

# Annual Report

## 2015 - 2016

### MISSION STATEMENT

*Victoria Child Abuse Prevention & Counselling Centre  
(Mary Manning Centre)  
responds to children, youth and families affected by  
sexual abuse and other trauma, by providing victim  
services, counselling, prevention and education in  
Greater Victoria, and consultation throughout B.C.*

#### Board of Directors

Kristi Ross, Chair  
Allen York, Vice-Chair  
Sam Cameron-Vice Chair/Secretary  
Rishi Seghal  
Laura Vye  
Meghan Oberg  
Tanya Pohl  
Niki Hodgkinson  
Graeme Gass

#### Staff

Sandra Bryce, *Executive Director*  
Judith Wright, *Clinical Coordinator*  
Carlin Son, Jen Windsor-Ball, Gaylene Turner,  
Kelly Montgomery, Ken Seidman, Mattie Walker,  
Charlotte King-Harris, Shawna Paul-Herlinveaux,  
Susan Payne, Joanna Morrison, Angela Scott

### BOARD OF DIRECTOR'S REPORT

This past year has been an exciting and busy time for the Victoria Child Abuse Prevention and Counselling Centre.

We proudly received our three-year CARF accreditation, which again highlighted the professional and compassionate agency VCAPCC is known for. VCAPCC received three "Exemplary Awards" in the area of leadership which is a remarkable accomplishment.

In February we celebrated the long-awaited opening of the Victoria Child and Youth Advocacy Centre. This collaborative model is the first of its kind, and although it is not without its growing pains, it is truly a shining example of what can be accomplished when the right people put their minds to it.

In keeping with the core principles of the right of children, VCAPCC is now working towards securing funding for a program which will provide civil legal support and advocacy to children and youth in B.C. Family and civil law is an area in which children's voices are often lost, so we are very hopeful that we can help them to be heard.

The VCAPCC website also has a new look! This new design is more functional and user-friendly. I'd like to thank Jennifer Windsor-Ball, Mattie Walker and Niki Hodgkinson for all their hard work on this.

It has been a privilege to serve as Chair of the VCAPCC Board this past year. The professional and compassionate staff and volunteers that make up this organization are second to none! I look forward to coming year and working with the Board in our continuing efforts to make a positive difference in the lives of children, youth and families.

*Kristi Ross, Board Chair*

### EXECUTIVE DIRECTOR'S REPORT

This has been an exciting and challenging year for our agency. We are overwhelmed by the generosity of donors and the collaboration and support from community partners. This year donations, grants and bequest funds supported services that do not receive core funding. These supporters include: Island Savings Credit Union, Victoria Foundation, Vancouver Foundation, Steve Nash Foundation, BC Gaming, and the Norgaard Foundation. Private sector and individual donors continued to be generous. We are grateful for your confidence and support for our agency.

At last year's AGM, I discussed our mission of providing leadership in the community and support for our clients. This included comments on key areas (financial health, walking the talk, respectful in our language regarding sexual orientation and culture, building trusting relationships). This year, we continued to strive towards achieving these goals and provided leadership in the community in a variety of ways. We recognize how trauma affects individuals and responded by putting knowledge into practice. Relationships bind all principles and are essential to the success of our agency. We are proud to be

leaders in BC when it comes to the professional development of therapists and victim service workers through trauma informed practice training.

One of this year's most exciting accomplishments is the opening of the Victoria Child & Youth Advocacy Centre (V-CYAC). The V-CYAC is co-located at the Victoria Community Response Centre, along with the Clinic which is operated by the Victoria Sexual Assault Centre. The V-CYAC is a program developed by our Centre under the victim service program to provide a place for children and youth to be interviewed by police in a safe and supportive environment. Children, youth and caregivers are provided with emotional support, community resources, ongoing justice supports and access to counselling. The V-CYAC which opened in February, has provided services to 22 children and their families.

We are proud to say we "walk the talk with clients and staff". VCAPCC received a three year CARF accreditation. I thank all staff for collaborating to meet this important goal. CARF accreditation in assessment, referral, and counselling/outpatient services demonstrates the professionalism and diligent practices of our agency and employees in the delivery of quality services to children and their families.

Meeting, educating and participating in community events is an essential part of community trust. Building community trust widens our professional profile and shines a light on the important work of the Centre. I participated in several meetings and events of importance to our organization. I met with John Yakielashek, Director of Clinical Services for MCFD and four of his colleagues to discuss current issues and practices. As a speaker at the Access to Justice for Children Conference in Vancouver and round table discussion at the Continuing Legal Association of British Columbia forum for BC Lawyers we promoted trauma informed practices and improvements in services for BC children and youth.

