

General Authorization Information

Direct Referrals - No Authorization Needed for the following services:

- Family planning
- Well women
- Preventive services
- Peri-natal services
- OB services
- Sensitive services
- X-ray's, labs and ultrasounds completed at a contracted facility (contracted with Universal Healthcare IPA).

Chiropractic Services

- Authorization is not required if referral is to a Federally Qualified Health Center or Rural Health Clinic Provider for the first two visits only.
- The Health Net benefit will allow two (2) visits per month. After the first two (2) visits have taken place, authorization is required.

Podiatry Services

- Authorization is not required if referral is to a Federally Qualified Health Center or Rural Health Clinic Provider.
- Procedures related to Podiatry services that are performed at an ACS Facility (Outpatient Surgery Center), requires prior authorization.

Mental/Behavioral Health Referrals

The Initial Mental Health Assessment does not require prior authorization however, the assessment must be performed by a licensed Behavioral Health Provider who participates in the Health Net network.

- Mental Health Network will assist in finding a licensed Provider, (888) 935-5966
- Kern County Mental Health Access Center for non-Crisis Adult care:

Kern Behavioral Health & Recovery Services
2151 College Ave
Bakersfield, CA 93305
Phone: (661) 868-8080 or toll free (800) 991-5272

- Kern County Mental Health Access Center for Non-Crisis Children care:

Kern Behavioral Health & Recovery Services
3300 Truxtun Ave
Bakersfield, CA 93301
Phone: (661) 868-8300