

## When to Offer SIP Print Cloud vs SIP Print Premise

Requirement	Better Product Fit	Notes
Single Site Capital Expense	<b>SIP Print Premise</b>	SIP Print Cloud is offered only as a subscription based service.
Single Site Operational Expense	<b>SIP Print Cloud</b>	SIP Print Premise is not offered as a subscription based service.
Multi-Site w/ Multi Voice Systems	<b>SIP Print Cloud</b>	SIP Print Cloud offers a single user interface across multiple locations, providing a unified view of over a physically distributed environment. SIP Print Premise can still be deployed, however there would be multiple User Interfaces.
Advanced Call Scoring	<b>SIP Print Premise</b>	SIP Print Premise provides advanced call scoring capabilities allowing for many customizable templates with user defined questionnaires. In addition, SIP Print Premise provides notes fields on a call by call basis. SIP Print Cloud provides call scoring based on a 1-5 Star rating with a free form text field for notes.
Advanced Call Reporting	<b>SIP Print Cloud</b>	SIP Print Cloud comes with a host of reports based from recorded calls. These reports include: <ul style="list-style-type: none"> <li>· Call Details</li> <li>· Call Quantities Inbound vs Outbound</li> <li>· Most Frequently Dialed</li> <li>· Longest Calls</li> <li>· Top Usersby Call Quantity</li> <li>· Top Usersby Call Duration</li> <li>· Top Users by Call Rating</li> </ul>