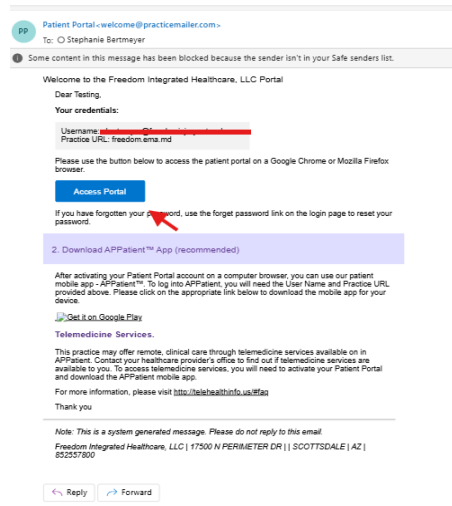


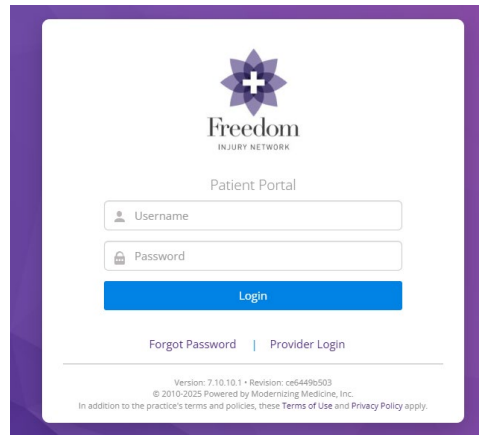
Patient Portal Preload Instructions

Step 1: Look for an email from “Freedom Integrated Healthcare”. Click Access Portal to go to the patient portal.

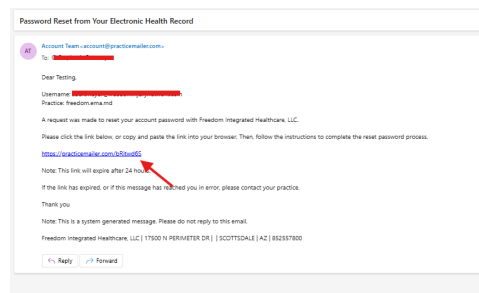


Step 2: Your username is your email address. Click “Forgot Password” and put in:

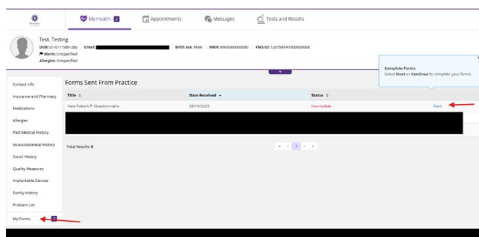
- Username
- Date of Birth
- Last Name.



Step 3: Check your email for a password reset link. Click the blue link and create your new password



Step 4: Log in to the portal. Select the Forms tab (lower left). Click Start on the New Patient Questionnaire.



Step 5: After completing the form, click “Submit Form” **TWICE**.

A screenshot of a 'New Patient PI Questionnaire' form dated 08/13/2025. The form includes sections for patient information, provider information, and treatment details. At the bottom of the form, there are two buttons: 'Save and Exit' and 'Submit Form'. A red arrow points to the 'Submit Form' button.A screenshot of a 'Submit Form' confirmation dialog box. The dialog box has a title bar with a close button. The main text reads: 'Submitting this form will send to the practice. You will not be able to edit any further. Would you like to submit?'. At the bottom, there are two buttons: 'Cancel' and 'Submit Form'. A red arrow points to the 'Submit Form' button.