

"Healthcare the way it should be"

Serving the Community of Kern County

Contracted Health Plans

Managed Medi-Cal

Providing quality healthcare efficiently and affordably





Medicare Advantage

Managed Care coverage offered by private HealthPlans







Local Customer service

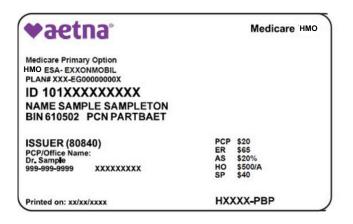
661.695.5990

Toll Free:833.939.0853 TTY 711



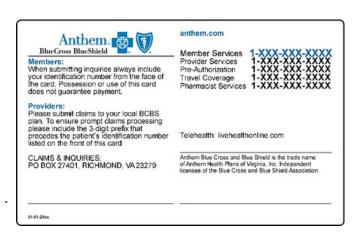
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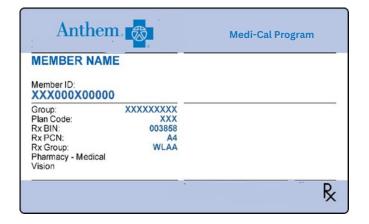
Sample Health Plan ID Cards













Please note: The information provided on this sample card is for reference only and is subject to change without prior notice.



"Healthcare the way it should be"

Sample Health Plan ID Cards

nealth net

2024 Sample MediCal RMC OE - JS 330A - OCOE

Name FIRST MI LASTNAME CIN # XXXXXXXXX

Physician Group and PCP

PPG Name PCP or Clinic Name Street Address City State Zip + 4 PCP PHONE: X-XXX-XXXX

Effective date with PCP: MM/DD/YY

Office Copay: \$0

Issue Date MM/DD/YY

Enrollment Date MM/DD/Y

Health Net only covers medical and hospital services provided or authorized by your Participating Physician Group

To change your PPG or Primary Care Provider (PCP), call Health Net Member Services at 1-800-675-6110 / TTY: 711 or visit www.healthnet.com.

Health Net Community Solutions

Wellcare By Health Net

Wellcare Dual Align 129

Effective Date: <MM/DD/YYYY>

PHARMACY INFORMATION

MedicareR,

Caremark®>

<MEDDADV>

<004336>

<RX6270>

Rx Claims Processor:

RxID: <XXXXXXXXXXXXX

CMS#: <H0562-129>

(HMO D-SNP)

<CVS

RxBIN:

RxPCN:

RxGRP:

Rx BIN 022659 Rx PCN 6334225

Health Net Member Services is available 24 hours a day, 7 days a week

Member Services & Mental Health Benefits 1-800-675-6110 (TTY: 711) Nurse Advice Line 1-800-675-6110 (TTY: 711) www.healthnet.com Member Portal www.teladoc.com

24/7 Video Doctor Appointment

If you think you have a medical or psychiatric emergency, call 911 or go to the

nearest hospital.

See your PCP for non-emergency health needs like colds, minor infections or illnesses, or treatment for ongoing health needs. Do not go to the emergency room routine health care.

Providers Call for Eligibility and authorization: 1-800-675-6110

Medi-Cal RX Help Line: 1-800-977-2273

To report, or request approval for, inpatient admits, call: 1-800-995-7890

Prior Authorization: Primary Care Physician referral in advance is required for most non-emergency services by contracting providers. Emergency services rendered to the member by non-Health Net providers are reimbursable by Health Net without prior authorization.

This card is for identification only. It does not verify eligibility.

Mail all claims to: Health Net of California - Medicaid, PO Box 9020, Farmington, MO 63640-9020



MEMBER INFORMATION Name: <First Ml Last>

Member ID#: <XXXXXXXXXXXXX> Care Coordinator Phone×1-800-431-9007>
PROVIDER INFORMATION

PPG Name: < Provider Group Name> PPG Phone: <X-XXX-XXX-XXXX> PCP Name: <Last. First Name> PCP Phone: <X-XXX-XXX-XXXX> MEMBER CANNOT BE CHARGED PCP/Specialist Office Visit: \$X

FOR EMERGENCIES Dial 911 or go to the nearest Emergency Room (ER).

FOR MEMBERS <1-800-431-9007 (TTY:711)> Member Services: Mental Health Benefits: <1-800-646-5610 (TTY: 711)> Nurse Advice Line: <1-800-893-5567 (TTY:711)> Transportation: <1-866-653-0975 (TTY:711)> <1-866-392-6058 (TTY:711)>

www.wellcare.com/healthnetCA

Envolve Vision (For Members and Members): FOR PROVIDERS

For Member eligibility and Medical prior auth/referrals: <1-800-431-9007> Medical Claims: <Wellcare By Health Net> <Attn: Claims>

Payor ID: <68069> < P.O. Box 9030 Farmington, MO 63640-9030> Pharmacy prior auth: <1-800-867-6564>

For help: (PHARMACY USE ONLY) <1-888-865-6567> Submit Part D Drug Claims to: < Wellcare By Health Net> < Attn: Member

Reimbursement Dept> < P.O. Box 31577, Tampa, FL 33631-3577>

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