



MEET OUR AGENCY ADVOCATES

OFFICE HOURS: 8 AM - 5 PM



Office Number
(503) 410-5116

AFTER HOURS
URGENT MATTERS ONLY



On-Call Number
(971) 203-4395

OUR SYSTEMS SUPPORT ADVOCATES

AKA The Systems Team

Direct Supervisor: Kelley Ricker

KELSEY WILSON

Systems Support Advocate

kelseyw@advocateaccessnw.com

(503) 278-2669

DSP Connect

Background Checks

Support Document Updates

Onboarding & Next Steps Tasks

Initial DSP Training & Documentation

Advocate for I/DD services since 08/2008



JUSTIN JOHNSON

Systems Support Advocate

(503) 278-2097

justinj@advocateaccessnw.com

timesheets@advocateaccessnw.com

Billing Backup (CLS & PBS)

Training & Documentation

Backup Support for Paylocity

Tech & Gaming Club Event Host

Enrollment & Onboarding Coverage

Coverage for Systems Support Advocates

Advocate for I/DD services since 06/2025



DEVIN MCCALL

Systems Support Advocate

devinm@advocateaccessnw.com

timesheets@advocateaccessnw.com

(503) 312-6463

Password Resets

Paylocity Support

Mileage Expenses

eXPRS Billing - CLS

Clock-Ins & Progress Notes

Magic The Gathering Event Host

Advocate for I/DD services since 02/2025



KELSI "JO" DOWDY

Systems Support Advocate

kelsijod@advocateaccessnw.com

(503) 312-1052

Time Off Requests

DSP Team Scheduling

Ongoing DSP Training

Benefit Enrollment & Information

Behavior Services - Billing & PBSP Training

Advocate for I/DD services since 09/2025

timesheets@advocateaccessnw.com

