

BEAUTY BY VICTORIA J, LLC

INTRODUCTION TO REOPENING SAFETY PLAN

This has been several months of uncertainty and difficult times, doors of businesses have been closed, some waiting for answers that felt like an eternity to arrive, my thoughts have been with all those on the front line, our communities and with my clients and friends with small businesses. Whether the virus itself or its consequences on the workforce and the economy, the impact has been deeply felt by everyone.

Public health experts tell us that it will take some time for life to return to a sense of normalcy. We cannot stop enjoying life until then. What we can do, is take what we know now about the virus and implement the knowledge given to be responsible and create a safe environment to curb its spread.

Preparing for when I can re-open at The Wellness Spot all businesses are working together to develop a plan that will allow us to safely welcome clients back into our building. This "Safety Plan," take an extensive approach for my personal business and clients, I must do so safely, it's critically important.

During this break my focus was on comprehensive Training and I received the Barbicide COVID-19 personal and business Certifications on new health and safety protocols, proper wearing of personal protective equipment (PPE) and reinforced training on the importance of hand washing, cleaning, disinfection and sanitation guidelines. Physical signage is displayed for clients entering the building and daily proper sanitation rendered in my treatment room.

I am proud of my business and confident in my ability to operate as a Trained and Licensed Esthetician with this safety plan in place, updated Sep 2020. I will rise to any challenge, ready to provide the best service and safe experience for which I am trusted, so my clients can resume appointments with confidence.

I look forward to seeing you soon. Let's stay safe. Thank you!

VICTORIA M. JIUDITTA
Esthetician and Makeup Artist

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MASKS, APPOINTMENT ARRIVAL AND SOCIAL DISTANCING

I have been preparing for reopening for some time now, Safety is the center of my operation while still offering a great service to my clients. I adapted the environment and my protocol accordingly.

> ***Everyone must complete COVID Form before each scheduled appointment and Fill out the Client Intake From online.*** If you don't feel well in any way, sneezing or coughing frequently, possibly exposed, please stay home and reschedule.

> ***Front door is the Main Entrance*** (faces Buffalo St.) ***for all my clients to access the building.*** ***Back door entrance*** (used previously, in lower level room) ***is only an Exit now.***

> ***Use Hand sanitizer available upon entry, Washing hands with soap in restroom*** is encouraged before start of service. ***I will conduct temperature checks upon arrival.***

> ***Please bring and wear a clean Mask when you enter the building,*** keep it on in all common areas and in my treatment room until I ask you to remove it before a Facial service. It will need to be placed back on right after service. ***I encourage bringing an extra clean mask for after your service.***

> ***Wait in your vehicle and text me upon arrival if possible.*** I will reply back when I am ready for you. ***If you have to wait in front room, please no more than 5mins before your appointment.***

VENTILATION, PERSONAL BELONGINGS AND PROTECTIVE EQUIPMENT (PPE)

I will offer a mask to anyone if you forget to bring your own, free of charge if needed. Masks must remain on while in the common areas of the building. All precautions are being taken to keep safe.

> ***New treatment room has a window and will be open and utilized for increased ventilation and may remain open during service and throughout the day in cleaning times between clients,*** allowing for continuous fresh airflow for added safety and comfort.

> ***Please minimize personal belongings you bring in with you and leave any unnecessary items in the car,*** Please at this time do not bring any additional family members to your appointment or I will have to ask that you reschedule.

> ***Clean Mask and Gloves with all proper (PPE) in accordance to CDC & OSHA guidelines will be worn during service and changing after each service*** for entire duration of the day.

> ***The use of Steam will be eliminated during Facials at this time,*** until further notice, Keeping the room free from unwanted moisture, May be used only during a Back Facial at this time.

> ***A sneeze guard has been installed at desk for additional protection during checkout*** and or product discussion or purchases and will be cleaned after each use.

HAND WASHING AND ENHANCED SANITIZATION SKILLS

Signage will be present to remind every one to use sanitizer upon arrival and encouraged hand-washing before and after service. Routine cleaning will be done with focus on high-touch surfaces and common areas.

> *Hand-washing with soap and water will be completed regularly throughout the day, Hand sanitizer will be readily available with a visible presence throughout the building and treatment room.*

> *Using all EPA-approved solution products that comply with OSHA standards such as Cavicide Germicidal Wipes, Barbicide Concentrate, Citrus II Hospital Disinfection Spray and Ozium Air Sanitizer Spray In my treatment room and common areas regularly each day, after services and end of day.*

> *Standard OSHA & CDC guidelines will be followed, cleaning and disinfection after each client, new bed linens for each client, disinfected clean implements and use of clean disposable tools whenever possible.*

> *Additional time has been added to each service and will continue moving forward, and additional a minimum 15 mins between each client required by NYS guidelines for cleaning to stay compliant and conduct the proper sanitation and disinfection procedure.*

DIGITAL PAYMENT OPTIONS

Promoting contactless pay for each service using your phone keeps us safe. I encourage my clients to establish a contactless payment option. I will accept all forms of payment and allow clients to decide what is best.

> *Encourage clients to pay for service using Venmo or Pay Pal for the time being, if possible. Additional option: Contact me and pay over the phone or use family member Venmo account if needed.*

> *Pre-paying for your appointments will prevent contact, save time and can be done over the phone prior to your scheduled service.*

> *Cleaning desk, all equipment and all surfaces used during credit card/cash contact transactions will be cleaned and disinfected after each use.*

Dear Clients!

I want to say how truly grateful I am to have each and every one of my clients. I understand that these reopening times are a bit different and an adjustment for everyone, myself included.

However, I pride myself in my work and safety training as it is something I have had to do even prior to this pandemic. I want to keep all of us safe, most importantly my clients who are trusting in me. I want everyone to enjoy coming to see me for their treatment or service.

I want to make everyone happy and take extra precaution and time when needed to ensure all aspects of safety and cleanliness are being met. If you have to wait a few extra minutes for your appointment moving forward I ask that you be patient with me so I can make sure all is done and everyone feels confident that everything is being done properly.

I appreciate your understanding, willingness to abide by the guidelines set in place for my industry moving forward, for as long as it takes. We will go back to the way life was before this all started but I will continue to take high precautions regardless. Let's enjoy our time together, relax and continue to be safe and well.

Thank you and I look forward to seeing all your beautiful faces soon!

With Love,
Victoria Jiuditta
Esthetician and Makeup Artist

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