

1. Everything in Recommend

- All steps outlined in the Recommend package

2. Executive briefing and decision advocacy

- In collaboration with the client, develop and present briefings to C-Suite and Boards
- Support internal change management process as required, including decision advocacy for multiple audiences and stakeholders

3. Steering committee participation

- Membership for the duration of the project in steering committees and other internal governance structures

4. Implementation roadmap creation

- In collaboration with the selected vendor and internal resources, take ownership of the implementation roadmap

5. LMS implementation

- Leadership and ownership of all aspects of delivery to Go-Live, including being the client's LMS liaison for the vendor, IT Services, Compliance, HR etc.
- Membership of the project delivery team or PMO