



## UHC IPA PROVIDER BULLETIN No. 3

### ***Anthem Blue Cross Medi-Cal Updates – Effective 01/01/24***

TO: Universal Healthcare IPA Network Providers and Staff  
FROM: Louise Trevino, COO  
DATE: December 22, 2023  
RE: **Anthem Blue Cross Medi-Cal Updates – Eff. 01/01/24**

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We are fast-approaching the effective date for the transition from Health Net to Anthem Blue Cross for Medi-Cal in Kern County. As previously communicated, Universal Healthcare IPA (UHC IPA) *has* secured a contract with Anthem Blue Cross; therefore, will continue to be a network choice for Medi-Cal members.

In the interest of minimizing member abrasion, as best possible, we have listed some key points for your consideration as we work through the early stages of the transition.

#### Members' Plan Selection Deadline – Friday, 12/22/23

Last day for Medi-Cal members to select their Managed Care Plan in Kern County. Members must select Anthem Blue Cross to keep UHC IPA as their network. We're in the process of identifying the unique UHC IPA provider ID and will be sharing upon confirmation.

#### Member Eligibility – Health Net Membership terminates 12/31/23

We will not receive a formal eligibility file from Anthem until 1/10/24 but a request has been made to get an eligibility extract that we may use in the interim.

If you are not able to locate a member's eligibility, please follow these steps for the time-being.

1. Consult the Automated Eligibility Verification System (AEVS) to verify if member is enrolled with a Medi-Cal Managed Care plan. [AEVS: General Instructions \(aev\\_gen\) \(ca.gov\)](#)
2. Verify via the member's Managed Medi-Cal Health Plan (Anthem Blue Cross)
3. UHC IPA Provider Portal
4. Call our customer service department at 661-695-5990
5. If still unable to verify member's eligibility, please fax to us directly at 661-735-5863 and we'll manually add if an authorization is needed

#### Authorizations

We will honor authorizations that were approved into 2024, ONLY if they remain active with UHC IPA. If the member has moved to another IPA or has changed to a different health plan, authorizations terminate 12/31/23.

Authorization submissions will continue to be done through the UHC IPA provider portal. If there are issues with finding the member to submit an auth, please follow above outlined steps for verification before faxing to us for processing.

#### Claims

There are no changes to current claims submission process.

We will keep you informed as we learn more and are here to help navigate through the transition!