

## Hot Tub & Swimming Pool Service Pros

## **Repair Agreement**

Origina	al Customer Complaint
Spa Di	agnosis
•	PARTS NEEDED
•	NOTES
•	ESTIMATE FOR PARTS \$
•	ESTIMATED FOR LABOR \$

ALL PARTS AND SERVICES ARE PAID ONSITE 100% AND NON-REFUNDABLE

- DO YOU WISH TO BUY A 1 YEAR PARTS AND LABOR EXTENDED WARRANTY, WHICH COVERS PARTS AND LABOR AT 30% OF YOUR OVERALL PARTS AND LABOR COST OTHERWISE ONLY MANUFACTURER WARRANTIES APPLY WITHOUT A LABOR WARRANTY IN PLACE.
- YES\_\_\_\_ NO \_\_\_\_ (LIMITED TO ONE WARRANTY TRANSACTION UNLESS YOU PURCHASE A NEW WARRANTY WITH YOUR REPLACEMENT PRODUCT)

ALL LABOR IS DUE PER DAY IN FULL. EVEN FOR LEAK REPAIRS YOUR HOT TUB IS ON PRIVATE PROPERTY AND YOU CAN OPT OUT OF SERVICES AT ANY TIME AS A CONSUMER EVEN WITH A CONTRACT. THIS CONTRACT AND ANY OTHER CONTRACT IS TO STATE THAT YOU UNDERSTAND YOUR SERVICES.

- ALL LABOR QUOTED IS SUBJECT TO CHANGE PER THE TECHNICIAN'S FINDINGS DURING ANY REPAIR AND THE DIFFICULTY OF ANY JOB, WE WILL ALWAYS DISCUSS THIS WITH YOU PRIOR TO MOVING FORWARD, IF ANY CHANGES OCCUR MORE THAN \$200.00 OVER AND BEYOND THE QUOTED AMOUNT DUE TO OLD AND BROKEN PARTS OR UNFORESEEN ISSUES. AQUATIC TECHNOLOGIES CANNOT DIAGNOSE ISSUES THAT FOLLOW YOUR DIAGNOSED ISSUE. SOME ISSUES CANNOT BE SEEN UNTIL ANOTHER IS REPAIRED. IF YOU DECIDE NOT TO MOVE FORWARD WITH THE QUOTED SERVICE YOU AGREE TO PAY FOR OUR TIME ONSITE AT OUR CURRENT LABOR RATES. THIS IS MANDATORY FOR SERVICE. WE ACCEPT CASH, CREDIT OR DEBIT AND LOCAL CHECKS ONSITE. IT IS UNLAWFUL TO REVERSE ANY CREDIT DEBIT OR CHECK PAYMENTS OF ANY AMOUNT AFTER SERVICES ARE RENDERED. IF YOU ARE NOT SATISFIED LET US KNOW AND WE WILL MAKE IT RIGHT WITHIN OUR CAPABILITY. PLEASE SEE WWW.AQUATICTECHNOLOGIES.US FOR ALL OTHER POLICIES AND FORMS OR REQUEST BY EMAIL.
- ANY AND ALL UNPAID SERVICES OR PARTS WILL BE COLLECTED PER A COLLECTION AGENCY AND SMALL CLAIMS COURTS AFTER 30 DAYS OF NON-PAYMENT. ALL OTHER LEGAL FEES AND DUES WILL BE COLLECTED WITH PENALTY.

TIME OF SERVICE: AM	PM
CUSTOMER SIGN XDATE	
ADDRESS	
EMAIL FOR COMMUNICATION:	