

## Cluster Box Update

Last Updated: **Thursday, August 8th**

- As of 2PM the 8th of August **homeowners can stop by the [Jessup Post Office](#) to pick up their 3 keys.**
- You will need a copy of the lease agreement or a driver's license to prove that you live at the location before the keys will be provided.
- **Note that today's mail is in the new cluster boxes.**
- TopNotch will try to come out on Monday or Tuesday with some crew to retrieve the old CBUs and temporary pads.

### Previous Update from August 1st

- USPS is working hard to label the new CBUs and obtain more master locks.
- **Homeowners should continue getting their mail from the old CBUs until Thursday, August 8th** – unless we hear otherwise and update this notice.
- The postmaster believes new CBUs will be completely set up at that point.
- Continue to check our website for updates next week.

### Previous Update from July 30th

- Our contractor, Top Notch, completed the installation of the new CBUs on Monday and the keys were handed off to USPS Jessup.
- USPS Jessup told the contractor crew's supervisor, that they would have USPS maintenance out sometime on the 30th to label the CBUs and install the Arrow Locks.
- *Once USPS installs Arrow Locks, they will transfer any current mail in the old CBUs to the new CBUs.*
- *At that point it's up to the Post Office to decide when they will start distributing keys.*

- *We anticipate that the Postmaster will contact Top Notch when key distribution is available. Top Notch will notify the HOA and it will be announced on our website.*
- We have asked Top Notch to provide the HOA Secretary's phone number to the Postmaster as a backup. (it's hard to reach the postmaster.)
- Please keep in mind **we have no control over USPS**, nor does our contractor.
- The old CBUs will remain until USPS starts handing out keys to residents.

**Previous Update from July 26th is below:**

- Work will resume on July 29th. (No work on 7/26.)
- Early next week the crew will fill in any pad locations that are not being reused with dirt.
- Our new CBUs (cluster box units) will be installed, probably by July 31st.
- *Continue to use your current keys with the old gray boxes.*
- USPS will need to install the Arrow Locks (Master Locks), label the new CBUs, and transfer mail from the old CBUs to the new ones.
- USPS will then have your new keys available for pickup at the Jessup Post Office.
- Jessup Postmaster will notify our contractor when keys are available for homeowner pickup.
- We'll post here on our website when you can go to the [Jessup post office](#) to obtain your keys (you'll need to show proof of residence, such as driver's license).
- Thank you for your patience and cooperation re: parking.
- Direct all questions to your HOA Board: [signalhill@googlegroups.com](mailto:signalhill@googlegroups.com)