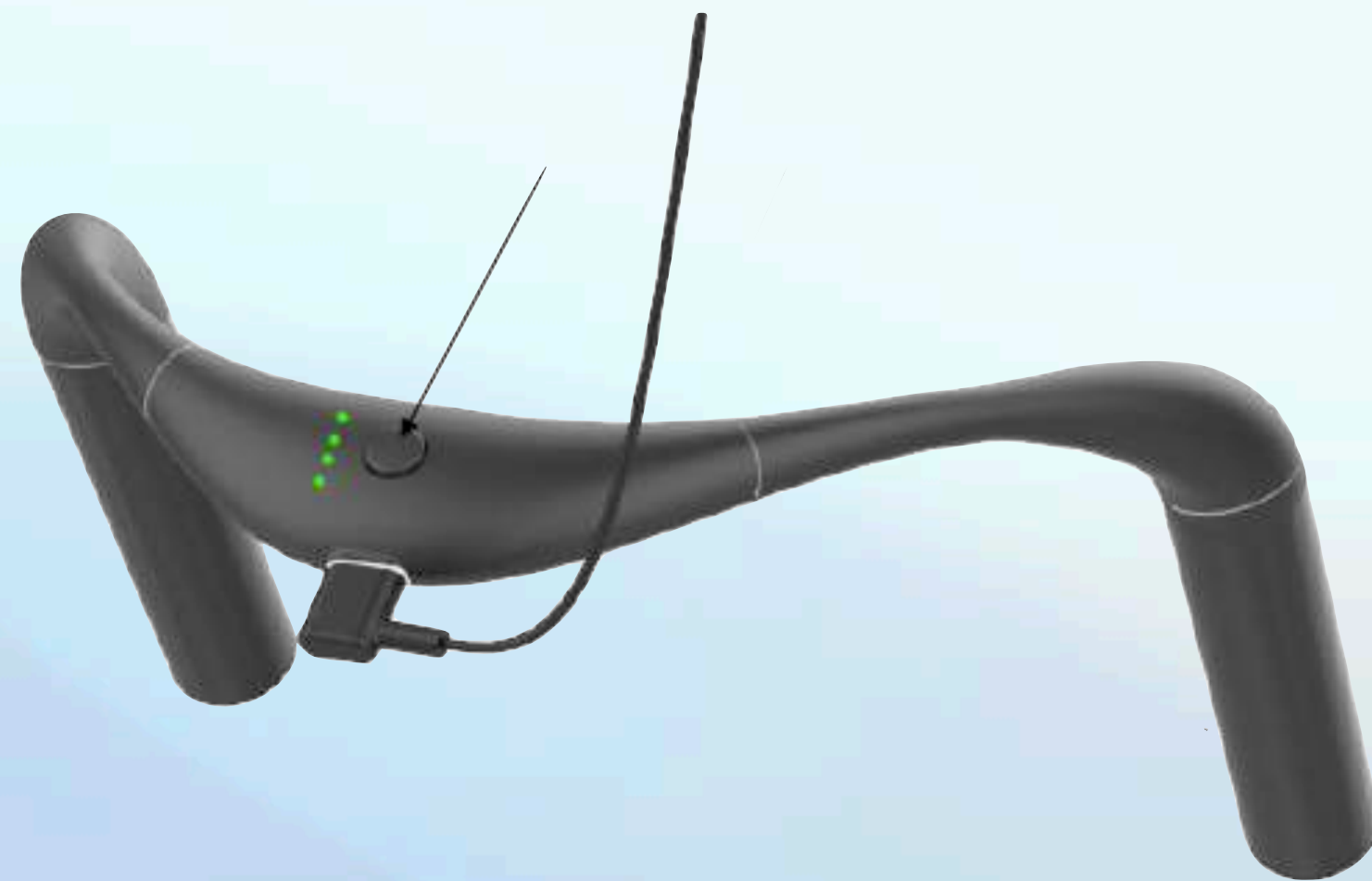
**Battery life**  
180 minutes

**Weight**  
170 grams

**Field of view**  
45 degrees

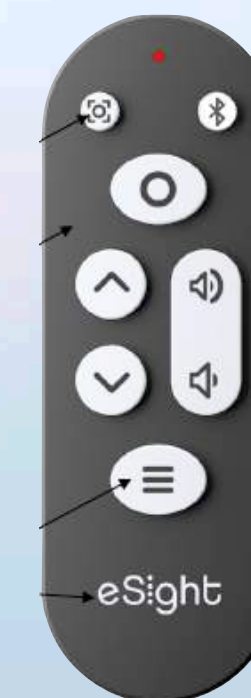
**Display resolution**  
1920 x 1080

**Operating temperature**  
0°C to 38°C  
(32°F to 100.4°F)



## Features

- Image stabilization
- Auto focus & brightness
- Bluetooth remote control
- Rx lenses supported
- iOS & Android companion app

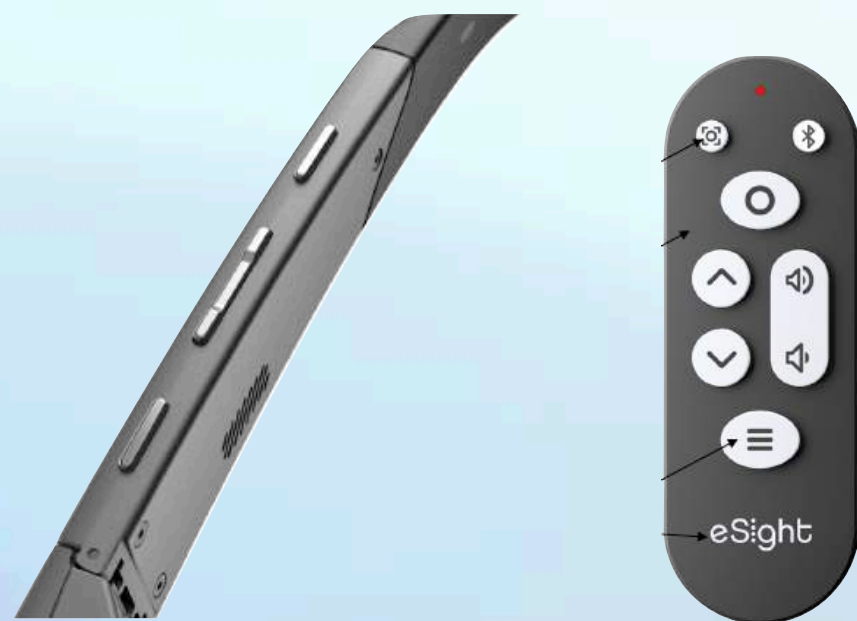


# Feature Overview



## Device Features

- Magnification adjustment
- Contrast adjustment
- Color filter options
- Tilt image
- Narrator volume
- Screen share (eShare)



