

Alyssa Komal

Philadelphia, PA

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Education

Temple University

Philadelphia, PA

School of Sport, Tourism and Hospitality Management
B.S., Tourism and Hospitality Management

Expected: May 2026

Experience

Salamander Resort +Spa

Middleburg, VA

Hospitality Intern

May 2024 - Aug 2024

- Manage reservations on the OPERA program, assigning hundreds of rooms per week.
- Assist high-profile clientele with professional verbiage and mannerisms.
- Monitor internal and external communications across multiple programs; Microsoft Office, Nuvola, face-to-face, telephone.

Cescaphe Event Group

Philadelphia, PA

Server

March 2023 - present

- Welcome and accommodate clientele to create an enjoyable experience
- Compile inventory count weekly in order to ensure each event will be properly stocked and prepared.
- Assist in time sensitive set-up and break down for large scale events.

Aramark

Philadelphia, PA

Concessions Supervisor

Nov 2023

- Assured individual stands were adhering to event-specific timelines in order to prepare and successfully engage with the surging crowds.
- Administered corporate policies and initiatives to employees of multiple concession stands.
- Mediated customer complaints as well as internal employee relations.

Chick-fil-A

Downingtown, PA

Front of House

Dec 2020-Aug 2023

- Expedited orders at high volumes while maintaining order accuracy over 80%.
- Greeted customers and handled service issues with enthusiasm as according to company morals and training.
- Aided and trained in both front and back of house operations when staffing issues occur.