



GROOMING RELEASE FORM

23266 268th LN. Adel, IA 50003
515-993-4466

Current Vaccinations/Veterinarian Information:

Proof of vaccination as well as current Veterinarian information must be provided before any services will occur.

**All dogs must be on a leash or in a carrier upon entering and exiting the facility. Please do not remove your leash or collar, a member of our staff will assist you.*

1. Aggressive or Dangerous Dogs:

OWNERS MUST inform Handsome Hounds if your dog has a propensity to bites, has bitten, or is aggressive to people, other dogs or specific grooming procedures. Muzzles may be used if necessary. Muzzling your dog while grooming will not harm your dog, and protects both the dog and the groomer. Handsome Hounds Boarding and Grooming, LLC. reserves the right to refuse and/or stop services for such dog(s) at anytime before or during the grooming process. Handsome Hounds reserves the right to charge an additional fee in addition to the regular grooming charge.

2. Health or Medical Problems & Senior Dogs:

Grooming procedures can sometimes be stressful, especially for a senior dog or dog with health problems, and can expose hidden medical problems or aggravate a current one during or after the grooming session. Because senior dogs and dogs with health problems have a greater chance of injury, these dogs will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your dog, this Agreement gives Handsome Hounds Boarding and Grooming, LLC. you give Handsome Hounds permission to obtain immediate veterinary treatment for your dog should it be deemed necessary by staff. We will do our best to contact you first, then take your dog to your authorized veterinarian or to our emergency veterinarian. All expenses for veterinary care are the responsibility of the dog's OWNER.

3. Mat Removal:

Dogs with matted coats need extra attention during their grooming session. Mats left in a dogs coat only grow tighter, can strangle the dog's skin, and eventually tear it open. Handsome Hounds does not wish to cause serious or undue stress to your dog, and will not continually de-mat your dog for you. Mats can be very difficult to remove, and may require the dog to be shaved. When necessary, removing a heavily matted coat includes risks including but not limited to nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the dog's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved dogs are prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases dogs may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming and bath appointments. There is an extra charge for de-matting. **We will attempt to call you in the event that your dog must be shaved down due to matting if not otherwise agreed upon or if de-matting Charges will be greater than \$10. If we are unable to reach you, we will do what we deem reasonable in Handsome Hounds discretion and safest for your dog's health and wellbeing.

4. Accidents:

There is always the possibility an accident could occur. Grooming equipment is sharp. Even though we use extreme caution and care in all situations, possible problems that could occur include but not limited to cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a dog is wiggling or moving around. Every effort will be made to insure your dog is groomed as safely as possible, however, some dogs may have adverse reactions to grooming products or procedures such as shaving, ear plucking, etc.

5. Parasites:

If fleas or ticks are found on your dog during the grooming process, your dog will be treated with a flea and tick shampoo to kill the parasites and you will be charged an additional fee. Ticks found will be removed for an additional charge. Please note that parasites are a health hazard to your dog as well as to humans.

6. No-Shows & Cancellations:

No shows and last minute cancellations are subject to a minimum charge of \$20.00 to half the grooming fee PER DOG which will be added to your next ticket. Pre-payment for future services may be required before another appointment is booked. We understand there may be emergency situations and will work with you, but not on a continued basis. Please be respectful of our time as we are appointment based, and another client could have taken your appointment if we had known.

7. Hours of Operation:

Grooming is by appointment Monday through Saturday. When your dog is completed we will contact you to pick up unless previously arranged. All dogs are to be picked up no later than 5:30 PM. Dogs not picked up by 5:30 PM will incur a \$1 per minute late fee.

I agree by signing this release/waiver and leaving my dog(s) with Handsome Hounds I am releasing, and agree to save and hold harmless Handsome Hounds and its employees, assistants, members and agents from any and all liability claims including claims of negligence, for any liability, claims, suits, actions, loss, injury or damage which I or my dog(s) may sustain or which may be caused in any way by my dog(s) for the current visit and any future visits. I specifically, without limitation, agree to fully indemnify Handsome Hounds Boarding and Grooming LLC for any and all such liability claims, suits, actions, losses, injury or damage. All the information provided to Handsome Hounds regarding my dog(s) is accurate. Should OWNER's agent sign this agreement on behalf of OWNER all terms of this contract shall be binding on OWNER and agent.