



## TERMS AND CONDITIONS

<p><b>1, Annual Structure</b></p>	<p>1.1 The structure is based on a 50-week training year allowing for 2 weeks at Christmas.</p> <p>1.2 Fees must be paid during the Summer holidays as classes continue.</p> <p>1.3 New members are <b>added on the 1<sup>st</sup> of every month.</b></p> <p>1.4 If your child has been selected to move up a level they will move to their new class on the 1<sup>st</sup> of the month.</p>
<p><b>2. Payment Terms</b></p>	<p>2.1 Your first payment will be collected in advance and you agree to register with us and pre-authorise future payments to allow recurring monthly payments.</p> <p>2.2 <b>Fees are taken via Direct Debit</b> on a rolling basis until you notify us via email that you would like to cancel.</p> <p>2.3 Fees are broken down into <b>12 equal instalments</b> throughout the year. At Tumbles Academy of Gymnastics, we collect all payments via paperless Direct Debit on the 1<sup>st</sup> of the month using our payment provider: GoCardless. Paying by Direct Debit saves time as it is quick and easy to set up and only needs to be done once. Payments made by Direct Debit are also fully protected by the Direct Debit Guarantee, making it the UK's safest payment method.</p> <p>2.4 If your payment is returned by your bank for any reason, we will contact you to request and alternative method of payment.</p> <p>2.5 We or our agent may charge a fair and reasonable £25 administration fee if your account falls into arrears.</p> <p>2.6 Cancelling your direct debit or removing pre-authorisation of future payments from your account <b>does not mean you have given us notice to end your membership with Tumbles.</b> As shown in condition 7 'Cancellation Policy', you must provide us with once months written notice (this does not apply to new members – see details below).</p> <p>2.7 If you do not pay your monthly session fees, we may prevent the member from entering the club. This does not mean we will end their membership at Tumbles, and you still remain liable for unpaid session fees.</p>
<p><b>3. Taster Sessions</b></p>	<p>3.1 Tumbles do not offer one off taster sessions as children need more than one lesson to find out what the sport has to offer. We believe gymnastics training is never as waste of time for any child because the attributes gained are useful for all sports. In most cases, children adapt to gymnastics very well after the initial couple of weeks as routines are established, and friendships are formed.</p>



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<p><b>4. Refunds</b></p>	<p>4.1 Unfortunately, we cannot offer refunds on fees, membership fees, holiday camps, parties, or any other class we offer. Events, shows or competitions cannot be refunded. We advise that you are sure you can attend before committing to an event.</p> <p>4.2 A refund will be offered when we have made an error in calculating any amount due.</p> <p>4.3 Refunds cannot be given on kit orders</p>
<p><b>5. Club Membership</b></p>	<p>5.1. Club membership runs from 1<sup>st</sup> October – 30<sup>th</sup> September the following year.</p> <p>5.2 This payment is taken via direct debit on the 1<sup>st</sup> October each year. The fee will automatically be charged using the direct debit that you have setup on your club account.</p> <p>5.3 If you officially start date is between 1<sup>st</sup> August and 31<sup>st</sup> September. You will receive a 75% reduction in the annual fee for the 1<sup>st</sup> year.</p> <p>5.4 Tumbles Club Membership is non-refundable if you choose the leave the club part way through the membership year.</p> <p>5.5 The Tumbles Club Membership includes insurance for your child to participate in our one-hour recreational classes.</p> <p style="text-align: center;"><b>Tumbles Gymnastics Annual Club Membership - £15.00</b></p>
<p><b>6. Injury / Absence</b></p>	<p>6.1 We do not offer refunds or catch-up lessons for general sickness, however if it is long term, please call the office to discuss the situation and we will try to be accommodating. You will understand that in such cases we are obliged to pay staff and establishment costs for the sessions and there is no opportunity to offer the class to another child.</p> <p>6.2 We do not allow children to select an alternative class to make-up for a session missed due to illness or injury.</p>
<p><b>7. Cancellation Policy</b></p>	<p>7.1 Membership at Tumbles runs on a rolling basis until you notify us that you would like to cancel.</p> <p>7.2 We can cancel your membership at any time, but you must provide one calendar month notice in writing via email if your child wishes to leave the club and stop training. <b>You are not required to give a notice period if you cancel within your first month, but you must inform us via email of your intention to cancel on or before the 14<sup>th</sup> of the month.</b></p> <p>Anywhere in the terms and conditions where we ask you to give notice of one calendar month or more, if you give notice during a month, we will treat it as if we received it on the first day of the following month and the notice period will run from that day. For example, you are required to provide us one month's notice to end your membership and we receive your notice on</p>



