



MEET OUR AGENCY ADVOCATES

OFFICE HOURS: 8 AM - 5 PM



Office Number
(503) 410-5116

**AFTER HOURS
URGENT MATTERS ONLY**



On-Call Number
(971) 203-4395

OUR SYSTEMS TEAM

Direct Supervisor: Kelley Ricker



ANDREW CONNELL

Technology Support Advocate

andrewc@advocateaccessnw.com
(503) 410-5116

User Access & Security

Systems Administration

Technical Support Operations

Technology Asset Management

IT Management & Improvement

Technology Training & Documentation

Advocate for IT support since 09/2017

OUR ASSOCIATE SYSTEMS SUPPORT ADVOCATES

HELAYNA FLORES

Reporting Support Advocate

helaynaf@advocateaccessnw.com
(503) 396-7318

Training Development

Progress Note Coaching

Documentation Reviews

Individual Reporting Templates

Reporting/Progress Note Promotion

Advocate for I/DD services since 04/2023

