

	ATLAS TRAINING SERVICES
	Quality Policy

Atlas Training Services (ATS) shall ensure a Quality Management System is in place for the provision of training services to provide Learners, Customers, and other Interested Parties with the assurance that all training services are provided to the highest quality standards and will meet all of their requirements.

In this regard the Company shall ensure that:

- The Quality Management Systems are designed and implemented to meet appropriate requirements of ISO 9001:2015.
- A framework is established in order to ensure consistency and systematic implementation of the applicable quality performance standards.
- Quality objectives for continually improving our services in line with industry's best practices.
- Quality objectives are monitored, measured and action taken to improve if not met.
- Interested Parties are actively involved during the design and development of services to ensure success.
- Key Performance Indicators are established, monitored, and reviewed on a regular basis to measure success and actions are taken to improve our performance.
- All resources and information required to deliver quality services are available to our personnel to enable them to provide quality services.
- All our personnel are well trained and competent to provide quality services.
- All processes required and standards to be met to provide quality services are identified, documented, maintained current and approved at the appropriate level.
- All facilities and equipment required to provide quality services are well designed, maintained and kept current with industry standards.
- The quality of our services is monitored and measured at regular intervals and actions taken to improve in a timely manner.
- Our suppliers have the same quality philosophy and can provide us with the products and services we require to maintain our own quality standards.
- When we need to outsource the provision of services, we shall maintain control over such processes to maintain our own quality standards.
- All processes are regularly audited for compliance to documented procedures or standards and to enable continual improvement.
- Actions related to quality improvement are tracked to ensure timely improvement.

ATS will monitor compliance with this policy, if ATS becomes aware of any breach or potential breach of any applicable law, standard or regulation, ATS shall take reasonable adjustments to avoid recurrence.

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