

# **Juniata Valley Winery**

## FREQUENTLY ASKED QUESTIONS

### **General**

#### **How can we book you for our wedding celebration?**

YAY! We cannot wait to host your big day and celebrate together! All we need is a signed contract and 50% of your wedding package price as a nonrefundable deposit to secure your date.

#### **Is there an additional cost to host our ceremony?**

Nope! Your ceremony is included with all of our packages along with the set-up and tear down of our provided chairs.

#### **Is parking available?**

We have onsite parking available! Each venue has it's own, separate parking lot for your guests! For some of our larger event, we have accommodate up to 500+ people so taking care of your guests will not be an issue! With each wedding package, we include parking attendants to assist your guests and make sure they have a seamless experience.

#### **Is there someone onsite the day of our wedding?**

Absolutely! We provide a venue manager and appropriate staffing during your event to oversee your day in respects to the venue.

#### **What are we responsible to clean up?**

We do not expect you to be mopping and dusting after your event! You are just responsible to clean up and remove what you bring in to the venue.

#### **What forms of payment do you accept?**

We accept cash, check, ACH transfer or card! All card transactions will acquire a 3.5% service fee.

#### **What about vendors?**

You are welcome to contract with any vendors that you would like! We just require that they provide proof of insurance and all applicable licenses. Our staff would be more than happy to provide you with recommended vendors that we have worked with in the past.

#### **How do you manage both venues?**

We are thrilled to answer this questions! Wedding season can be busy but trust us when we say you won't even notice that there are two venues on our spacious property. Each of our venues function completely independently of one another- from the parking, to the ceremony location, to cocktail hour, to breakfast the next morning- they each are supported by its own staff and supplies to assure your day is our sole focus! We are devoted to making sure your day is always our number one priority and our staff cannot wait to celebrate you! If you have specific questions in regards to this, we would be happy to have a conversation with you!

#### **How do rehearsals work?**

Rehearsal is included in the weekend package. All other contracting parties can schedule a rehearsal based upon the venue's availability 2 month prior to their wedding. The fee is \$300.00 which provides the client with two hours to access the property for rehearsal and minimal set-up. Additionally, the fee will cover admission to Friday Night Music when applicable.

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#### **What is the capacity of your venues?**

Aisling hall can seat 200 and The Manor can seat up to 175.

#### **Do you require special event insurance?**

Yes! We want everyone to have fun making memories but we want you, as the hosts, to be protected. You are welcome to work with your choice of insurance agent or go through our partners at EventSured for a seamless experience.

#### **When is our final guest count due?**

We require your final guest count at least 30 days prior to your event.

#### **Do you allow children on your property?**

We welcome children; however, they must always be supervised by a parent or legal guardian.

#### **Are there any extra fees we should be aware of?**

We try our best to be as transparent as possible with our pricing! With that being said, there is a 6% PA sales tax on all transitions, 5% hotel tax on overnight stays, 15% gratuity on all catering services and 3.5% processing fee on any transaction completed via credit/debit card.

#### **When are my payments due?**

We require deposits for your wedding packages and catering services. After that, your remaining balances are due 30 days prior to your event.

#### **What time does our event have to end?**

All events must conclude by 10pm. Then, from 10pm-11pm all guests can depart as vendors complete clean up. The event centers will be locked at 11pm.

#### **You include a venue manager- how is that different from a wedding coordinator?**

What is the difference, anyways? They sound similar but couldn't be more different! A venue manager is included with all of our wedding packages. This is a Juniata Valley Winery representative to take care of all aspects of the venue- table and chair set-up, floor plans, stocking the bathrooms, managing bar staff and parking attendants, overseeing the caterer's kitchen and to answer any questions you or your vendors have in regards to the venue's policies.

A wedding coordinator is that and more! While you are planning your wedding, they will be a resource to you and assist you with tying up the loose ends to complete your vision for your best day. From your rehearsal to putting your dress on to the last dance, our coordinator will be there to assure that your day is everything that you have ever dreamed of. They will take care of your vendors, bridal party, family and manage your timeline.

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## **Overnight Accommodations**

### **Are overnight accommodations included?**

The cost of our overnight rooms and breakfast for those guests are included in our weekend & one day overnight package.

### **When is check-in & check-out for our overnight rooms?**

Guests can check in starting at 3pm and check out is 11am.

### **What is for breakfast?**

A assortment of delicious items! You will fill out a roster of your guests and any known allergies. We will serve a buffet of local and seasonal items. Trust us, you will not go hungry!

### **Can we squeeze in more people for our overnight stays?**

Unfortunately, we have to stick to our maximum occupancy limits of 15 at the Wilson House, 4 at The Coop and 18 at The Manor. We are more than happy to recommend other local accommodations!

## **Décor**

### **What décor do you provide?**

We include our linen table cloths with all of our packages.  
We have list of decor rental vendors that we highly recommend.  
Unfortunately, we are unable to permit any open flames (candles or sparklers) and helium balloons.

### **Do you provide table cloths?**

Yes! We provide white linen tables cloths in all of our wedding packages. These will be steamed, pressed and placed on the tables for you. Of course, you are more than welcome to bring your own if you prefer!

### **Are there any restriction in regards to décor?**

We want your creative energies to run wild! However, there are a few things we are not able to accommodate. Helium balloons are prohibited for use as decoration. Fire hazard items of any kind including candles, sky lanterns, floating luminary or sparklers, are prohibited.

## Food

### What catering is available?

Your day should reflect your vision - and that includes your menu. You can choose our in-house catering team for an elevated, chef-crafted experience, or bring in any licensed, insured caterer of your choice (with pre-approval). We also offer a list of trusted preferred caterers with a variety of styles and price points to fit your budget. Please note: In-house catering is optional and based on availability, so we encourage early inquiries to secure your date. Pricing is subject to change based on market value, and a catering addendum with deposit is required to lock in pricing.

### Can we try the food?

Yes! We offer private tastings. They are \$120. Four people can attend you can select four entrees, two sides and one salad to try. It is a wonderful experience in our dining room accompanied by our fabulous wines.

### Are we able to take extra food home?

Unfortunately, due to liability/insurance issues with food safety we do not permit guests to take extra food home. Guests are welcome to have seconds prior to closing the buffet.

### Can your catering team accommodate allergies?

Absolutely! We want you and all of your guests to have the best time and we know a large part of that is great food! We will work through any dietary needs with you ahead of time and accommodate them.

## Alcohol

### What is your alcohol policy?

We require all alcohol to be purchased and provided by JYW. Slushies, beer, wine and specialty drinks are all available for you to add to your package. Two RAMP certified bar tenders and all of the supplies are included. The process couldn't be easier! We do not permit open liquor or BYO.

### Are we able to take extra alcohol home?

Unfortunately, due to the requirements and restrictions of our licensing, we cannot permit this. However, if you have unopened cases, we will refund you for those.

## Why should we book THIS venue?

Oh goodness, I am so glad you asked this! I know I may be biased, but this place is a little slice of heaven. Stunning, impeccable, peaceful... the list of positive adjectives could go on for pages and pages. We are set up in a way that allows you to fully enjoy your wedding- all inclusive yet customizable based on your vision and budget. We are here to take care of it all so you don't have to.

While I truly believe this is the most beautiful place on earth, the thing that seals the deal for our couples is our venue team- you are family here! It is our greatest desire that you have one of the best days of your entire lives here full of memories that you will cherish for a lifetime. We go out of our way to solve problems before they happen, anticipate your needs, cover your day in personalized touches and ensure that all of your guests and vendors are able to full focus on you and the amazing day you have always dreamed of.

*-Molly B.*