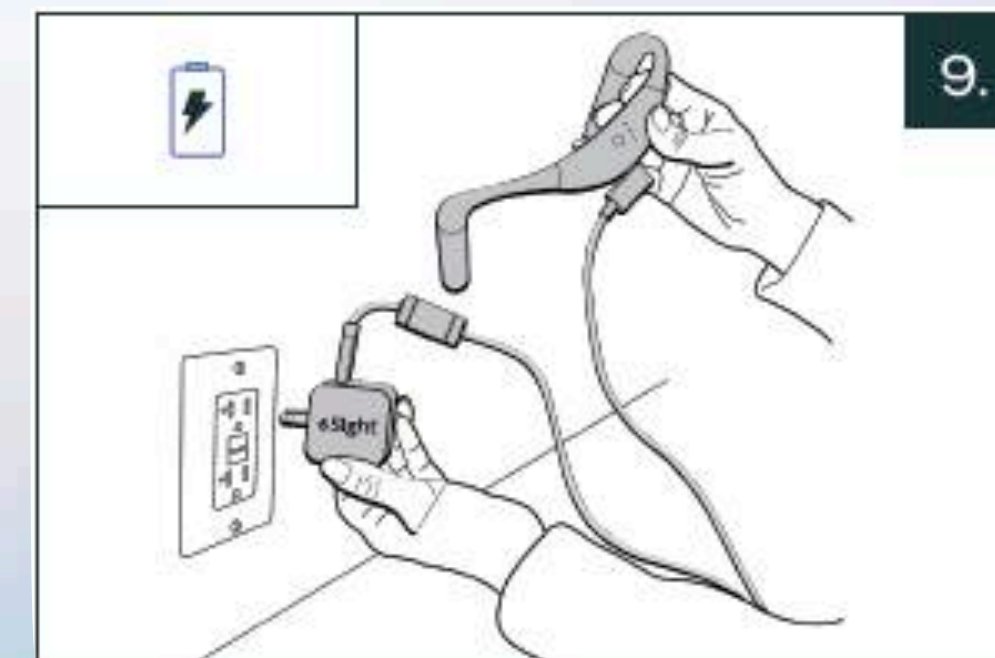
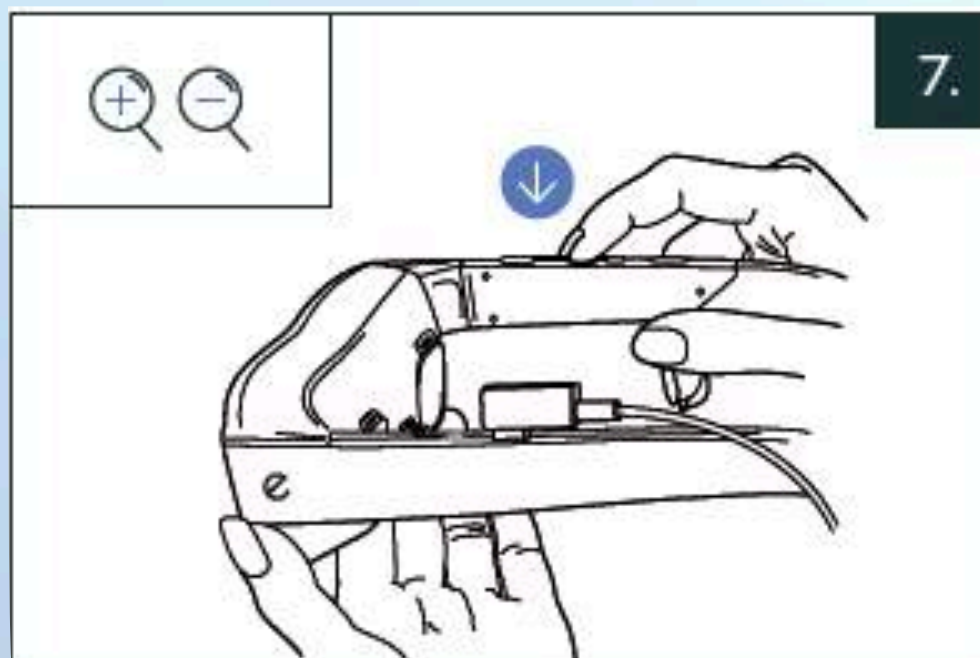
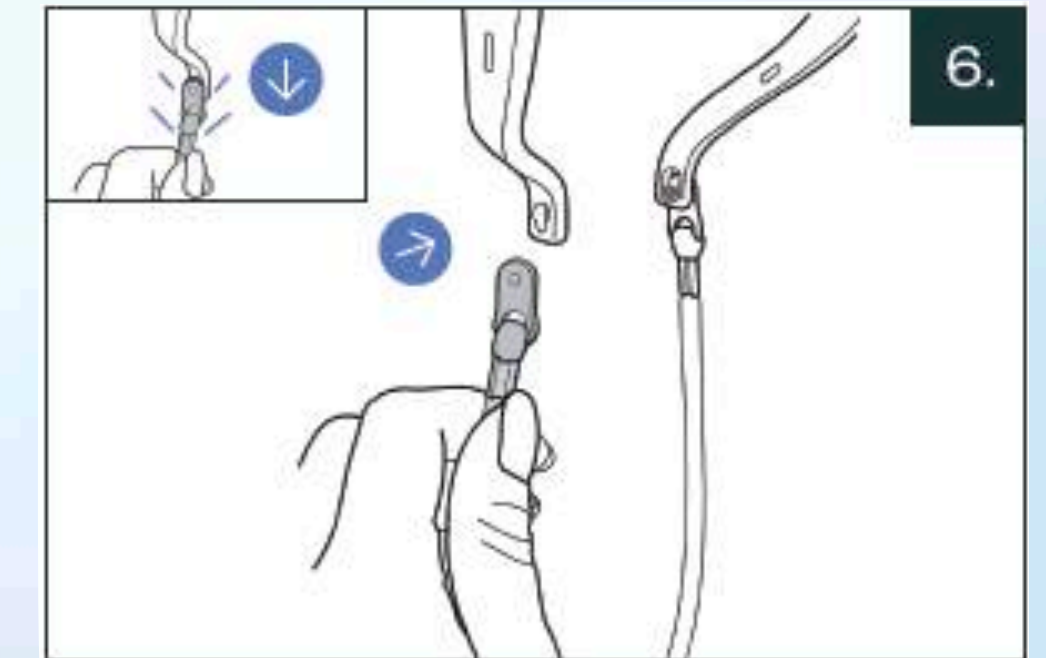
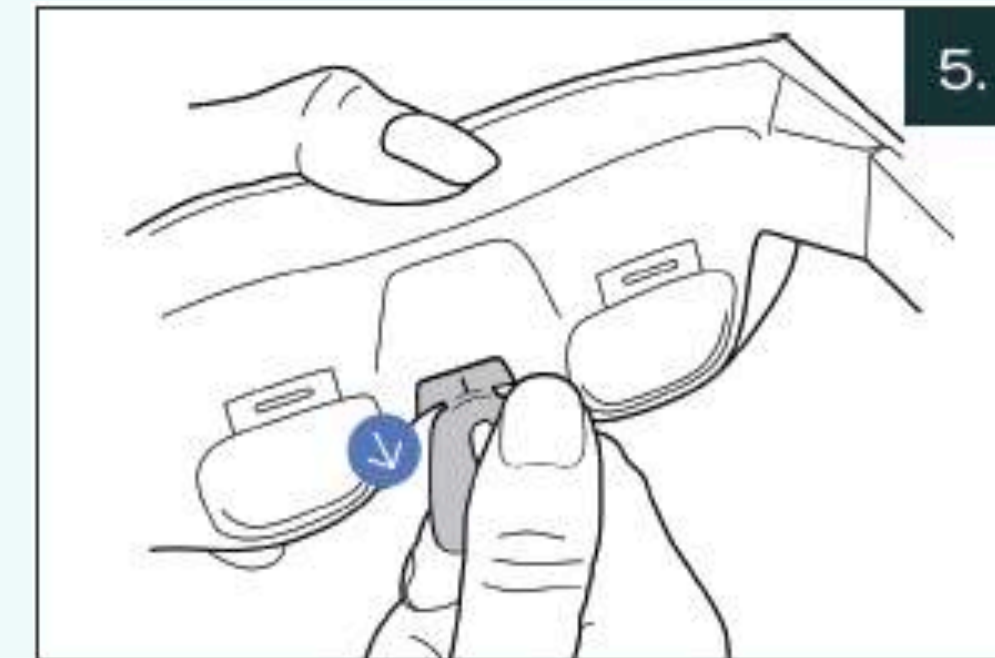
