



Language Assistance

Effective January 1, 2009 CA law (SB 853) and its accompanying regulations require that health plans establish and support a Language Assistance Program (LAP) for enrollees that are limited English proficient (LEP). All insurance carriers now provide free translation services in multiple languages for you or your covered family members. Call your health plan's customer service number listed on the back of your insurance card for information about translation assistance available for medical visits and for health care materials. Or call UHC MSO's customer service department at 833-939-0853 and state your health plan and language you need, and they will connect with your health plan to utilize your language benefits.