



2026 | 2027 Canada NHL Tour Frequently Asked Questions

Can we book our own international airline tickets?

Yes. We offer a LAND ONLY option for travellers who wish to arrange their own international flights.

You will need to meet the tour at our designated hotel in Vancouver on 29 December 2026, preferably before 5.00 pm, as we will be hosting Welcome Drinks at 6.00 pm that evening.

At the conclusion of the tour on 10 January 2027, you may depart from either Toronto or Vancouver, depending on your own travel arrangements.

Can we make our own way between cities?

Generally, no. Once the tour commences in Vancouver, we assume responsibility for the safety and wellbeing of the group. Travelling together also ensures everyone arrives at each destination on schedule.

Exceptions may be considered in extraordinary circumstances, such as severe weather events or significant transport disruptions.

Can friends or family join the tour for individual days or games?

Unfortunately not. Due to the size of this tour and our transport and ticketing arrangements, we are unable to accommodate additional travellers joining the group during the tour.

Are the attractions included in the tour price?

Yes. The following attractions are included as outlined below:

- Guided Tour of Rogers Arena (Vancouver Canucks) – Included
- Rideau Canal (Ottawa) – Transport included (no admission fee required)
- Quebec River Cruise – Included
- Guided Tour of the Bell Centre (Montreal Canadiens) – Included
- Saint-Sauveur Ski & Toboggan Park – Transport included (activities at your own expense)
- Niagara Falls Day Trip – Transport Only included

Transport-only attractions do not include skate hire, ski hire, equipment rental or individual activity costs.

Can we upgrade or change the location of our game tickets?

Unfortunately not. Three of the arenas we visit—Vancouver, Montreal and Toronto—are among the hardest NHL venues to secure tickets. Our seats have been purchased well in advance to ensure the group sits together.



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What should we wear to the games?

We encourage everyone to wear a hockey jersey to the games.

Whether it's an NHL, AIHL, or another favourite team, jerseys help create a fun atmosphere. Travellers are joining us from Melbourne, Sydney, Brisbane and Perth, so expect plenty of good-natured hockey banter and friendly rivalry. As we often walk to and from the arenas, we also recommend:

- Warm waterproof boots
- Winter jacket
- Gloves
- Beanie
- Multiple warm layers

You'll soon discover this is the Canadian way!

Can we change the dates of our international flights?

Yes. If you wish to extend your holiday before or after the tour, airlines can usually change your flights.

Typical airline change fees are approximately:

- Date changes: around AUD\$100 per flight
- Changing your departure city (for example departing from Winnipeg instead of Vancouver): approximately AUD\$300, depending on the airline and fare conditions.

Is the three-day New York City extension still available?

Unfortunately not.

The NHL schedule does not include any New York Rangers home games during our travel window. The only New York-area home game is the New York Islanders on 11 January 2027.

Travellers are welcome to continue on to New York or any other North American destination after the tour at their own expense.

How much luggage should I bring?

We recommend:

One checked suitcase (maximum 30 kg)

One carry-on bag (7kg)

Most travellers purchase souvenirs along the way, so we also recommend packing a foldable waterproof duffle bag inside your suitcase. It provides extra luggage space for the journey home.



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What clothing should we pack?

We will be travelling during the height of the Canadian winter.

Pack for cold conditions using multiple layers, including:

- Thermal clothing
- Waterproof winter jacket
- Good quality winter boots
- Gloves
- Scarf
- Beanie

Temperatures in Quebec are regularly below 0°C, with snow almost guaranteed and the possibility of winter storms.

If needed, Vancouver is an excellent place to purchase additional winter clothing upon arrival.

Will we have free time?

Absolutely. The final itinerary will be released by 30 September 2026 and includes approximately 40% personal free time. You are welcome to explore independently, relax, shop, or coordinate activities with other members of the tour.

Can we suggest additional attractions?

Absolutely. Between Ottawa and Toronto we have exclusive use of our private coach and driver for up to eight hours each day. If there is something the group would like to visit and timing permits, we'll certainly consider it.

Where do we usually eat?

Canada offers an excellent variety of restaurants, sports bars, brew pubs and casual dining at reasonable prices. Most evenings travellers naturally form small groups to dine together.

During longer coach journeys we generally stop every two hours for refreshments, meals and comfort breaks.

How do we get around each city?

With the exception of Ottawa, our hotels are located within easy walking distance of the city centre and the NHL arenas. Rather than using the coach for short trips, we typically walk or use local trains and public transport.

In Ottawa, the arena is approximately 30 minutes from downtown, so our private coach will be used for game-day transport.



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Should I exchange Australian dollars before we leave?

We recommend arriving with approximately CAD\$100 in cash for small purchases.

Almost everywhere in Canada accepts:

- Credit Cards
- Debit Cards
- Apple Pay
- Google Pay
- Travel Cards

Prices are generally comparable to Australia, although exchange rates will vary.

Are all hotel costs included?

Yes. Your tour price includes : Accommodation, Daily breakfast, Wi-Fi

Any personal expenses such as mini-bar purchases, room service or incidental charges must be settled directly with the hotel before departure.

How will we communicate before and during the tour?

A dedicated WhatsApp Group will be created once registrations have been finalised.

- This group will be used for:
- Tour updates
- Daily schedules
- Meeting times
- Optional activities
- Emergency communications

Access will be restricted to registered 2026–27 ICE Tour travellers.

End_FAQ's