



Tails of Hope
2450 Hoesle Road Hermitage, PA 16148
724-346-4673 (HOPE)

Instructions for the Night Before of Surgery

- Keep your pet indoors, feed normally, and always have water available.
- **No food** after **10:00 PM** the night before the surgery, and no food in the morning
- Water is encouraged at any time to minimize the chance of dehydration.

Instructions for Day of Surgery – Dropping Off

- Let them urinate/defecate the morning of surgery.
- Bring your cats to the clinic between 7:00 AM and 7:30 AM the day of your appointment.
- The drop off times for dogs, run from 7:15 AM and 9:00 AM. A time will be set when the appointment is made.
- Please bring a copy of your pet's full vaccination records with you for our records.
- **Please leave your pet in the car until after checking in and filling out paperwork.**
- Dogs will receive an exam with our veterinarian with the owner present at drop off.
- Cats will receive a physical exam prior to surgery.
- ***There may be a short wait while staff checks in animals/paperwork/payment. Please be patient and thank you in advance.***

Instructions for Day of Surgery – Discharge

- Discharge time for animals after surgery is normally between 3:30 PM and 4:45 PM. You will be told the approximate pick up time when you drop off your animal in the morning. If there is any change to the pick-up time you will be notified by phone.
- Staff will go over after-surgery care and any medication instructions with you at this time.
- ***There may be a short wait while staff checks out animals and goes over instructions. Please be patient and thank you in advance.***

***Has your pet had a rabies vaccine? If so, bring the certificate (we cannot accept the tag as proof of vaccination). If not, we are required by law to re-administer the rabies vaccine. Is your pet current on its vaccinations?**

- It is highly recommended that your pet receive their first vaccines before their scheduled surgery date. If not, we can provide vaccines the day of surgery for an additional charge. (please see our price list)

****Payment is due at time of drop off on the day of surgery****

We **accept cash, credit and debit cards.**

We do not accept personal checks or CareCredit.