

COMPLAINANT INFORMATION:

MANUFACTURED HOME CONSUMER COMPLAINT FORM

First Name: Last Name: Address: Phone: Email Address: _____ **RESPONDENT INFORMATION:** License Type: (Manufacturer, Retailer, or Installer) Name: Address: Phone: **COMPLAINT DETAILS:** Is your home new or used? If used, did the home have pre-existing deficiencies at the time of purchase? YES or NO If yes, please briefly explain. Serial Number: _____ **HUD Label Number(s):**



Installation Decal Number:
Manufacturer Name:
Retailer Name:
Date of Installation:
Address of installed manufactured home:
Have you contacted the manufacturer, retailer, or installer to try to resolve the issue before filing the complaint? YES or NO
If yes, please identify which party or parties you have communicated with:
Are you age 65 or older? YES or NO
Is there anyone else with firsthand knowledge of your complaint? YES or NO
If yes, please identify such person(s):
Have you retained an attorney in reference to your complaint? YES or NO
If yes, please list the name, phone number, and email address of your attorney:
Please use the following lines to describe and itemize your complaint. You may attach additional sheets if necessary.



RDA 1699



Nashville, Tennessee 37243

By submitting this complaint, I hereby attest to the accuracy or truthfulness of the content.
Signature: Date:
Email completed form to Renee.Reynolds@tn.gov
OR
Mail completed form to:
Tennessee Department of Commerce and Insurance ATTN: Manufactured Housing and Modular Building Units Section 500 James Robertson Parkway

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