

## Los Rios Campground - Park Policies

Howdy! Thank you for staying with us. We appreciate it more than you know. To make your stay as enjoyable as possible, we've laid out some ground rules to help things run nice and smooth. We strive to be as reasonable as human beings as we can. And we really like it when other reasonable human beings come and stay with us. It just makes life better. Please join us in this reasonable human being movement. Let's enjoy ourselves and respect thy neighbors. If you ever need anything don't hesitate to reach out to us. We are always happy to help you. And if you could abide by these simple commandments, this park just may reach utopia status.

**Site Reservation / Payments / Cancellation:** All reservations must be paid in full at time of booking. If your travel plans change and you must cancel your reservation, please let us know as soon as possible.

If you cancel your reservation 7 days or less before the arrival date of your reservation, you will receive a 25% refund of your deposit.

If you cancel within 8-14 days of the arrival date of your reservation, you will receive a 50% refund of your deposit.

If you cancel within 15-30 days of the arrival date of your reservation, you will receive a 75% refund of your deposit.

If you cancel 31 days or greater from the arrival date of your reservation, you will receive a 90% refund of your deposit.

For guests looking to extend their stay, payment is due in full at time of booking an extension (if available).

**Check In/Out:** Check in time is 3pm. Check out time is 10:30am. We cannot guarantee the same cabin/site if you choose to extend your stay, but we'll darn sure try our best to make it happen. We are people pleasers. You're paying us for the service after all. Please check with the office as soon as you can to see about possible extensions.

**WiFi Access:** WiFi is available at our campground (no password needed). The strongest signal can be found near office. Download speeds are suitable for social media, email, and general web browsing.

**Quiet Hours:** Quiet hours are from 10:00 pm to 7:00 am. Please respect your neighbor. And if your neighbor ain't respecting you, please let us know.

**Speed Limit:** Speed limit throughout the park is 5MPH. At all times! :) Slow your roll. No need to burn rubber.

**Pets:** PETS MUST REMAIN ON A LEASH AT ALL TIMES WHILE IN THE PARK. Please pick up all pet droppings immediately. Also, we really like the park quiet and your neighbors probably do too. So please try to keep your pet's noise level down, especially during quiet hours. Please DO NOT LEAVE DOGS OUTSIDE UNATTENDED. Do NOT bathe pets in park bathrooms or laundry room. There is a limit of two pets per site. The park has zero tolerance for aggressive pet behavior and park guest(s)/pet(s) will be asked to leave immediately if aggressive pet behavior occurs. No refund will be granted. The safety of our guest(s) is of utmost importance, and we feel this no tolerance stance on aggressive pet behavior is critical to that. We hope you understand.

**Children:** Parents are responsible for the conduct of their children and financially responsible for any damages incurred by their children. Children under the age of 10 must be accompanied by their parents while in the park.

**Guests:** Each cabin is unique with varying capacities, please inquire with office for details.

RV site rates include 8 guests total (4 adults maximum – 18 or older maximum). If you'd like to have additional guests tent camp at your site, they will need to check in with office and pay appropriate fees to stay at campground.

**Smoking:** ALL buildings are NON-SMOKING. While on property, please dispose of ALL cigarette butts safely in proper containers, not on the grounds. Up to \$50 fine for cigarette butts left at site. Firearms and fireworks are strictly prohibited. C'mon guys, a little bit of care goes such a long way.

**Parking:** NO PARKING IN THE STREETS, GRASS OR LANDSCAPED AREAS AT ANY TIME. NO PARKING ON VACANT OR UNDEVELOPED SITES. Parking at sites only. Parking fines are \$25 per incident. I prefer no fines and accidents happen. This rule is here that individual that pushes me to the edge :)

**Vehicles and Trailers:** Limit of two (2) vehicles permitted per site. Additional vehicles are \$7 per week and \$25.00 per month. Boats, utility, automobile, or boat trailers can be stored here. All must be parked in the designated storage area. Storage fees will vary. Inquire within. We'll make a deal with you.

**RV Site:** All sites must be kept neat and tidy, nothing is to be stored under the RV or around the RV site. Do not hang towels/ clothes outside your RV or post "For Sale" signs on your RV/vehicles. Clean up fee of \$25 will be applied if grass is stained with oil, algae or other contaminants. No personal swimming pools or hot tubs allowed on site.

**RV Condition:** We ask that your RV be in reasonably good condition. If you think your camper is in questionable condition, please call and ask prior to arrival. More importantly is the individuals inside the camper. We want friendly people that keep their site clean and respect thy neighbors. That's more important than the rig to us.

**Washing:** You may wash your own vehicle for a fee : cars \$7.00 and RV's \$15.00. Please pay in the office.

**Termination:** Disregard for any of the above rules which are designed for safety, convenience, and a clean resort will be sufficient reason for terminating a camper's stay without additional notice. We don't want to do this. Please play nice :)

**By law, Los Rios Campground is a service-oriented business and therefore, we do not have a landlord/tenant relationship/agreement with any daily/weekly/monthly guests. The Park will not be responsible for theft or injury occurring during your stay. We reserve the right to refuse service to anyone. The owner, management or office personnel of the Park are in no way liable for any damage to the personal possessions of the tenants or their guests.**