As a Centre of Excellence, we acknowledge the contribution and commitment of this year's interns, Anna Chadwick and Amy Chapman to our services. This year we had the pleasure of hiring a former intern, Charlotte King Harris. Interns provided valuable support and make it possible to manage our waitlist for services. We are proud to provide these learning opportunities.

I would like to thank our Board of Directors and our new Board Chair Sergeant Kristi Ross for their dedication and commitment and the diverse skills that these individuals bring to the Board table. I am grateful for our exceptional counsellors, victim services team and office administrators. Thank you for your commitment.

We move to a new year with innovative ideas, and just like the birds soaring above our logo, we aspire to take the agency and our services to new heights. I hope that the funding gap will be filled, and possibilities, such as expansion of Children & Youth Advocacy program becomes a reality. With our wonderful staff, dedicated board and generous donors I am optimistic.

*Sandra Bryce, Executive Director*

### FUNDERS & SUPPORTERS

**BC Ministry of Children and Family Development**

**Department of Justice Canada**

**Ministry of Public Safety & Solicitor General**

**BC Gaming Grant**

**Norgaard Foundation**

**CRD Victoria Family Court & Youth Justice Committee**

**Victoria Foundation**

**Provincial Employees Community Services Fund (PECSF)**

**Status of Women Canada**

**Vancouver Foundation,**

**First West Island Savings Credit Union**

**BC Transit**

**CIBC Children's Foundation**

**Christ Church Cathedral**

**ORCA Children's Advocacy Centre**

**Sobey's Group - Smile Card**

**St. Luke's Church**

**Steve Nash Foundation**

**Designated Donations (United Way of Greater Victoria, United Way of Toronto & York Region)**

**Pixel Sweatshop**

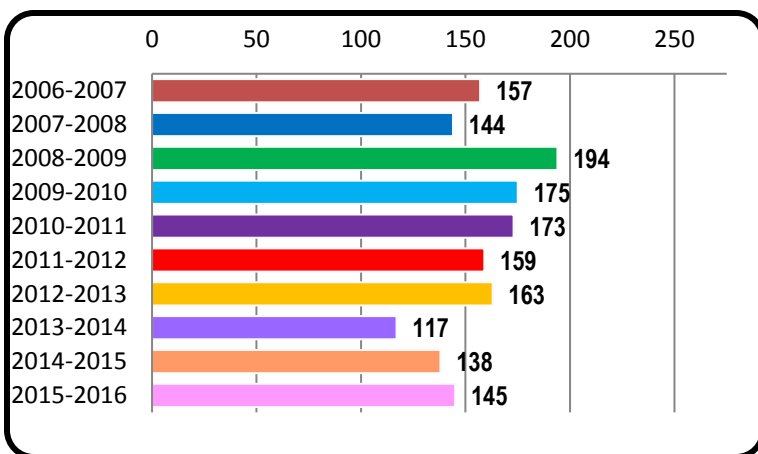
**Pixelart Computers**

### INDIVIDUAL DONORS

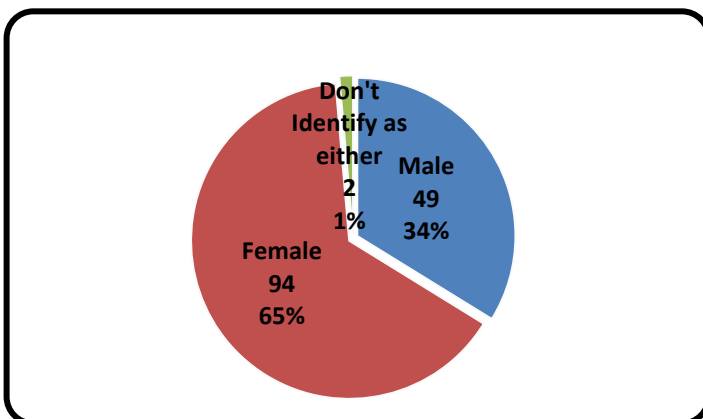
June Tomlinson, Ellenor Schneider, Lesley Valour, Beverley Brookman, Faith Shields & Gareth Morley, Andre DuBois, Shelley Burnham, Reginald Norton, Xua Xue, Suzanna Robertson, Reginald Norton, Arwen Anderson, Megan Edge, Gwen Taylor, Bud Bond, Leo Iverson, Joan Francis, Linda & Dick Baptiste, Gordon & Grace Rodgers, Diana Nicholson, Patricia Walker, Angela Gibson, Pat Pierce, Diane Cliffe, Carmen Reppel, Louise Frechette, Jennifer McKinnon, Patti Sullivan and all of our anonymous donors.

