HEALING PARTNERS

Revenue Cycle Case Study

"We cannot speak highly enough about how much of a pleasure it has been working with Bradley and Northlake Analytics! Bradley has been an extremely valuable resource and we could not be happier. Having multiple systems with limited visibility into our data was very challenging not only in making informed decisions about our business, but overall day to day operations. Bradley took a genuine interest in the success of the project which showed in his work. We really appreciated his professionalism and constant communication. We are very excited to not only have overall access and visibility to our data from all of our systems, but to also have automation. We recommend Bradley and Northlake Analytics and are excited to move forward with an additional project!"

-Rita Ritchie VP Clinical Operations, Healing Partners

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The Problem:

Healing Partners revenue data was stored in a remote computer, with desired data scattered across different modules, inaccessible in the aggregate. The data was also entirely relegated into spreadsheets, with nothing visual.

Brief Solution Outline

Northlake installed its own automation system onto the remote desktop, which then automatically loaded the data onto a file storage software. A data cleaning was implemented using standard data cleaning tools, and the data was place in a data warehouse. A cloud data visualization platofrmwas used to display the data in the warehouse.

Problems Overcome

- Software was isolated in a remote desktop environment
- No API (direct software connectors) for data connections
- Data was stored in different modules that needed to be combined
- Financial metrics needed to be reconstructed from individual lines

Client Outcome

Client now has a data visualization dashboard which shows them their aggregated revenue cycle data both visually and through exported spreadsheets, updated and compiled automatically.