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AIRPORT EXPRESS CEASES OPERATIONS

The Airport Express operated its last service from Sydney Airport on Saturday 10 May. Travellers can travel to and from the city on the AirportLink rail service.

The Airport Express had been an outstanding success over much of its 21 years of operation, but the AirportLink rail service is now the main carrier for passengers to and from the city.

Patronage of the Airport Express has declined since the faster AirportLink has established. Continuing to run the Airport Express would mean an unnecessary duplication of services.

State Transit's popular SydneyPass ticket now includes return travel on the AirportLink.

SydneyPass Ticket & Travel Voucher exchange procedures from Sunday 11 May:

I have a SydneyPass voucher and want to exchange it at the Airport:

Initially, passengers will need to exchange travel vouchers for a SydneyPass from AirportLink station ticket offices at the International and Domestic terminals. They will receive a SydneyPass ticket and an AirportLink ticket for return transfers by train to either Central, Town Hall, Wynyard, Circular Quay, Martin Place, Kings Cross, Museum or St James stations.

I have a SydneyPass and need to get back to the Airport:

Passengers who hold a SydneyPass travel voucher, and enter Sydney via alternate means of transport other than the airport service may receive AirportLink tickets for travel to the airport at the Circular Quay TransitShop on Alfred Street beside McDonalds.

Passengers who exchanged their vouchers onboard a Sydney or Bondi Explorer service or at the Sydney Ferries ticket offices will be informed by STA staff to go to a TransitShop to receive their return AirportLink rail ticket.

These arrangements will be in place for a period of time until StateRail facilities will accept and issue the one SydneyPass ticket including AirportLink travel between the City and Airport.

The return travel to the airport with SydneyPass tickets will still be valid for a period of two months after the ticket is first used.

For info on AirportLink services, click here.