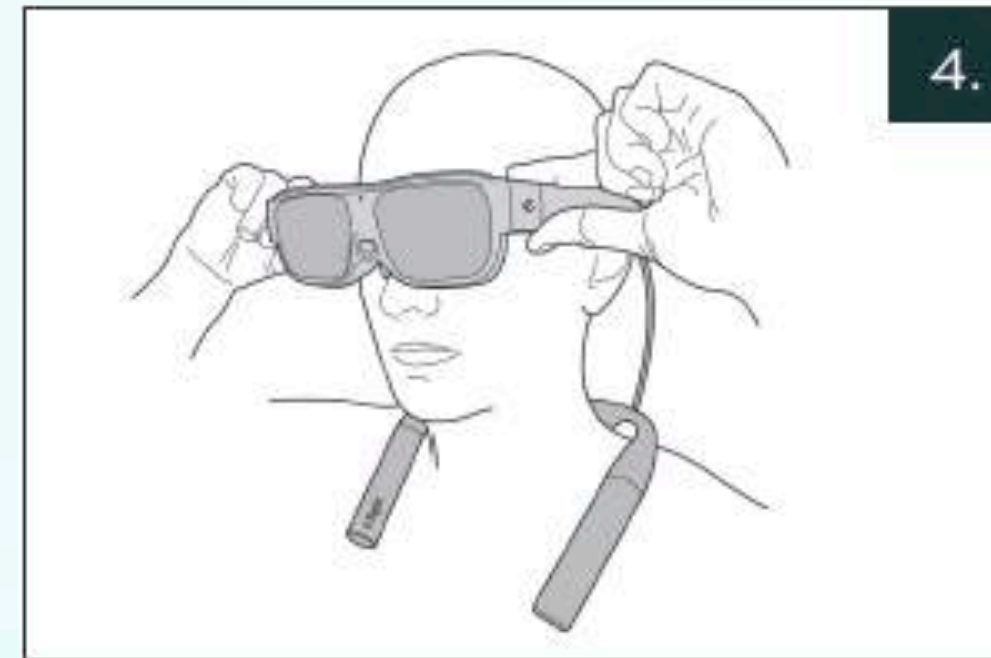
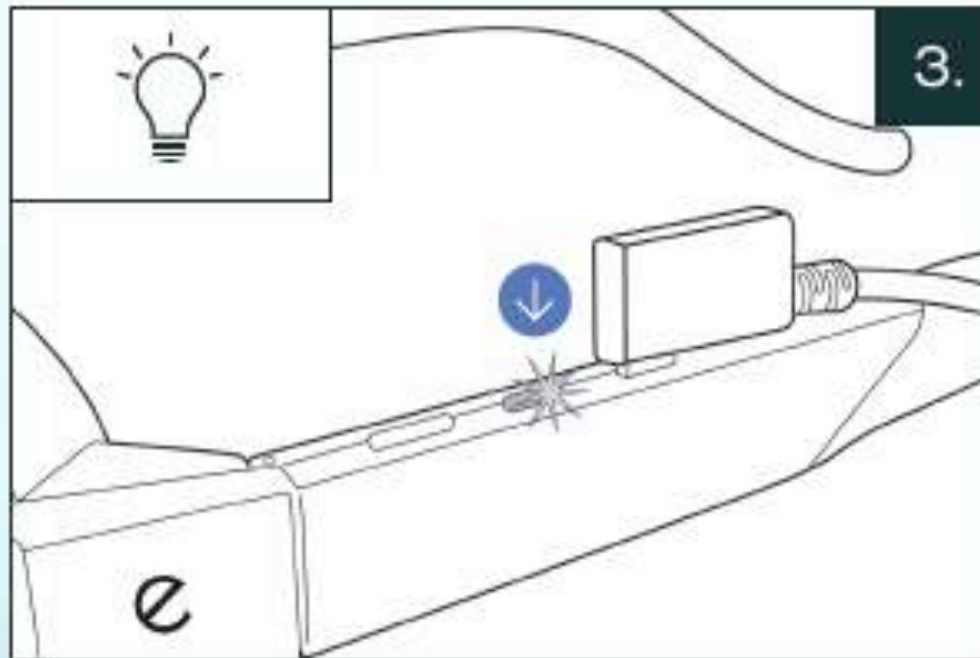
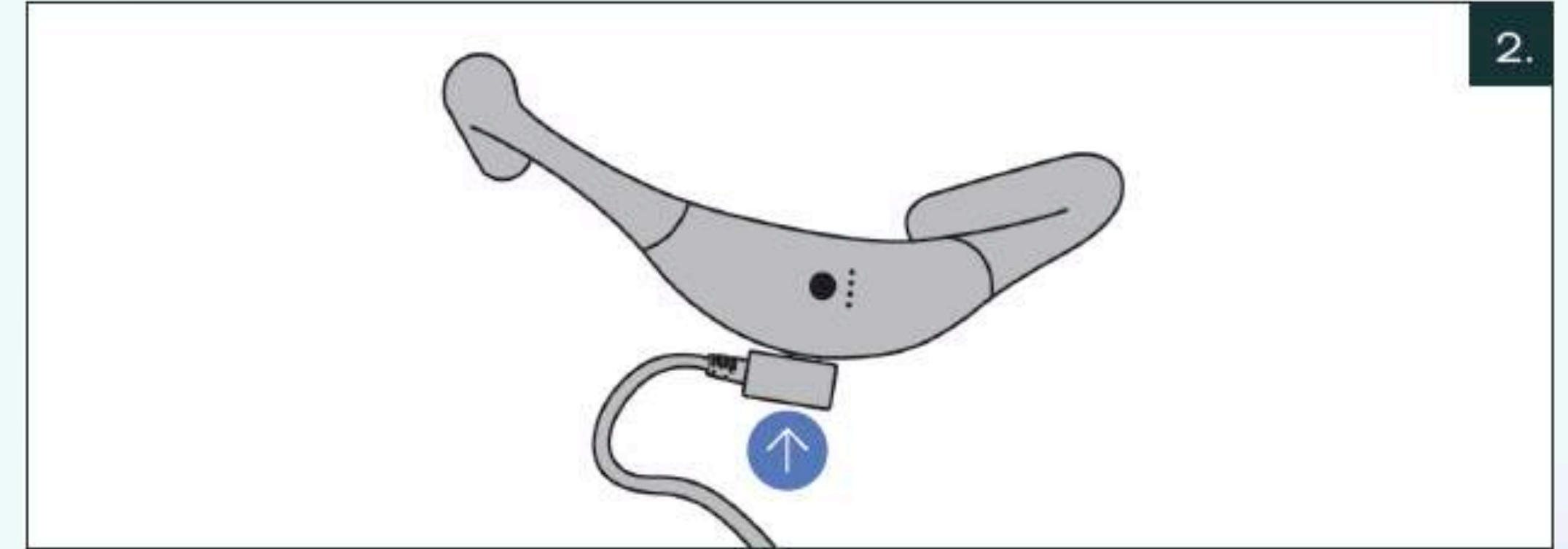
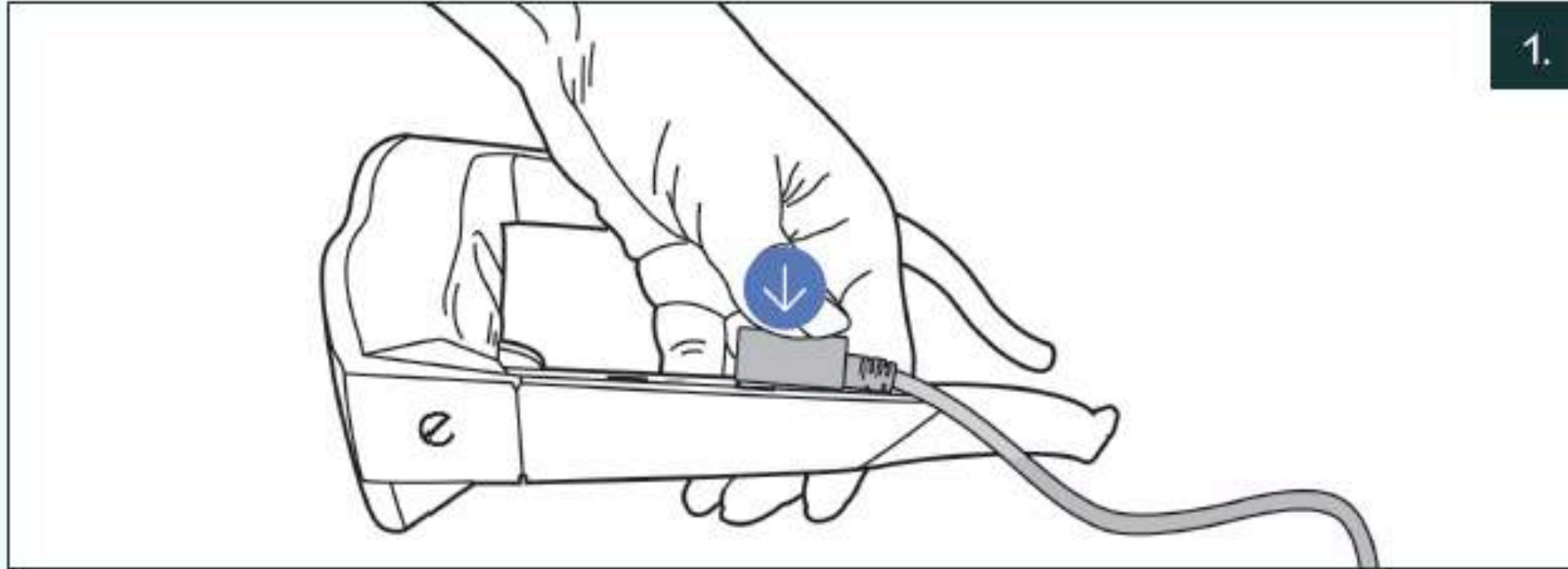
## Power features

