



Complimentary Cleans For Those In Need

PROGRAM OVERVIEW & SELECTION PROCESS

The Free-Bee Program is a community care initiative designed to provide support to local individuals facing hardship. It does not operate as a random game of chance, sweepstakes, or lottery.

 **The Selection Panel:** Once monthly, an internal review panel appointed by Queen Bee Cleaning LLC will evaluate all eligible applications submitted by third-party Nominators during that calendar month.

 **Selection Criteria:** Recipients are evaluated on a case-by-case basis. Selection is strictly subjective, based upon the documented severity of immediate physical, medical, or financial hardship described in the nomination form text and as supported by submitted photographs.

 **Frequency & Prize:** Exactly one (1) Nominee will be chosen per month to receive a single (1x), complimentary residential cleaning service.

 **Scheduling:** The complimentary service will be scheduled solely at the discretion of Queen Bee Cleaning LLC, based entirely on company time, scheduling availability, and operational capacity. All decisions made by the Queen Bee Cleaning LLC review panel are final, binding, and non-appealable.

MANDATORY ENTRANCE & ELIGIBILITY REQUIREMENTS

To prevent program misuse and ensure services reach those genuinely in need, all submissions must comply with the following structural rules:

- **Strict Third-Party Nomination:** Entry to the program is completely **FREE**, but it strictly requires a third-party Nomination on an individual's behalf. Self-nominations are strictly prohibited and automatically disqualified.
- **Geographic Restrictions:** The Nominee must permanently reside within the active, standard residential service area of Queen Bee Cleaning LLC. Nominators must cross-reference and verify the Nominee's address against the applicable zip codes listed publicly on our website prior to submission.
- **Property Type:** The property to be serviced must be used as a primary residence only for the receiving Nominee. Commercial spaces, secondary properties, rentals not occupied primarily by the nominee, or vacant structures are strictly excluded.
- **Completeness & Accuracy:** All required information must be submitted completely and accurately for a nomination to be considered. Incomplete, vague, or misleading forms will be rejected without review.

LEGAL DISCLOSURES & PROGRAM RULES

1. No Purchase Necessary (Anti-Lottery Compliance)

- **No Consideration Required:** Entry into the Free-Bee Program is completely **FREE**.
- **No Purchase Bias:** No purchase or payment of any kind is required to enter, be nominated, or win. Past, current, or future financial transactions or service bookings with Queen Bee Cleaning LLC do not influence, improve, or alter anyone's ability to be selected.
- **Estimated Value:** The retail value of the complimentary cleaning ranges between **\$350.00 and \$1,000.00**, depending entirely on the physical size of the property and the specific labor/equipment requirements of the service.
- **Odds of Selection:** The odds of a nominee being selected depend entirely on the total volume of eligible third-party nomination entries received during any given monthly cycle.

2. Right of Disqualification & Sole Judging

- **Fraud Prevention:** Queen Bee Cleaning LLC and its designated review panel retain sole, absolute authority as the judges of selection validity.
- **Disqualification Right:** The company explicitly reserves the right to disqualify any nomination entry at any time if it appears to be fraudulent, incomplete, deceptive, or a disguised self-submission.

3. Media, Marketing, and Publicity Release

- **Impact Reporting:** Acceptance of the complimentary cleaning service constitutes explicit permission from both the Nominator and the Recipient for Queen Bee Cleaning LLC to use the underlying story for local community impact reporting, marketing, and social media.
- **Photographic Rights:** The company reserves the right to take and utilize photographs of non-identifying areas of the home (ensuring personal family photos, sensitive documents, and identifying features are excluded).
- **Privacy Protections:** If requested by the recipient prior to service, Queen Bee Cleaning LLC will change or anonymize names to protect the individual's privacy in all public-facing materials.
- **Photograph Warranties:** By entering and uploading media, the Nominators explicitly agree and warrant that they have received legal permission and consent from the Nominee to capture and submit photos of the areas to be cleaned.

SAFETY, INSPECTION, AND LIABILITY TERMS

1. Pre-Service Safety Inspection

- **Mandatory Walkthrough:** The recipient explicitly agrees to allow an in-person inspection of the home for safety purposes by an authorized representative of Queen Bee Cleaning LLC prior to the cleaning taking place.

2. Workplace Safety & Hazardous Conditions

- **Staff Safety Mandate:** The home environment must be safe for staff and completely free of severe hazards at all times.
- **Terms of Service Compliance:** The property must comply with Queen Bee Cleaning LLC's standard operational Terms of Service regarding worker safety.
- **Right of Refusal:** The company retains an absolute right to cancel or suspend the complimentary service immediately if staff encounter structural safety hazards, severe biohazards (e.g., active pest infestations, unidentified microbial growth,, hoarding, uncontained bodily fluids), or a hostile/unsafe working atmosphere.

3. Execution of Standard Agreements

- **Required Documentation:** Before any cleaning crew enters the home or renders services, the selected recipient must sign Queen Bee Cleaning LLC's standard, regular residential Terms of Service.
- **Liability Waiver:** The recipient must sign a comprehensive Release of Liability form protecting and holding harmless Queen Bee Cleaning LLC, its employees, and its agents from any claims regarding pre-existing damages to the property or its contents. Refusal to sign standard operational documentation will result in immediate forfeiture of the service.

JURISDICTIONAL LIMITATIONS

- **Void Where Prohibited:** This program is strictly limited to individuals residing within our designated service zip codes. Void outside of the specified Connecticut (CT) and Rhode Island (RI) zip codes and where prohibited by law.