

WARRANTY INFORMATION

3 YEAR LIMITED WEAR WARRANTY (FOR RESIDENTIAL USE ONLY)

At the core of our commitment to customer satisfaction and product quality, we provide this comprehensive warranty to ensure that your investment in our carpeting is protected and supported. With an emphasis on durability and longevity, we stand behind the quality of our carpeting materials and craftsmanship, backed by years of experience and expertise in the industry. The assurance provided by this warranty reflects our unwavering commitment to excellence and customer satisfaction, ensuring that your investment in our carpeting solutions is safeguarded against premature wear and fiber loss.

With diligent care and regular maintenance, the surface pile of this carpet is guaranteed to withstand normal wear without experiencing more than 10% fiber loss throughout the warranty period for residential use. This warranty ensures that the carpet's appearance and integrity are maintained to a high standard, providing long-lasting durability and performance in residential settings. Rumi Carpet Collection does not warrant carpets used on stairs.

For customer service: <u>info@rumicarpetcollection.com</u>

1-(800)961-7127