- Power & sleep states
- Mobile & stationary use



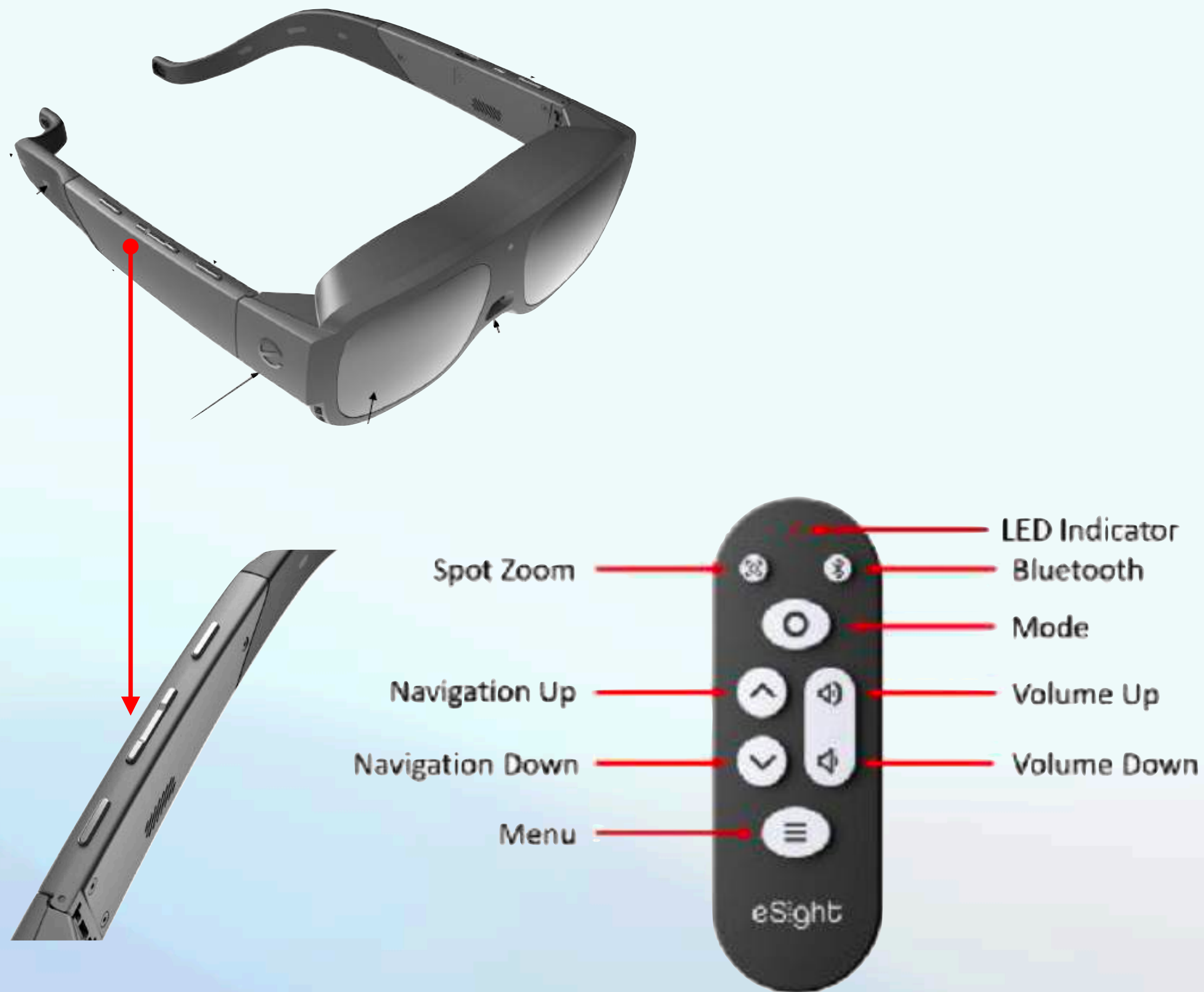


# Setting up the Device



To learn more, visit  
[www.esighteyewear.com/esight-go-support](http://www.esighteyewear.com/esight-go-support)

# Controlling the device



## 1. Spot Zoom Button

- Holding this button resets the zoom level to 1. Releasing it reverts to the previous zoom setting.

## 2. Bluetooth Button (Entering Pairing Mode)

- Pair the remote with your eSight Go glasses by holding this button for 3 seconds when close to the glasses. Ensure the glasses are in pairing mode, indicated by a flashing blue LED.

## 3. Mode Button

- This button selects the current option and changes modes in both live and freeze-frame views.
- A long press (over 2 seconds) resets the view.

## 4. Navigation Buttons

- Use these to navigate the menu, and to adjust zoom, contrast, filters, volume, and tilt in live view.

## 5. Menu Button

- Open or close the menu with a short press. A long press (over 2 seconds) enters or exits freeze-frame view.

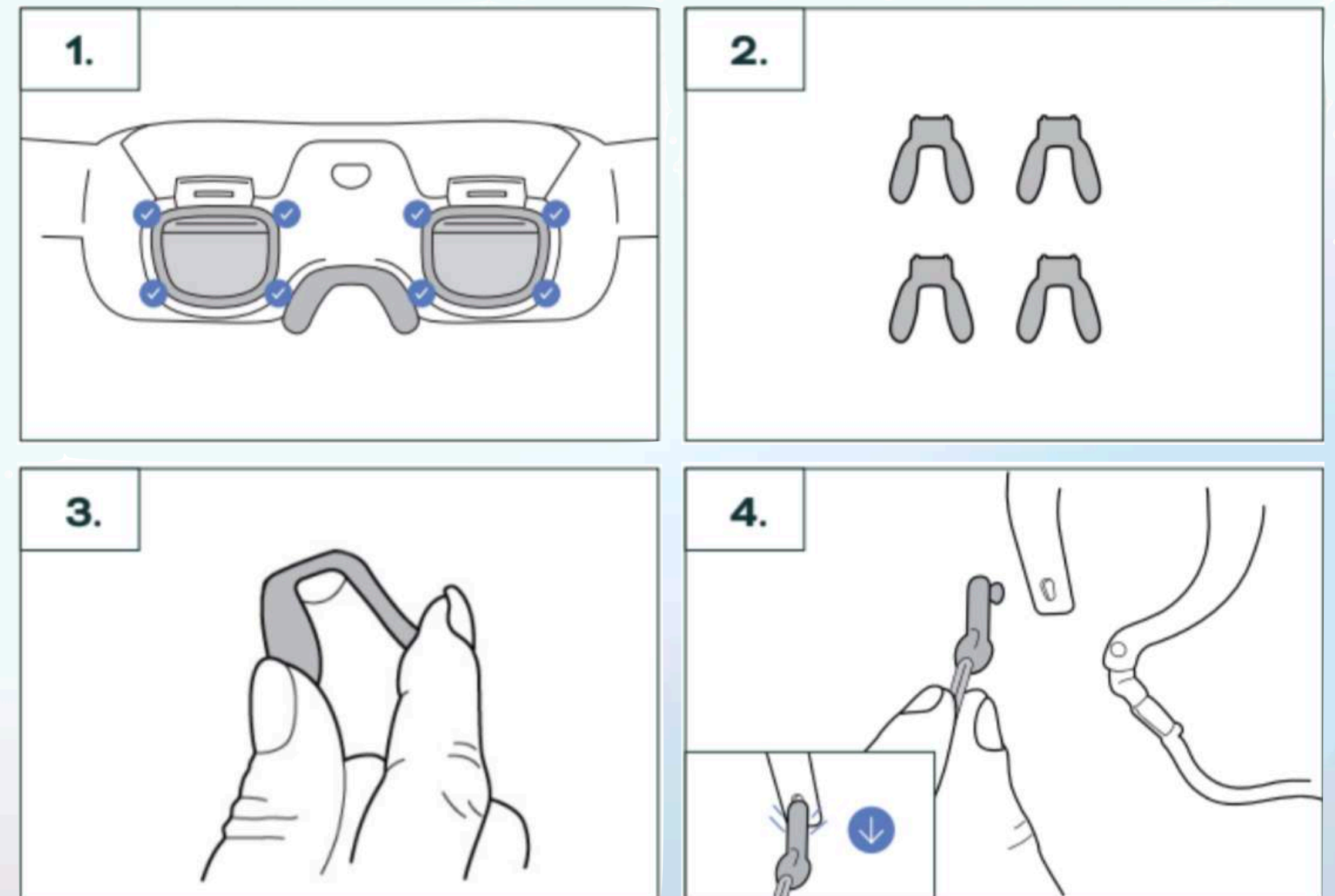


# Customize the Fit

Customize the fit for maximum comfort and optimal viewing.

