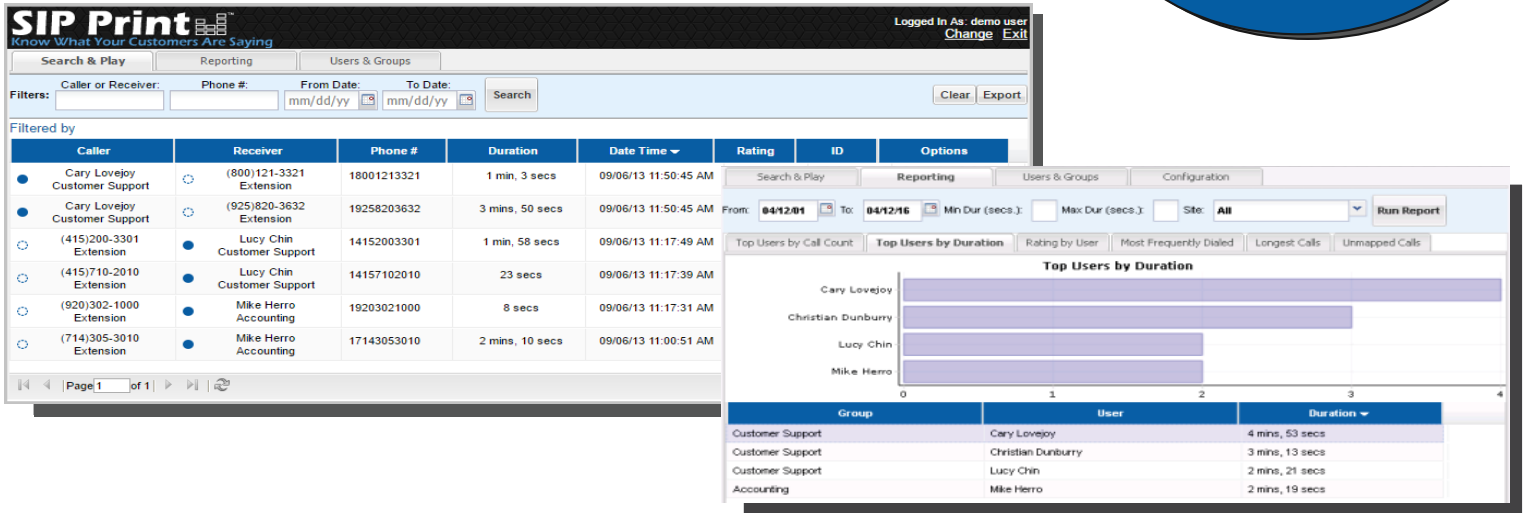


SIP Print Cloud Call Recording for Allworx Connect

Highlights

- Unified Cloud Portal for All Users, Business Units and Locations
- Media Stored Locally and Centrally Within the Customer Network
- No Client or PC Installation Required
- Compatible with All Allworx Systems and Phone Models
- Includes Deep Set of Reporting Capabilities
- Consume as a Service and Not a Capital Expense

**Over 10,000
Seats Recording**



The screenshot displays the SIP Print web interface. At the top, it shows the SIP Print logo and the tagline 'Know What Your Customers Are Saying'. The interface is divided into several sections: 'Search & Play', 'Reporting', 'Users & Groups', and 'Configuration'. A search bar is visible with filters for 'Caller or Receiver', 'Phone #', 'From Date', and 'To Date'. Below the search bar, there is a table of call records with columns for 'Caller', 'Receiver', 'Phone #', 'Duration', 'Date Time', 'Rating', 'ID', and 'Options'. The table lists several calls, including those from Cary Lovejoy and Lucy Chin. To the right of the table, there is a 'Top Users by Duration' bar chart showing the duration of calls for different users. Below the chart, there is a table with columns for 'Group', 'User', and 'Duration', listing the top users and their call durations.

CALL RECORDING / PLAYBACK FEATURES

- Call Recording in Standard Media Formats
- Call Playback on Standard Media Players
- Search by Agent Name
- Search by Area Code and Prefix
- Extension and Name Lookup
- Caller ID
- Fast Forward and Rewind
- Time and Date Stamping
- Email Calls Inline
- Secure Multiple Manager Access
- Archive and Audit Trail
- Column Sorting (on-the-fly)

CALL REPORTING FEATURES

- Most Frequently Dialed
- Longest Calls
- Call Details
- Top Callers by Quantity
- Top Callers by Duration
- Call Ratings by Agent