

## **Pink Panther Pools, LLC – Privacy Policy**

Pink Panther Pools, LLC (“Company,” “we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you interact with us through our website, services, or communications, including SMS messaging.

### **Information We Collect**

We may collect the following types of personal information:

- Name
- Phone number
- Email address
- Service address
- Billing and payment information
- Account and service-related details
- Communications preferences, including SMS opt-in status

### **How We Use Personal Information**

We use personal information for purposes including, but not limited to:

- Scheduling and providing pool cleaning and maintenance services
- Sending appointment reminders, service updates, and notifications
- Billing, invoicing, and payment processing
- Customer support and account management
- Improving our services and customer experience
- Communicating important service or account-related information

### **SMS Communications**

If you opt in to receive SMS messages from Pink Panther Pools, LLC, we may send you text messages related to appointments, service updates, billing notifications, and customer support. Message frequency may vary. Message and data rates may apply.

### **SMS Consent**

**SMS consent is not shared with third parties or affiliates.** Your mobile number and SMS opt-in consent are used solely for communications from Pink Panther Pools, LLC.

### **Information Sharing**

We do not sell, rent, or trade your personal information. We may share personal information only with trusted service providers who assist us in operating our business (such as billing processors or communication platforms) and only as necessary to provide services to you. These providers are contractually obligated to keep your information confidential and secure.

### **Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your personal information from unauthorized access, use, or disclosure.

### **Your Choices**

You may opt out of SMS communications at any time by replying **STOP** to any message. You may also contact us to update or correct your personal information.

### **Privacy Policy Access**

This Privacy Policy is easily accessible on our website and should be reviewed regularly. A link to this Privacy Policy is provided near SMS consent language on web forms and in the footer of our website pages.

### **Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on our website

with an updated effective date.

**Contact Information**

If you have any questions about this Privacy Policy or our data practices, please contact us through our website at:

**<https://www.pinkpantherpools.com>**

**Company Information**

Pink Panther Pools, LLC  
Naples, Florida

Last Updated: February 2026