## Customization Steps

1. **Optimizing Visual Clarity:** With the glasses powered on, close one eye at a time. Adjust the position of the glasses to ensure you can clearly see all four corners of the display.
2. **Selecting a Nose Piece:** Experiment with the four different nose pieces. Choose the one that feels most comfortable and ensures you can clearly see all four corners of the display.
3. **Adjust the Nose Pad:** You can flex or mold the nose pad to better match the shape of your nose bridge. This customization enhances comfort and stability, ensuring the glasses sit perfectly on your face.
4. **Attach the Lanyard:** For improved weight distribution and comfort, attach the lanyard. This can alleviate any discomfort from prolonged wear and offers additional security.

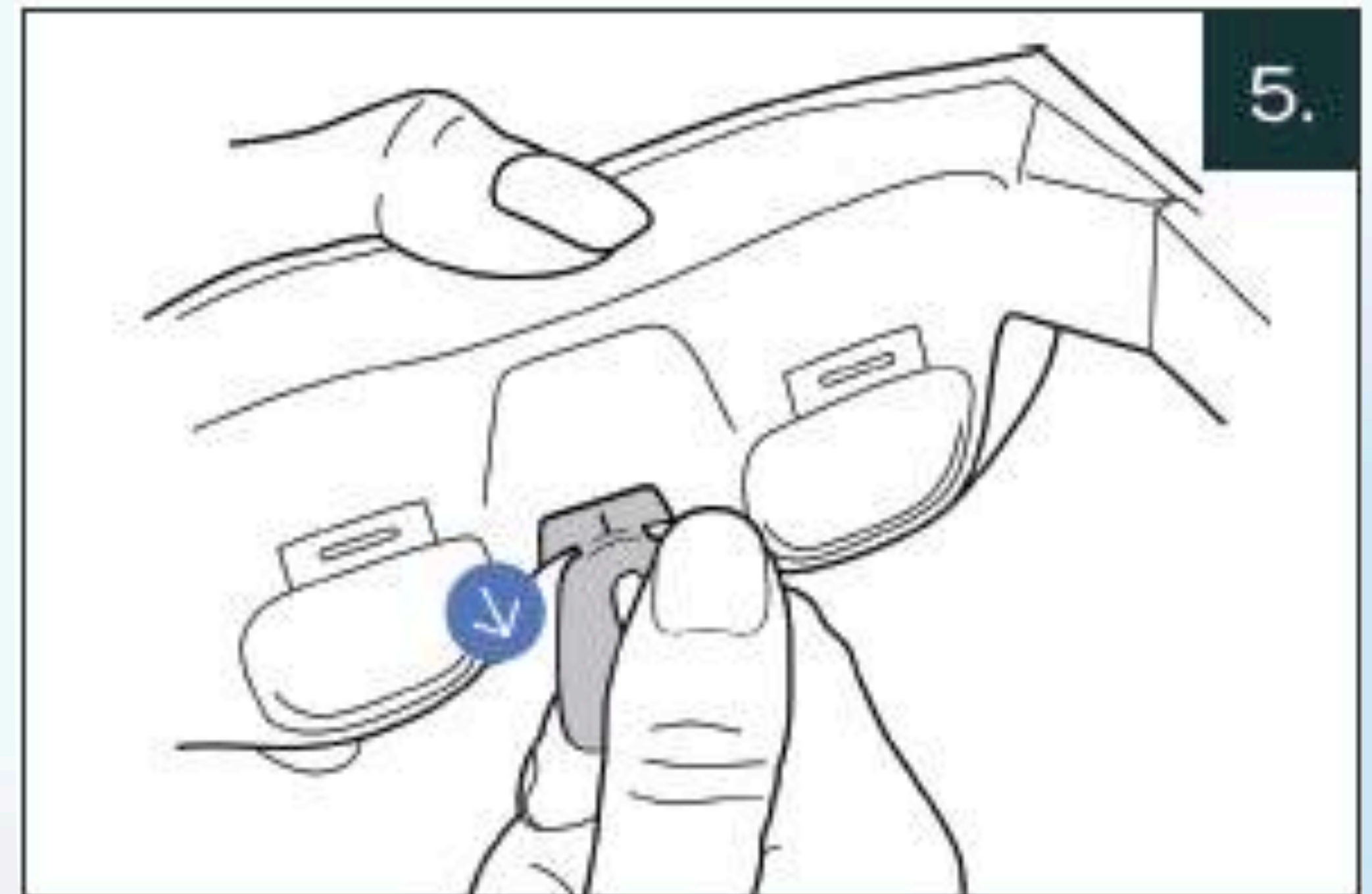


# Changing nose pieces

Customization is a simple yet crucial step to enhance your experience.

## Instructions for changing nose pieces

1. **Assess the Need for Change:** eSight Go comes with four different nose pieces, each varying in height. If you notice that your display appears cropped, it might be time to try a different nose piece.
2. **Removing the Current Nose Piece:** Gently grasp the center of the installed nose piece and carefully pull it towards you.
3. **Selecting and Inserting a New Nose Piece:** Examine the four nose pieces and choose one that seems to best fit your needs. To install it, use your thumb to push the center of the chosen nose piece into the slot on the glasses. Ensure it fits snugly and securely.

