


Resource	Example	Contact Information
Sales Quoting	Submissions for new groups made via your microsite or Detegohealth.com	 MemberServices@DetegoHealth.com  (866) 815-6001 ext: 3
Care Guides Monday - Friday 7:00AM - 5:00PM (CST)	<ul style="list-style-type: none"> General questions on behalf of clients. HR needs to add new or term existing employee. Member has a Qualifying Event and wants to add dependents. Receive forms such as COB Form, ATC Form, Enrollment Form, etc. 	 MemberServices@DetegoHealth.com  (866) 815-6001
Detego Health DetegoHealth.com 24 / 7 / 365	<ul style="list-style-type: none"> Brokers FAQ 	 Brokers Support Page
Green Imaging	<ul style="list-style-type: none"> Locate an Imaging center for CT, MRI, etc. Schedule an appointment. Receive Voucher for imaging service. 	 info@GreenImaging.net  (844) 968-4647
Find A Provider 24 / 7 / 365	Click on your plan's Network's logo to find a provider (Primary, Mental Health, Specialists) in your area. Note: Your Plan's Network can be found on your ID Card.	 
Pharmacy Locator 24 / 7 / 365	Locate In-Network Pharmacies: Click on the Rx Vendor logo to find a pharmacy in your area. Note: Your Plan's Rx Vendor can be found on your ID Card.	 
GuideCM GuideCM.com Monday - Friday 8:00AM - 5:00PM (CST)	Precertification: We work with doctors to make sure procedures, imaging, and therapy are necessary. Case Management: Provides support to members with medical issues.	 info@GuideCM.com  (866) 837-1714
NaviClaim NaviClaim.com Monday - Friday 8:00AM - 5:00PM (CST)	Advocates and Claims Questions: General benefit questions and more specific benefit application explanation. <i>ie: Why was my claim processed this way?</i>	 info@NaviClaim.com  (866) 837-1436
ScriptAide ScriptAide.com Monday - Friday 8:00AM - 5:00PM (CST)	Pharmaceutical Access Assistance: PIP: import covered drugs at a lower cost. PAP: for drugs excluded from the formulary. SPIP: import drugs at a lower cost (self-pay).	 info@ScriptAide.com  (866) 837-1515
Telemedicine 24 / 7 / 365 	Questions: Call or email MyLiveDoc regarding Telehealth.	 mylivedoc@detegohealth.com  (855) 226-6567