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	<p>23 June, your notice will start from 1 July, it will run out on 31<sup>st</sup> July, your membership will end on 31<sup>st</sup> July, and you will pay one more direct debit (on 1st July) after giving notice. The only exception</p> <p>to this is if you give us notice at the beginning of a month. This means that if we receive notice from you up to and including the fourth day of a month, we will treat it as if we received it on the first day of that month and the notice period will run from that day.</p> <p>If you cancel your direct debit without informing us or providing notice, you will be charged a late payment fee to cover Tumbles reasonable administration cost of £25 if we are unable to collect the direct debit.</p> <p>If you do not pay your monthly session fees, we may prevent the member from entering the club. This does not mean we will end their membership at Tumbles, and you remain liable for unpaid session fees.</p> <p>7.3 Notice to cancel membership cannot be accepted at the club by telephone, telling a coach on the door or via a social media message. It MUST be provided in writing. The method of notification is by way of email to: <a href="mailto:info@tumbles-gymnastics.co.uk">info@tumbles-gymnastics.co.uk</a>. This is to ensure the information is properly documented and input on the central system at the correct date.</p> <p>7.4 You will receive written confirmation of your membership cancellation via email. This will notify you of the final payment date and the final class date for the member. Please retain a copy of this for your records.</p> <p>7.5 You may cancel your membership without serving a ‘notice period’ if you are diagnosed with a serious medical illness or suffer an injury which prevents you from participating in gymnastics. In these cases, termination without a notice period will only be granted if a doctor’s letter with a valid practice stamp is emailed to: <a href="mailto:info@tumbles-gymnastics.co.uk">info@tumbles-gymnastics.co.uk</a> stating that the member must not participate in gymnastics.</p> <p>7.6 No-attendance in classes will not result in cancellation of your membership nor does it act as notice of termination. As stated in 7.2 you must provide a months’ notice in writing if you wish to cancel your membership. Until such time you will be liable for any unpaid session payments.</p>
<p><b>8. Changes</b></p>	<p>8.1 As a customer and valued member of Tumbles you agree to follow the club rules and codes of conduct set out by Tumbles Academy of Gymnastics. At any time, we may need to make reasonable changes to these rules, and you will be notified in advance of any changes.</p>



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	<p>8.2 At any time the monthly session fees may be increased to accommodate price increases of rent, coaches and equipment etc. We will provide you with reasonable notice of any price changes in writing via email.</p> <p>8.3 If circumstances out of our control force us to cancel a regular well published class we will attempt to offer a 'make-up class on an alternative day, time or date to substitute this cancellation. This may be offered at an alternative venue to the one you train at within the Tumbles network.</p>
<p><b>9. Health and Safety</b></p>	<p>9.1 For the Safety and Welfare of your child – ABSOLUTELY MAKE SURE we have your up-to-date contact details. ESPECIALLY mobile phone, email address and medical information. Log-in via your Coacha account to amend any details.</p> <p>9.2. Notify your child’s coach of any minor health issues or special situations, or any other issue that may currently be upsetting or affecting your child (e.g., cough or cold, illness of a grandparent).</p> <p>9.3 No Jewellery permitted. Please, no face paint or colour hair sprays.</p> <p>9.4 Long hair must be tied back neatly, using a plain elastic hair band, (no hair accessories).</p> <p>9.5 No gum, food, or juice drinks in the gym. Water only with a sports lid.</p>
<p><b>10 Uniform</b></p>	<p>10.1 Tumbles Gymnastics prides itself on our smart and professional appearance. We regularly hear positive feedback from judges and officials at competition of how beautiful our gymnast's kit is.</p> <p>At Tumbles our uniform is not compulsory for training only for events.</p> <p>Especially for the month trial we ask you to bring your child in something comfortable that they can freely move around in. Leotard of choice or T-shirt and Leggings/shorts/joggers for our new starters. Hair must be tied up securely, no socks.</p> <p>We do have a beautiful bespoke uniform available in our online shop if you wish to purchase any items: <a href="https://tumbles-gymnastics.co.uk/shop">https://tumbles-gymnastics.co.uk/shop</a></p>



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### **Governing Law**

This agreement will be governed by the laws of England.

If you have any questions, please feel free to contact Directors Gemma Scott and Donna Maclean by email: [info@tumbles-gymnastics.co.uk](mailto:info@tumbles-gymnastics.co.uk) or by phone 01942 939655. You can view all the club policies on the Tumbles website: [www.tumbles-gymnastics.co.uk](http://www.tumbles-gymnastics.co.uk). If you wish to contact us by post, the address of our Head Office is: Tumbles Academy of Gymnastics, Unit B2(2), Moss Industrial Estate, Lowton, Wigan WN7 3PT.

This agreement along with the 'Gymnast Code of Conduct', 'Parents/Guardians Code of Conduct' and all associated policies, rules and regulations govern the terms and conditions of membership, the members use of our venues and your relationship with Tumbles Academy of Gymnastics. Please ensure you read these documents carefully as they do affect your rights and liabilities under the law.

Please note that by attending a class at Tumbles or bring a member to a class at Tumbles, it is deemed that you accept these Terms and Conditions and agree to be legally bound by them.

Tumbles Academy of Gymnastics is Registered in England. Company Number: 11391026