

Brooks Pierce increases processing speed and review productivity with IPRO eCapture and Eclipse.

Summary

Mid sized North Carolina based law firm and long time advocate of technology to streamline and improve litigation, was able to increase their speed and productivity by leveraging IPRO eCapture for high-volume, cost effective eDiscovery processing and IPRO Eclipse for advanced, sophisticated Native File Review.

“I was able to process 25,000 records in eCapture; import the results into Eclipse; batch out the case to 15 attorneys and get the review done in three days. We never could have done that in our old system.”

— Mike Perkins

The Challenge

Brooks, Pierce, McLendon, Humphrey & Leonard, LLP is a business law firm providing comprehensive strategic counsel and innovative solutions to their clients. Their lawyers have expertise in all facets of business law and their clients are leading organizations and successful individuals throughout the United States and the world. As a long time innovator in the use of technology, Brooks Pierce lawyers are recognized for their expertise in the area of technology and electronic discovery, and they speak frequently on these subjects.

Brooks Pierce had been using IPRO eScan-IT for internal ESI processing and Summation as its review platform for

years. While eScan-IT was ideal for small cases, it wasn't sufficient for handling large matters, and the firm wanted to modernize its review platform. As a result, Litigation Support Specialist Mike Perkins began searching for a high volume processing solution and a modern, user friendly review platform to streamline the firm's eDiscovery workflow.

The Solution

The firm's practice support team spent several months reviewing alternative solutions. After careful consideration the firm chose IPRO's eCapture for high volume eDiscovery processing and IPRO Eclipse for advanced native file review. Immediately upon returning from a four day training class at IPRO's headquarters



in Phoenix, AZ, Mike Perkins was told that the firm needed to use Eclipse on a big case that needed to be reviewed in less than three weeks. It was time to see if Eclipse could truly walk the walk.

The Results

The easy-to-use interface of IPRO Eclipse made the attorney ramp-up time short and pain-free. "Eclipse is very user friendly," said Mike. "In fact, after 15 minutes of basic training the attorneys

were able to begin their review of the documents with little extra help [...] I had attorneys from our Raleigh office coding documents during review in five minutes. That would never have happened in our previous review software."

The IPRO Eclipse batching function improved the speed of review by creating a friendly intra-office competition. "The batching function of Eclipse worked perfectly; in fact the review team loved it because they felt a great sense of accomplishment when they finished a batch," Mike explains. "In addition, with batching and the dashboard the reviewers could see how they were doing."

The Eclipse Dashboard gave Mike a quick and efficient way to check and report on case status. "Next time," he

said, "I'm putting the dashboard on the lead attorney's desktop so he won't be calling me every 20 minutes to see how we are doing on his review."

When all was said and done, "I was able to process 25,000 records in eCapture; import the results into Eclipse; batch out the case to 15 attorneys and get the review done in three days,"

explained Perkins. "We never could have done that in our old system."

Conclusion

Brooks Pierce continues to use IPRO eCapture and IPRO Eclipse as their in-house technology and has seen tremendous gains in productivity because of it. A benefit to not only the firm but their clients.

"eCapture hasn't stopped since we got it," Mike concludes.