



MEET OUR AGENCY ADVOCATES

OUR SERVICE DIRECTOR



BETTY BUNDY

Service Support Director

bettyb@advocateaccessnw.com

(503) 438-8907

Member & Employee Resources

Connections/Meet & Greets

Complaints

DSP Applications

Marketing & Events

Community Partnerships

Director of Connections Team

Advocate for I/DD services since 07/2007

OUR SERVICE SUPPORT ADVOCATES

AKA

The Connections Team

BECKY IZBICKI

Service Support Advocate

beckyi@advocateaccessnw.com

(971) 203-6828

Member Satisfaction & Ongoing Support

Incident Reports & Documentation

New Member Packets

Transportation Questions

DSP & Member Connections

Meet & Greets with Follow Up

**Member, Family & Team Coordinator for
Communication and Problem-Solving**

Backup Contact: Betty Bundy

Advocate for I/DD services since 11/2009



MARISSA CORTEZ

Agency Support Advocate

marissac@advocateaccessnw.com

(503) 410-5116

Quality Assurance

Safety Committee

Agency Communication

DSP Cards

Marketing & Events

Required Reporting for CMEs

Social Club Event Host

Backup Contact: Betty Bundy

Advocate for I/DD services since 10/2025



ELYSSA PECHACEK

Operations Support Advocate

elyssap@advocateaccessnw.com

(503) 410-5116

Member Referrals

Member Service Records Management

Safety Plan & Implementation Strategies Development

CME Liaison

Creative Connections Event Host

Backup Contact: Becky Izbicki

Advocate for I/DD since 06/2014