

# **TEXT ME 24/7**

## **Privacy Policy**

Last Updated: [DATE]

Text Me 24/7 LLC (“Text Me 24/7,” “Company,” “we,” “our,” or “us”) operates an AI-powered SMS messaging service designed to provide motivational conversation, productivity support, and goal accountability (the “Service”).

This Privacy Policy explains how we collect, use, store, and share information when you use the Service.

By using the Service, you consent to the practices described in this policy.

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### **1. Information We Collect**

We collect information necessary to operate and improve the Service.

#### **A. Account Information**

When you create an account or subscribe, we may collect:

- phone number
  - name (optional)
  - email address (optional)
  - account preferences
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#### **B. Messaging Data**

Because the Service operates through SMS messaging, we collect:

- messages you send to the Service
- responses generated by the system
- timestamps of conversations
- message usage counts

Conversation data may be stored and analyzed to:

- generate AI responses
  - maintain service functionality
  - improve system performance
  - monitor abuse and misuse
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### **C. Payment Information**

Subscription payments are processed by third-party payment processors such as Stripe.

We do not store full credit card information on our servers.

Payment processors maintain their own privacy and security policies.

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### **D. Technical Information**

We may automatically collect technical information including:

- IP address
  - device type
  - browser information
  - usage statistics
  - system logs
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## **2. How We Use Information**

We use collected information to:

- operate the Service
  - generate AI responses
  - process payments
  - manage subscriptions
  - monitor usage limits
  - improve platform functionality
  - detect fraud or abuse
  - communicate service updates
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### **3. Artificial Intelligence Processing**

User messages may be processed by artificial intelligence systems operated by third-party providers, including OpenAI.

These systems analyze message content in order to generate automated responses.

Users acknowledge that:

- AI systems may generate inaccurate or incomplete responses
  - responses are generated automatically and not by human staff

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## **4. Third-Party Service Providers**

We rely on third-party providers to operate the Service, including:

SMS infrastructure providers such as Twilio

Payment processors such as Stripe

Artificial intelligence providers such as OpenAI

These providers may process limited user information as necessary to perform their services.

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## **5. Data Sharing**

We do not sell user personal information.

Information may be shared only:

- with service providers required to operate the platform
- to comply with legal obligations
- to enforce Terms of Service
- to protect user safety or company rights

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## **6. Data Retention**

We retain user data for as long as necessary to operate the Service and comply with legal obligations.

Conversation logs may be stored for service improvement, troubleshooting, and analytics.

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## **7. Data Security**

We implement commercially reasonable technical and organizational safeguards including:

- encrypted data transmission
- restricted system access
- monitoring for unauthorized activity

However, no system can guarantee absolute security.

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## **8. SMS Consent (TCPA Compliance)**

By providing your phone number and using the Service, you consent to receive SMS messages from Text Me 24/7.

Message frequency varies based on subscription tier.

Standard message and data rates may apply.

You may opt out of receiving messages at any time by replying:

STOP

After opting out, you may receive a confirmation message.

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## **9. Children's Privacy**

The Service is not intended for individuals under the age of 18.

We do not knowingly collect information from minors.

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## **10. Your Privacy Rights**

Users may request to:

- access personal data
- update account information
- request account deletion

Requests can be submitted by contacting:

[EMAIL]

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## **11. Policy Updates**

We may update this Privacy Policy periodically.

Updated versions will be posted with a revised effective date.

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## **12. Contact Information**

Text Me 24/7 LLC

[Company Address]

[Email]