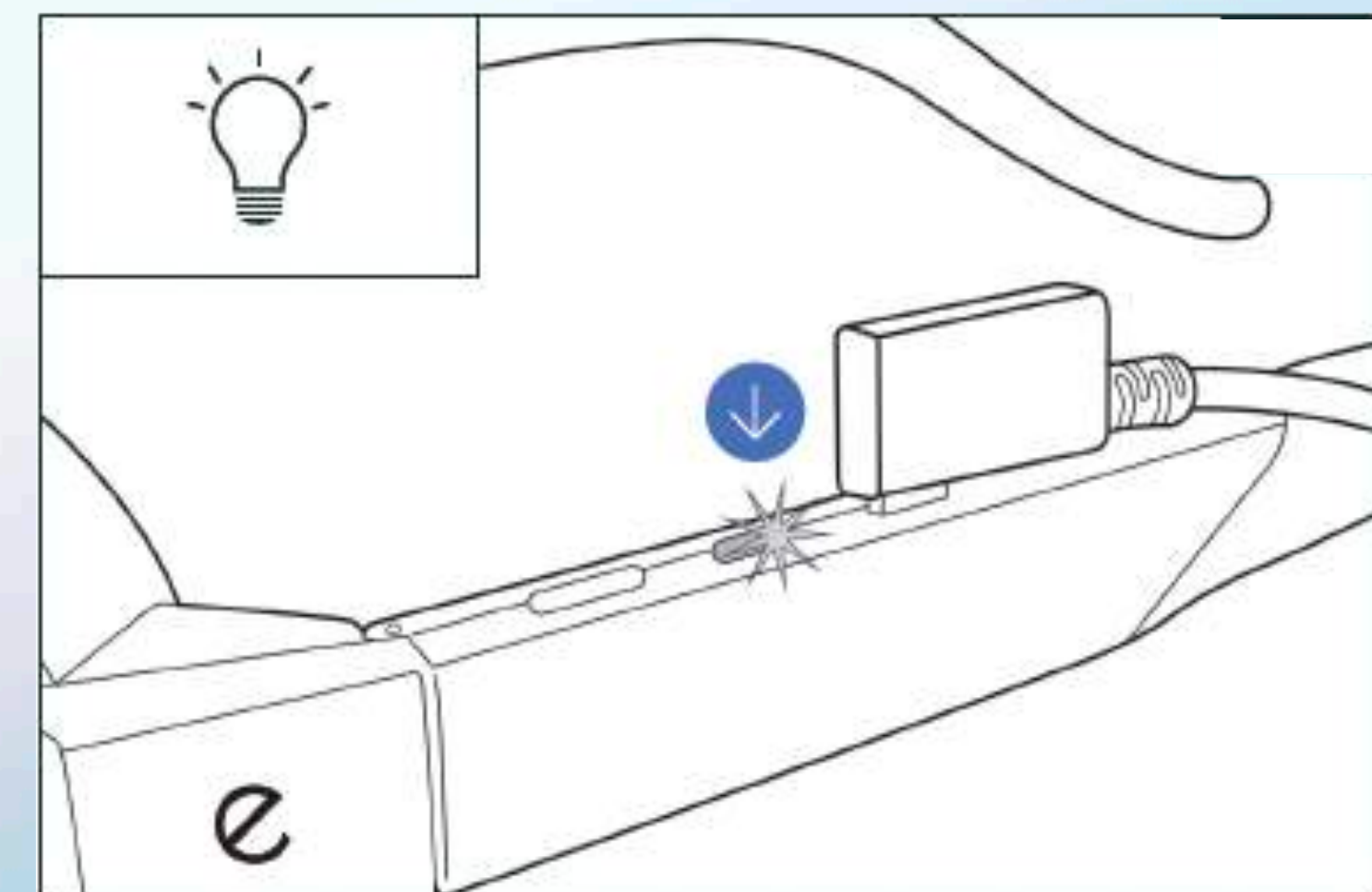




# Connecting the Bluetooth remote

## Steps for connecting the remote

1. **Powering the Remote:** Insert the provided AAA batteries into the remote.
2. **Entering Pairing Mode:** To initiate pairing mode, press and hold the Bluetooth button on the remote for 3 seconds. You will notice a green light flashing, indicating that the remote is in pairing mode.
3. **Setting the Headset in Pairing Mode:** Ensure that your eSight Go headset is also ready to pair. The status LED on the headset should flash blue. If it's not in pairing mode, press the power button on the glasses twice slowly to reactivate pairing mode.

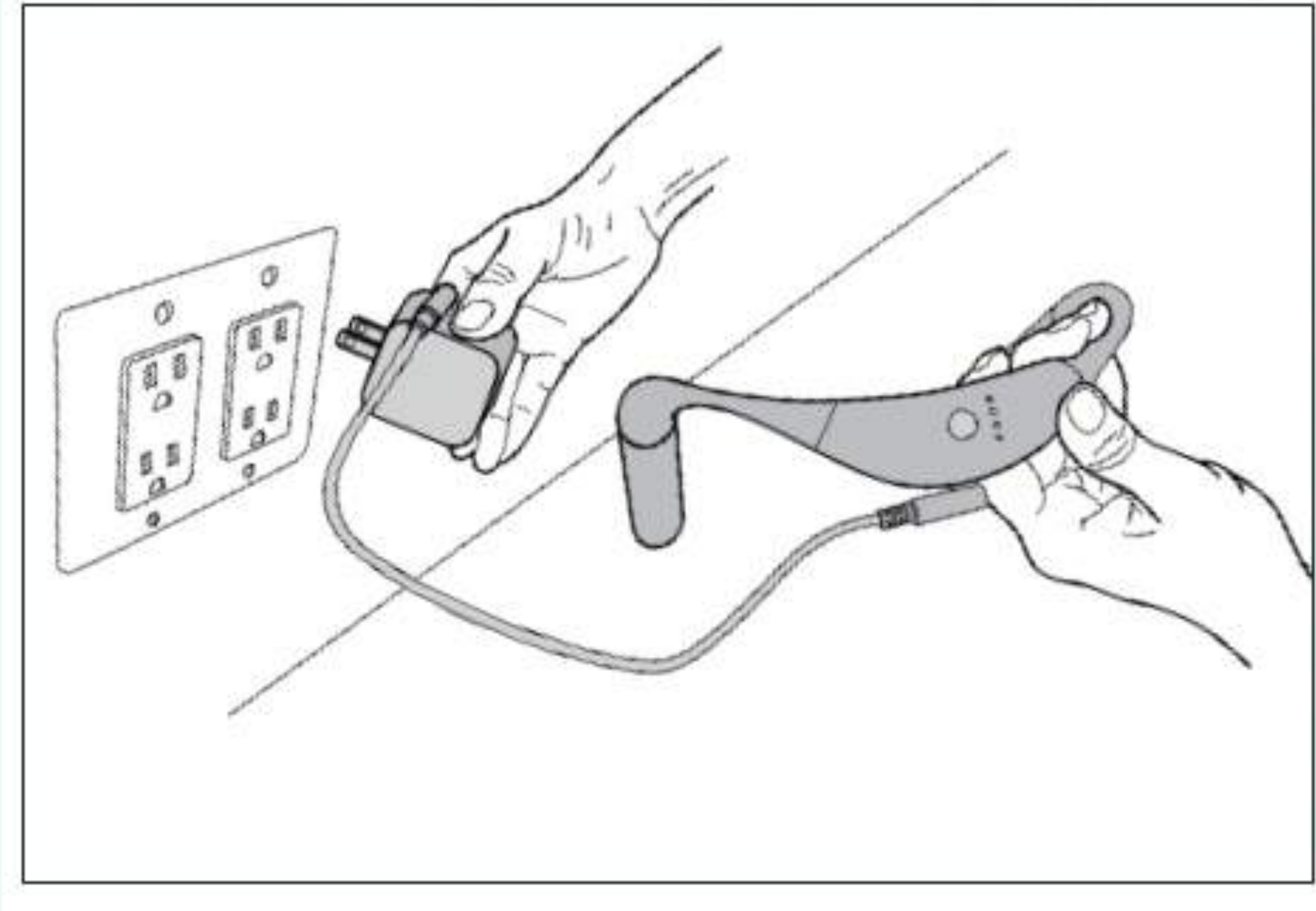


# Charging the neck battery pack

## Preparation

- 1. Connect the included 6-foot cable and the AC adapter
- 2. Plug adapter into a power outlet to charge the neck battery pack
- 3. Press the button on the neck battery pack to monitor the battery status. The lights will indicate the battery level.

