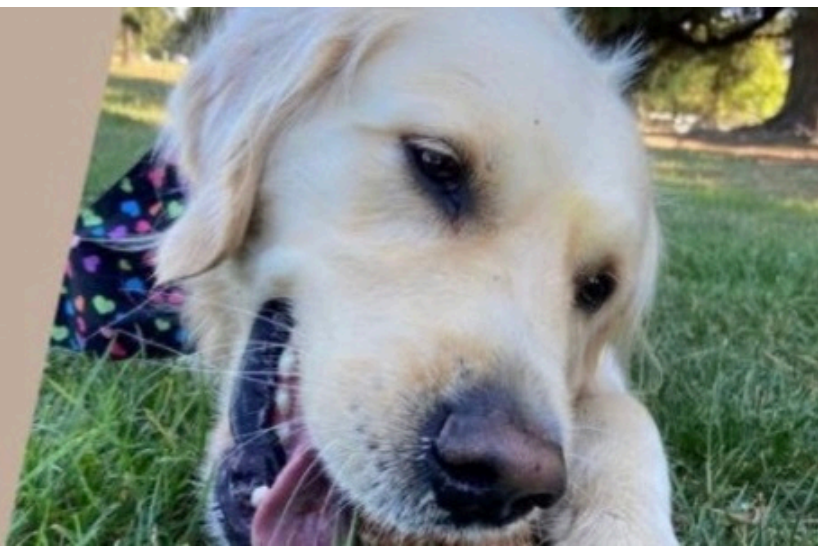




CPDW

CHRISTCHURCH PROFESSIONAL
DOG WALKERS INC



CPDW Inc

Code of Conduct – Member Operational Practice Guidelines

Application

This Code of Conduct applies to all CPDW Inc Members when operating in a professional capacity.

- handling dogs in a public environment
- transporting dogs for professional services
- supervising dogs in group care
- representing themselves as a CPDW professional

Members must comply with this Code at all times while operating in a professional capacity.

Failure to comply may result in disciplinary action, including suspension or termination of membership in accordance with the Constitution.

1. Duty of Effective Control

A member must maintain effective control of every dog under their supervision at all times.

Effective control means the member can reasonably influence a dog's behaviour

Members must:

- maintain visual awareness of all dogs
- ensure dogs respond reliably to member cues
- prevent dogs approaching members of the public without consent
- recall any individual dog on request
- intervene before behaviour escalates
- leash dogs when control may be compromised

Members should actively supervise dogs and not rely on dogs to manage themselves in public environments.

2. Public Safety Obligations

Members are expected to take reasonable steps to minimise risk to the public.

Members must:

- move dogs away from passing pedestrians, cyclists, or children
- prevent chasing, jumping, herding, or intimidation behaviour
- position dogs safely when approaching entrances, pathways, or crossings
- not allow uncontrolled interaction with the public
- immediately secure any dog showing unpredictable behaviour

A member must remove a dog from public activity if safe control cannot be maintained.

3. Group Composition & Suitability

A member must only include dogs suitable for group environments.

Member must:

- assess behavioural compatibility before group inclusion
- exclude reactive, aggressive, or unstable dogs
- not mix incompatible temperaments
- manage size and arousal differences within a group
- adjust group size to environment and conditions

Known behaviour risk dogs must not be included in off-lead group handling.

4. Risk Prevention & Environmental Management

Members must actively prevent foreseeable incidents.

Members must:

- anticipate triggers (gates, food areas, wildlife, playgrounds)
- leash dogs where environmental risk increases
- manage arousal before escalation
- prevent conflict between dogs
- maintain appropriate distance from other dogs and public

Late reaction to predictable behaviour does not meet This Code

5. Emergency Management

Members should be prepared to respond appropriately to an incident.

Member must:

- carry sufficient leads for each dog
- be able to leash all dogs quickly
- separate dogs safely if conflict occurs
- retain identification and contact details
- secure a loose dog immediately
- arrange safe transport for an injured dog

Failure to take reasonable action during an incident may be reviewed under this Code.

6. Welfare Responsibilities

Member must prioritise animal welfare during all professional activity.

Member must:

- monitor stress signals
- remove distressed dogs
- provide rest and water where required
- avoid unsafe surfaces or temperature exposure
- Monitor gait/ terrain.

A dog showing ongoing stress or behavioural deterioration must be withdrawn from group activity.

7. Legal Compliance

Members must comply with all applicable legislation and bylaws.

Members must:

- follow leash requirements
- cooperate with Animal Control Officers
- provide information when lawfully requested
- comply with bite reporting obligations
- carry identification

Members are expected to cooperate with lawful requests from enforcement officers in accordance with applicable legislation.

8. Professional Behaviour

Members must conduct themselves professionally in shared public spaces.

Members must:

- act respectfully toward the public
- respond appropriately to concerns or complaints
- not misrepresent their membership
- not claim dogs are “safe” without supervision
- maintain supervision at all times

Dogs must not be walked in a manner that causes nuisance or alarm.

9. Incident Reporting

Members should notify the Society as soon as reasonably practicable following a significant incident.

- dog bite or injury
- uncontrolled dog incident
- loss of dog
- public complaint
- council enforcement interaction

Failure to report is a disciplinary matter.

10. Breaches & Enforcement

Breaches of this Code may result in:

- formal warning
- membership conditions
- suspension of membership
- removal of membership

Where appropriate, and consistent with applicable law, the Society may cooperate with lawful authority inquiries relating to Member conduct.

11. Nature of this Code

This Code of Conduct forms part of the internal membership expectations of Christchurch Professional Dog Walkers Incorporated.

It does not create a licensing, regulatory, accreditation, or supervisory framework.

Each Member operates independently and remains solely responsible for their own professional activities, legal compliance, and insurance.

The Society does not supervise, control, or manage the day-to-day operations of Members.