

Safeguarding Children and Young People Policy – Child Friendly Version

Welcome Pack, Posters and Brochures for Children Welcome to TassieCare.

At TassieCare we believe children who come to our activities, events or programs should:

- feel comfortable.
- be cared for; and
- feel safe and be safe.

Everyone who works here does their best to make sure children here are protected from any harm.

It is not okay for anyone to hurt your feelings or your body.

It is not okay for anyone to ask you to keep sad/unhappy secrets. Games and touch are never a secret.

It is not ok for anyone to touch you or ask to see your private parts that you keep under your undies. Only a trusted adult or a doctor can look if you are hurt or need help.

It is not okay for anyone to show you their private part that they keep under their undies. It is okay for you to say NO to an adult if they ask you to do something that makes you feel unsafe or uncomfortable.

It is always okay to tell someone if you are not feeling comfortable or safe or if you have been hurt.

If you ever feel unsafe, or uncomfortable or upset we will listen to you and act to help you. Anything that makes you feel unsafe, upset, or uncomfortable will be taken seriously by us.

Speaking Up:

It's always ok to speak up if you're unhappy with the way you're being treated. This might be the way staff, or another child behaves, or the way a problem was handled. We will always listen to you and take your complaint seriously.

There are many ways you can talk to us:

- you can tell someone in the organisation that you trust.
- Call us on 6421 6066 or after hours 0484 788 106 and ask for your Case Manager or Direct Service Manager.
- Via our email: teams@tassiecare.com

If you need to talk to someone, here are some other places you can get online and phone support:

Kids Help Line: 1800 551 800 **Headspace:** 1800 650 890 **Beyond Blue:** 1300 22 4636

You can also check out these websites for more information on a range of topics:

Kids Help Line (Teens 13-17) **eSafety young people.**

Minus 18

Headspace

Welcome Pack, Posters and Brochures for Young People

We at TassieCare believe that young people who participate in our activities, events or programs should:

- Feel comfortable.
- Be cared for
- Be safe and feel safe.
- Have a right to contact your parents/care givers or others if you feel unsafe, uncomfortable, or distressed at any time during an activity, event, or program.
- Be supported to help you make good choices.
- Be provided with clear directions and given an opportunity to redirect your behaviour in a positive manner if staff believe that you have broken program rules and/or misbehaved.
- NOT be subject to disciplinary action involving physical punishment, or any form of treatment that could reasonably be considered degrading, cruel, frightening or humiliating.
- Contribute suggestions and feedback on an activity, event, or program in which you have participated.
- Always be listened to, and believe that what you feel is real; and
- Give you access to safe places, safe spaces, and act to help you.

Further Resources

You can also check out these websites for more information on a range of topics:

<https://professionals.childhood.org.au/resources/>

For clarification regarding this policy, please contact:

Jen Streeter, Safeguarding Children Program Coordinator

Email: jen.streeter@tassiecare.com

Phone: 03 6421 6066

Authorised by: Jonathan Bishton People & Culture Manager

Date: 22/07/2023.