

The Spoiled Snout

Terms and Conditions for dog boarding and daycare

The pet owner agrees to the following terms and conditions:

- The pet owner agrees to provide The Spoiled Snout with all necessary information and instructions for their pets while under The Spoiled Snout's care.
- The pet owner will provide all required leashes, harnesses, muzzles, crates and food (or any other items deemed required by the owner)
- The pet owner will provide any medication or special needs instructions for each of the pets.
- The pet owner will promptly notify the Spoiled Snout of any changes to their reservation.
- The pet owner will pay The Spoiled Snout for the applicable service indicated on the [current price list](#). **(rates subject to change)** before picking up their pet. **Fees will be paid by cash (preferred) or e-transfer.**

The Spoiled Snout agrees to the following terms and conditions:

- The Spoiled Snout will perform the duties listed by the pet owner to the best of {his/her} abilities, in a reliable and caring manner.
- The Spoiled Snout agrees to ensure your pet is supervised at all reasonable times.
- The Spoiled Snout will ensure that the outside play area is secured (fenced) and maintained in good order.
- The Spoiled Snout will not be liable for any injuries to the dog that are caused by animals or people outside of The Spoiled Snout's control.

Pet Requirements

Pets must meet all of the following requirements:

- is current on his/her required vaccinations,
- has been in good health for the last 30 days
- Not aggressive
- Never bitten a human or animal

General/Liability

1. **HEALTH.** the pet owner represents that their pet has not had any contagious illnesses of any kind for 30 days prior to check-in. The pet owner is aware and understands that The Spoiled Snout are not veterinarians and do not have backgrounds in animal medicine. The Spoiled Snout cannot diagnose or detect illnesses in the pets that are staying at The Spoiled Snout. The owner agrees to assume all risk associated with the administration of medication by The Spoiled Snout during their pet's stay. In addition, the owner acknowledges and is aware that vaccines do not protect against all contagious illnesses that may affect their pet.

Flea and Ticks. the pet owner agrees that if any fleas or ticks are discovered on their pet during check-in or at any other time while their pet is receiving services from The Spoiled Snout that The Spoiled Snout may administer a flea bath and flea spot treatment at the owner's expense.

2. **Veterinarian Liability and Care.** Should a medical emergency arise, The Spoiled Snout will make all reasonable efforts to contact the pet owner as soon as reasonably possible for directions related to medical care. The pet owner agrees that should a medical emergency arise, to allow The Spoiled Snout to obtain emergency veterinarian medical treatment for their pet, if, in its sole discretion it appears that, the pet is ill, injured, or exhibits any other behaviour that would reasonably suggest that their pet might need medical treatment. The pet owner grants The Spoiled Snout full authority to make decisions involving the emergency medical treatment of their pet during its stay at The Spoiled Snout. The pet owner agrees that the pet owner is fully responsible for the cost of any such medical treatment and transportation. The pet owner agrees that the pet owner is assuming all risk of illness, disease, harm or otherwise to their pet by allowing their pet to participate in services at The Spoiled Snout.
 3. **Pet Behaviour.** The pet owner agrees to be solely financially responsible for any and all acts or behaviour of their pet while in the care of The Spoiled Snout, which may include payment of damages for the injury caused by their pet to other animals or humans. In addition, the pet owner agrees that if their pet is injured by another pet, the pet owner hereby release The Spoiled Snout, its owners, and agents from all liability and financial responsibility for such injury and damages. The pet owner further understands that if their pet aggressively bites a human or pet, that the spoiled snout may contact the appropriate authorities if deemed necessary.
 4. **Dog Daycare/Playtime.** the pet owner understands that The Spoiled Snout is a cage-free facility utilizing playgroups where multiple dogs interact. The pet owner understands that dogs play with their mouth and paws, which can result in nicks and scratches on their pet. While The Spoiled Snout provides reasonable care and supervision in the playgroups, the pet owner understands and agrees that The Spoiled Snout may not notice these nicks or scratches before their npet's departure and, therefore, the pet owner might not be notified.
 5. **Aggressive Dogs.** The pet owner confirms their dog is not aggressive, and the pet owner understands that aggressive dogs are not permitted to participate in services at the Spoiled Snout without making prior special arrangements. If my dog acts aggressively or exhibits unacceptable behaviour, he/she may be separated from the other dogs and/or muzzled for safety.
 6. **Photo and Video Release.** the pet owner agrees to allow The Spoiled Snout to use their pet's name and any images or videos taken while he/she is in the care of The Spoiled Snout, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.
 7. **Personal Property.** the pet owner agree that The Spoiled Snout shall not be responsible or liable for any lost, stolen, or damaged personal property belonging either to their dog or themselves. The pet owner also understands and agrees that a dog's collar may be removed in the play area to prevent injury.
 8. **Reservations.** the pet owner understand that confirmed reservations are required for boarding services at The Spoiled Snout.
 16. **Early departure (for dog boarding):** Regardless of season, once a pet's stay has begun, the pet owner understand that the pet owner is responsible for payment of all days reserved, regardless of picking their pet up prior to the scheduled departure date.
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