



MEET OUR AGENCY ADVOCATES



On-Call Number
(971) 203-4395

timesheets@advocateaccessnw.com



OUR SYSTEMS SUPPORT ADVOCATES AKA The Systems Team

Direct Supervisor: Kelley Ricker

KELSEY WILSON

Systems Support Advocate

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(503) 278-2669

DSP Connect

Background Checks

Support Document Updates

Onboarding & Next Steps Tasks

Initial DSP Training & Documentation

Advocate for I/DD services since 08/2008



Kelsey

JUSTIN JOHNSON

Systems Support Advocate

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Billing Backup (CLS & PBS)

Training & Documentation

Backup Support for Paylocity

Enrollment & Onboarding Coverage

Coverage for Systems Support Advocates

Advocate for I/DD services since 06/2025



Justin



Devin

DEVIN MCCALL

Systems Support Advocate

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(503) 312-6463

Password Resets

Paylocity Support

Mileage Expenses

eXPRS Billing - CLS

Clock-Ins & Progress Notes

Advocate for I/DD services since 02/2025



Jo

KELSI "JO" DOWDY

Systems Support Advocate

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(503) 312-1052

Time Off Requests

DSP Team Scheduling

Ongoing DSP Training

Benefit Enrollment & Information

Behavior Services - Billing & PBSP Training

Advocate for I/DD services since 09/2025