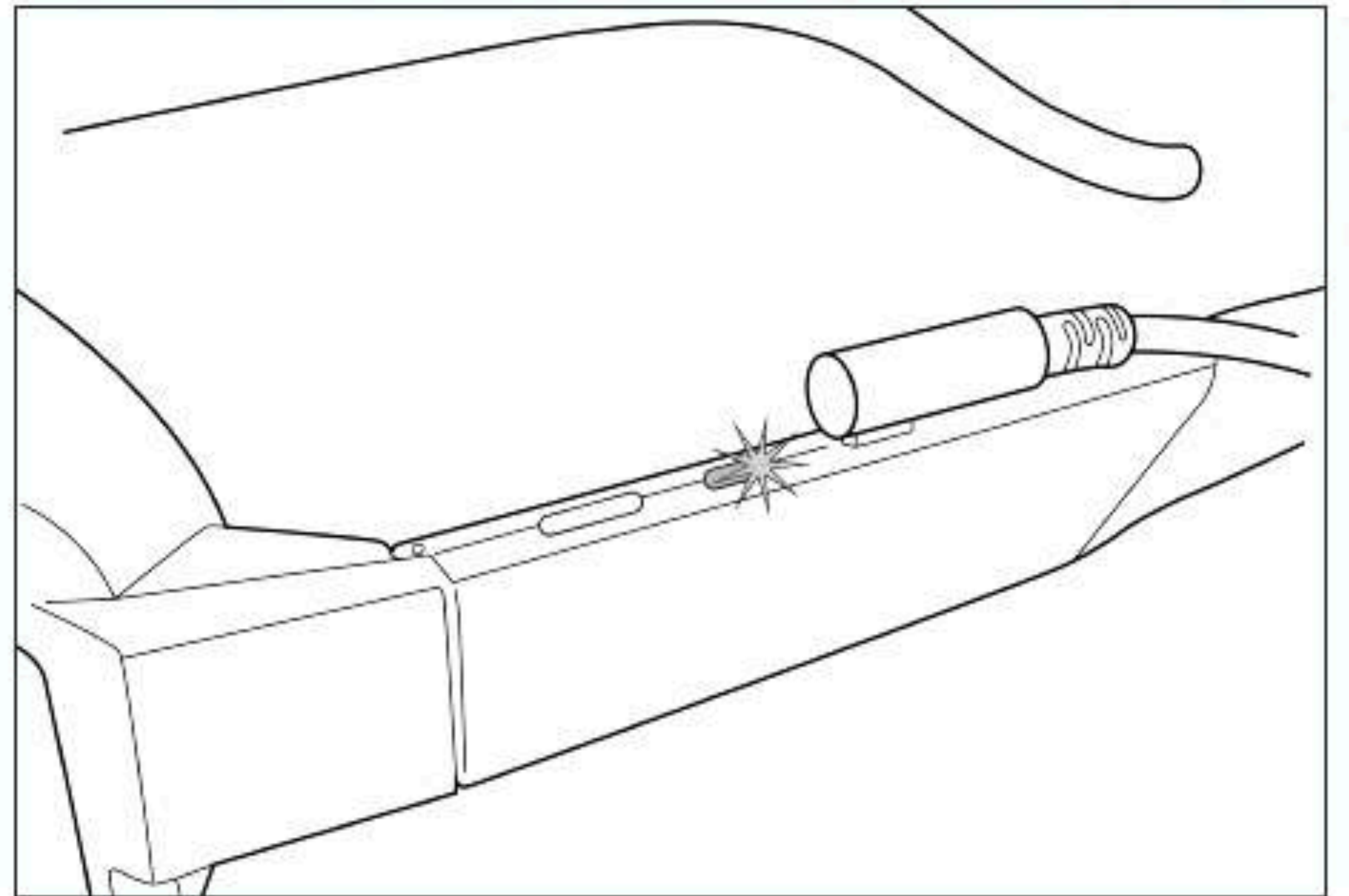
LED Indicators During Charging		
1 LED flashing green	●●●●	<25%
1 LED solid green and 1 LED flash green	●●●●	25% - 50%
2 LEDs solid green and 1 LED flash green	●●●●	50% - 75%
3 LEDs solid green and 1 LED flash green	●●●●	75% - 100%
4 LEDs solid green	●●●●	100%
LED Indicators During Use		
0 LED green	●●●●	0%
1 LED flashing green	●●●●	0% - 3%
1 LED solid green	●●●●	3% - 25%
2 LEDs solid green	●●●●	25% - 50%
3 LEDs solid green	●●●●	50% - 75%
4 LEDs solid green	●●●●	75% - 100%





# Understanding the Status LEDs

Power States	Power Indicator LED
Power off	LED is off
Boot Up	LED is solid white
Device Ready	LED is pulsating blue @ 750ms cycle time. LED is solid red if eSharing is active.
Sleep	LED is off
Error	LED is flashing red @ 250ms cycle time
Shutdown	LED is solid orange



# Installing Rx lenses

## Preparation

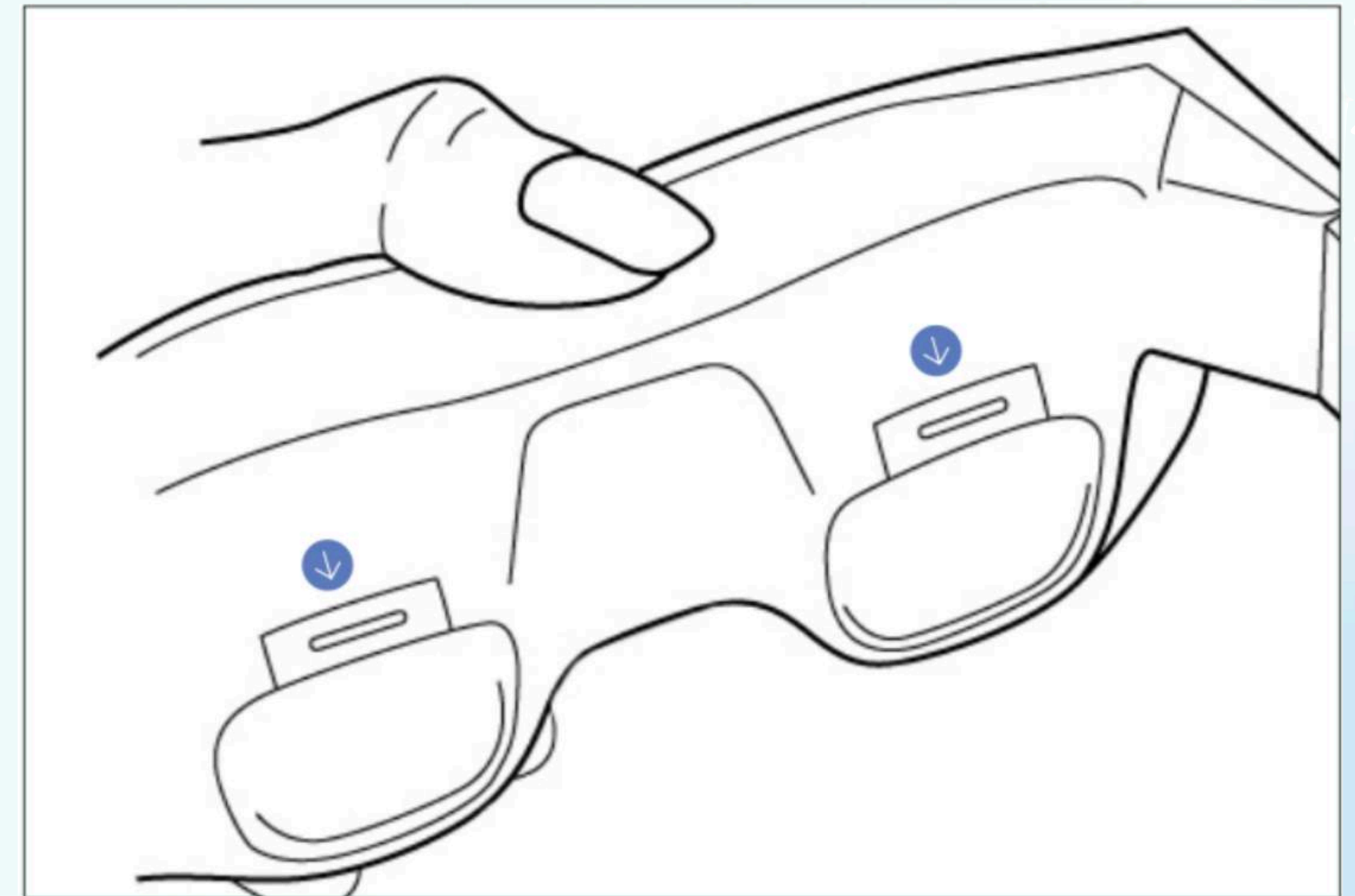
- Ensure lenses are free from scratches, smudges, and dust. Handle them only by the edges.

## Removing the lenses

- Locate the release tab above the lens.
- Press the tab upwards to free the lens.
- Tilt the device to carefully remove the lens.

## Installing the lenses

- Tilt device, lens holders up.
- Align the groove with the tab on the bottom of the lens holder.
- Carefully, let the lens fall into place.
- Press up on the tab located directly above the lens.
- Ensure each lens is locked in by the top and bottom tabs.





# Instructions for Wi-Fi Setup

## QR Code Generation

- Visit [eSighteyewear.com/support](https://eSighteyewear.com/support) or use the eSight mobile app to generate a QR code for Wi-Fi connection

## Access Wi-Fi Settings

- On your eSight Go, navigate to Settings > Connectivity to open Wi-Fi settings 3. QR Code Scanning

## QR Code Scanning

- Scan the generated QR code using the device to connect to the Wi-Fi network

## Compatibility Note

- eSight Go is only compatible with 2.4 GHz Wi-Fi networks. It does not support 5 GHz Wi-Fi networks. Please ensure your network is compatible before attempting to connect.



