

PRIVACY POLICY

Tummon Wallington Chong ^{LLP} (“TWC”) has a responsibility to protect personal information regarding its clients, partners and employees. Our firm believes protecting your privacy is important and has developed a privacy policy designed to meet the needs of its clients and employees and conform to the Personal Information Protection and Electronic Documents Act (“PIPEDA”). This policy covers the collection, use and disclosure of personal information by TWC.

The CPA Code of Professional Conduct (“Code”) of the Chartered Professional Accountants of Ontario (“CPA Ontario”) require that partners and staff maintain the confidentiality of client and former client information, as well as the confidentiality of Firm information, except in rare and very specific circumstances.

The Code of CPA Ontario also requires that partners and staff not use confidential information for personal advantage, for the advantage of a third party or to the disadvantage of a client, former client or the Firm, unless consent has been obtained from the client, former client or the Firm.

Personal Information

Personal information includes any factual or subjective information, recorded or not, about an identifiable individual. This includes information in any form, such as:

- Age, name, ID numbers, income, or ethnic origin;
- Opinions, evaluations, comments, social status, or disciplinary actions; and
- Employee files, credit records, loan records, medical records, existence of a dispute with a client, intentions (for example, to acquire goods or services, or change jobs).

Personal information does not include the name, title, business address or telephone number of an employee of an organization.

TWC collects personal information only for the following reasons:

- To provide the products or services that you have requested and maintain commercial relations with you;
- To understand your needs and recommend products and services accordingly;
- To manage our business which includes partnership and employment matters; and
- To meet legal and regulatory requirements.

We will not use your personal information for any other reason without your consent and will only share your information with third parties to assist in completing the above uses. Any third party’s use must adhere to our privacy policies or be allowed by the legislation. Examples would be an outside payroll service, an agent hired to perform a service for you, a collection agency, a law enforcement agency or emergency services.

Accountability

TWC is accountable for all personal information in its possession, including any personal information disclosed to third parties for processing or other administrative functions.

TWC has appointed a Privacy Officer, who is part of senior management, to be accountable for the Firm’s privacy policies and enforcement. We have also trained all of our partners and staff on privacy issues.

The TWC Privacy Officer can be reached by email at info@twccpas.ca or by postal mail at:

Privacy Officer
Tummon Wallington Chong ^{LLP}
820 Denison Street, Unit 1
Markham, Ontario
L3R 3K5

PRIVACY POLICY

“Cookies”

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Identifying Purposes

TWC shall identify the purpose for which personal information is collected before collecting it.

Consent

TWC shall obtain consent for all personal information collected, used or disclosed by the Firm unless such collection or use is inappropriate, or permitted by law.

Limiting Collection

Personal information collected shall be limited to information that is necessary for the purposes identified by TWC and be collected by fair and lawful means.

Limiting Use, Disclosure and Retention

Personal information collected by TWC, shall not be used or disclosed for purposes other than those for which it was collected, except with the consent of the individual or as required or permitted by law. Personal information shall be retained only as long as necessary for the fulfilment of those purposes.

Accuracy

Personal information shall be as accurate, complete and up-to-date as is necessary to fulfil the purposes for which it is to be used. We will use our best efforts to keep your information up-to-date.

Safeguards

TWC shall safeguard your information against unauthorized access, disclosure, copying, use or modification.

Openness

TWC shall make information available, to its clients and employees, about the policies and practices that apply to the management of their information.

Individual Access

Upon request, an individual shall be informed of the existence, use and disclosure of their information, and shall be given access to it. An individual will be given reasonable access to their information and may correct any personal information if its accuracy and completeness is challenged and found to be deficient.

Challenging Compliance

An individual shall be able to challenge compliance with the above privacy principles. TWC shall investigate all complaints in a timely manner.