**SERVICE INFORMATION & OUTCOMES**

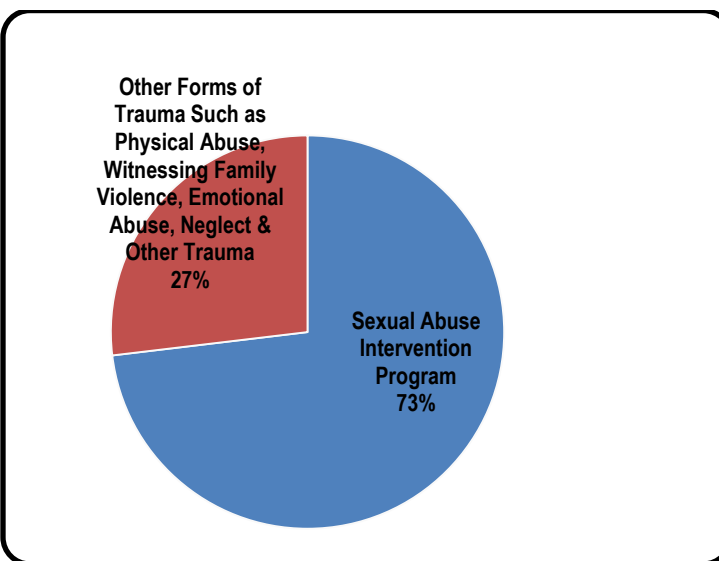
**Referrals 2006-2016**



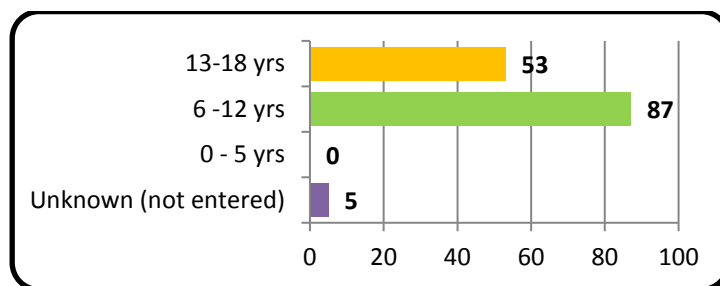
**Gender New Clients 2015-2016**



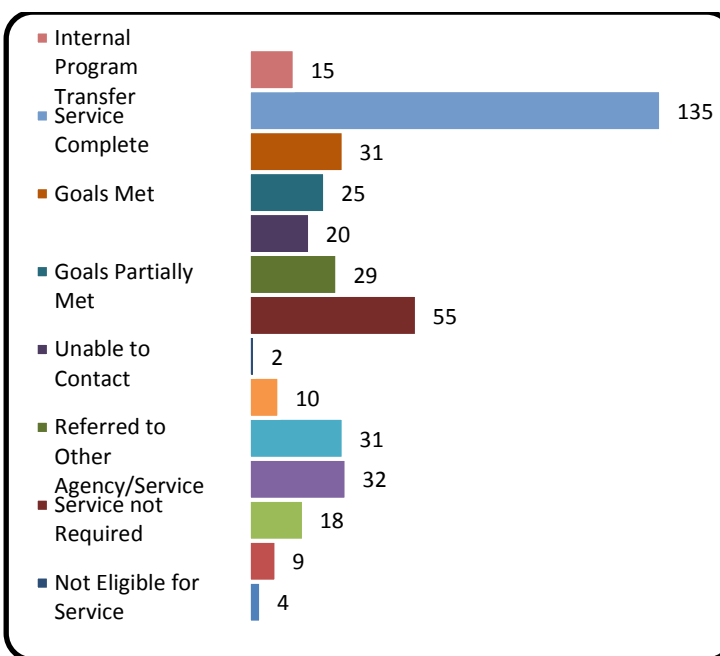
**Reason for Referral 2015-2016**



**Age –Time of Referral 2015-2016**

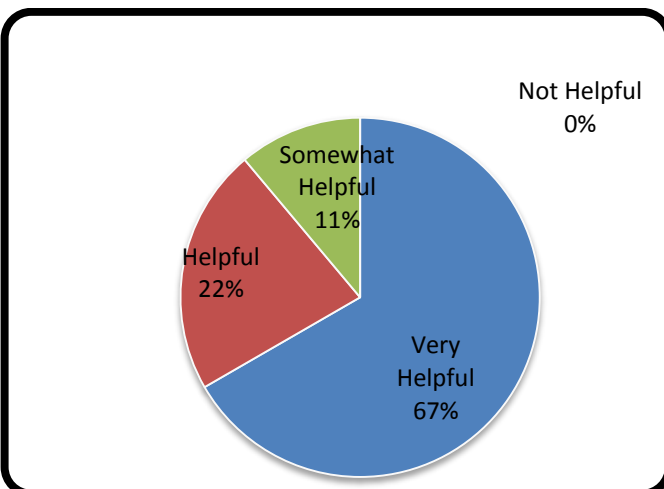


**Discharge Reason 2015-2016**



\*\*There were 416 Program Discharges in 2015/16

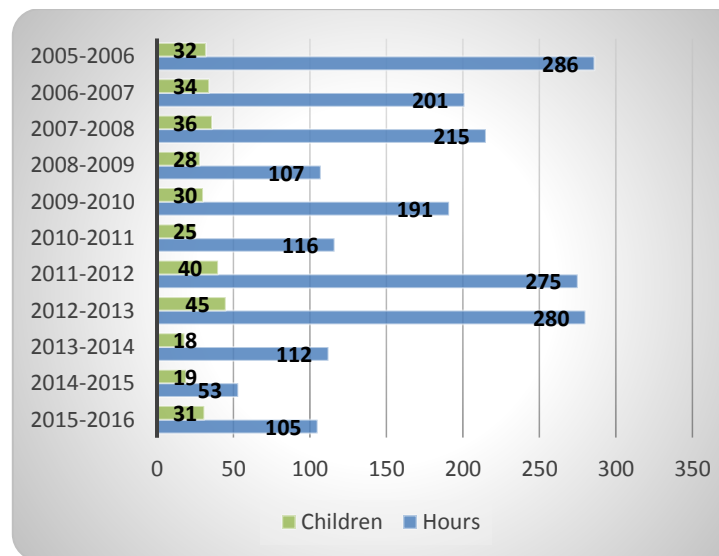
**Client Satisfaction 2015-2016**



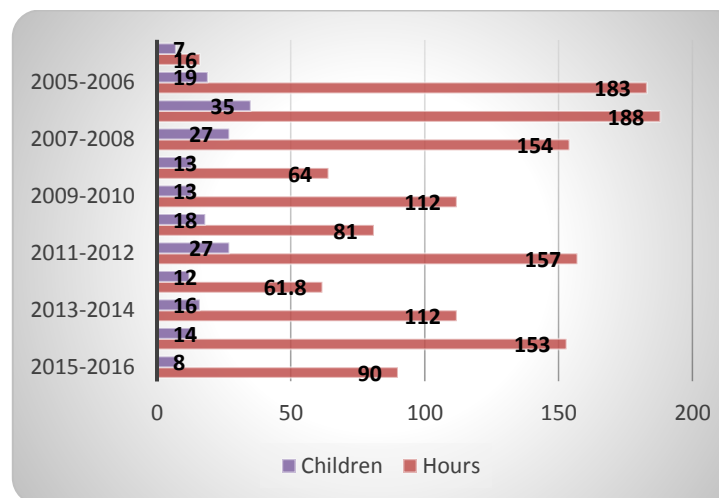
**VICTIM SERVICES STATISTICS**

Intake and Victim Service team handles all referrals to VCAPCC. This statistical report illustrates the number of clients and hours of services provided in court preparation, and court accompaniment. Court preparation can be a two-year process.

**Court Preparation 2015-2016**



**Court Accompaniment 2015-2016**



\*\*VCAPCC provides the very best services possible to children, youth and parents/caregivers. Clients/parents/caregivers provide feedback about our services through feedback and evaluation surveys.

**Victoria Child Abuse Prevention and Counselling Centre Treatment Philosophy**

- Every individual is unique and worthwhile and has the capacity to change.
- Child abuse affects the whole person and recovery or healing requires addressing all parts of the person including; psychological, physical and spiritual.
- Child abuse affects the family and significant others of the person who has experienced abuse and treatment must address the needs of the family and others significant to the individual.
- Child abuse affects the whole of society; the treatment of child abuse is a shared community responsibility.
- Every individual has the right to heal or recover from the trauma of child abuse regardless personal beliefs and characteristics in accordance with the Charter of Rights and Freedoms.

**Treatment Principles**

VCAPCC strives to tailor its treatment program to be consistent with the following principles:

- The goal and primary objective of all interventions are to promote and facilitate the emotional, physical and social well-being of the family and child. This objective takes precedence over any investigative or other objective.
- The agency recognizes the complexity of issues involved in child abuse and that in many instances abuse is inter-related with other issues. Accordingly, treatment must be provided by qualified, professional counsellors with broad experience in counselling and therapy and specialized skills related to treating child sexual abuse.
- Clients are accepted in a non-judgemental manner.
- The clinical team values the contribution of a number of different therapeutic perspectives in the areas of child abuse. Different perspectives and techniques are used in accordance with the assessed needs of the client.

**Special Thanks**

Thank you to the Garth Homer Society for cleaning our playroom.

**FINANCIAL STATEMENTS 2015/16**  
Statements are available at VCAPCC AGM on September 22, 2016 and on VCAPCC website.