# Cleaning and Care

## Surface Cleaning

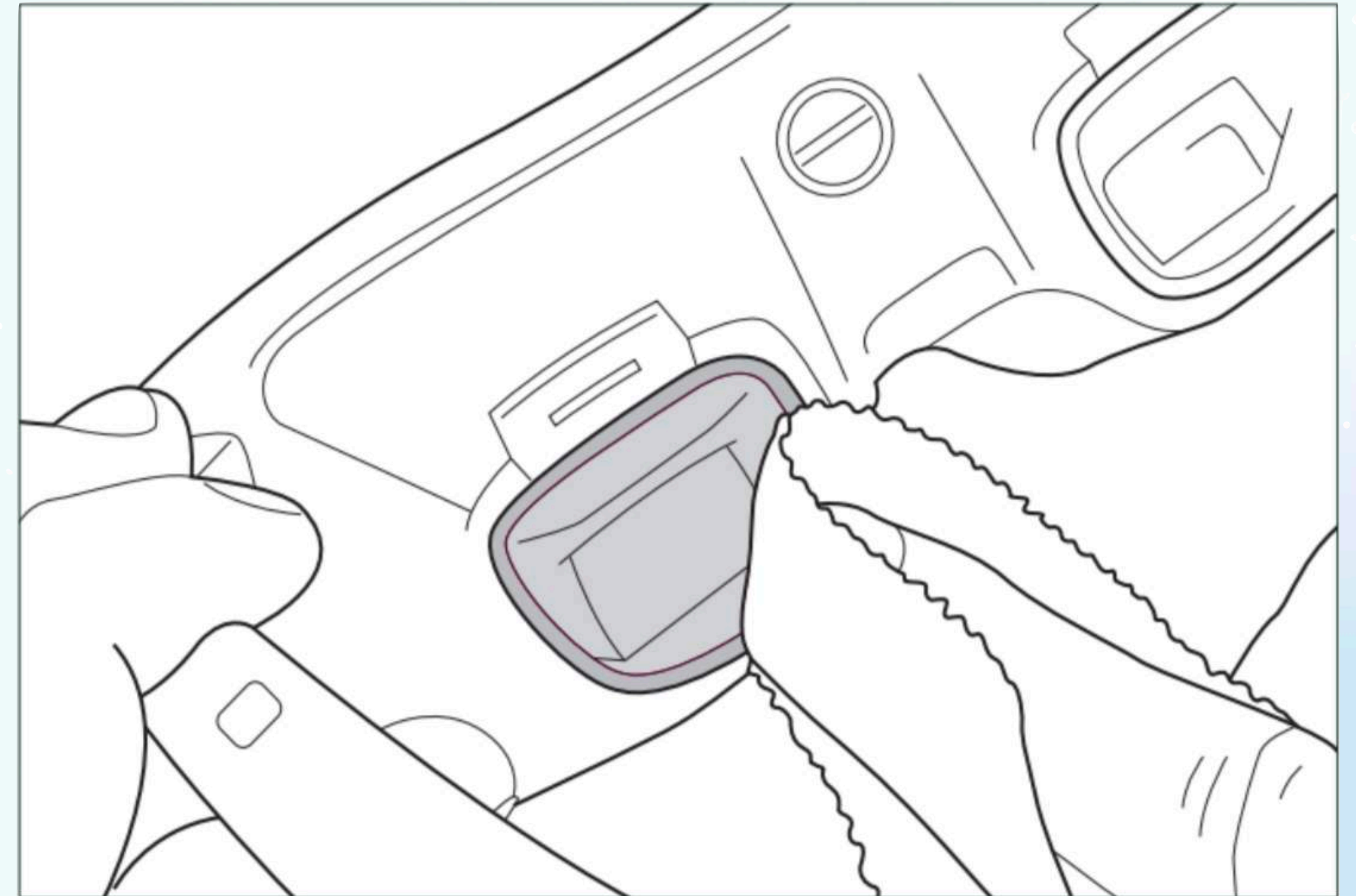
- Use the provided microfiber cloth to gently clean the surfaces

## Camera and Sensors

- Use compressed air to clear any debris from the camera apparatus and sensors

## Screen Maintenance

- Wipe the screens gently from the outer edge towards the center Important





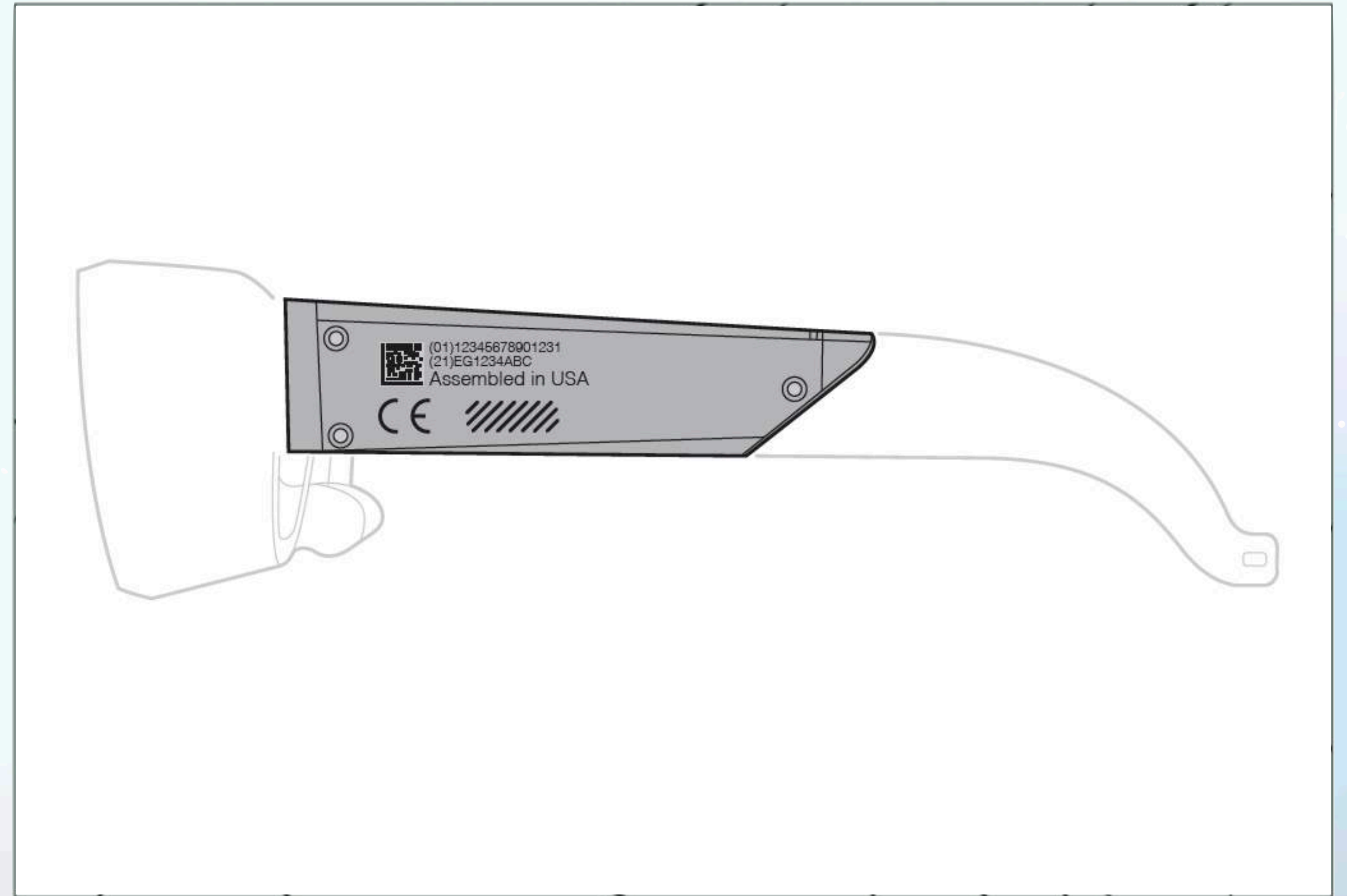
# Locating the Serial Number

## On the device

- Your eSight Go serial number can be found on the right arm of your device

## In the Settings menu

- On your eSight Go, navigate to Settings > Support to find the Serial Number



# Q&A

Any questions?

