

# Policies

(updated August 2021)

## Payments and Cancellations

Private lessons are \$25/30 minute lessons, \$37.50/45 minute lessons, and \$50/60 minute lessons. Most students will require 45 minute lessons; generally the 30 minute lessons are reserved for young students with shorter attention spans and 60 minute lessons are for more advanced students. I accept check and cash in person, as well as credit card and ACH online. Payments are due ON or BEFORE the first lesson.

In an effort to streamline my invoicing and billing practices, this year I will offer two payment options for students. **Quarterly and Packages**

**Quarterly** is for students who come weekly and is paid the first week of the quarter. The benefit is that Quarterly students will get one lesson included for FREE per quarter. In exchange, I am not refunding or crediting any excused absences towards the next quarter. If there are illnesses or weather issues, you have one free lesson and ALWAYS can do a Zoom lesson. Please continue to keep me informed of any potential absences as soon as you can.

**Packages** will be 6 pre-paid lessons to be used within a 3 month time span. All 6 lessons must be scheduled at the time of purchase. Rescheduled and excused absences (contact me 24 hours or more before the lesson) will be honored only through the 3 month period. Unexcused absences where the student informs me less than 24 hours before their absence will be forfeited.

Quarter	Due	Number of lessons scheduled	40-minute price	55-minute price
Fall 2021	9/13/2021	13	\$450.00	\$600.00
Winter 2022	1/3/2022	11	\$375.00	\$500.00
Spring 2022	4/4/2022	8	\$262.50	\$350.00
Summer 2022	6/13/2022	TBD	TBD	
Package				
6 lessons	Before first lesson	6	\$225.00	\$300.00

As always, If I cancel (weather, illness, malfunctioning equipment, etc.), I will either propose a make-up day/time, or credit that lesson to you for next Quarter or Package. If you have any questions or concerns, please don't hesitate to call/text/e-mail me.

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## COVID-19

All in-person students are required to fill out a Covid-19 Consent Waiver. Please do not come to lessons if you have reason to quarantine or feel ill in any way; contact me immediately and I can easily do a Zoom lesson.

I will continue to take stock day-by-day of the Covid-19 Pandemic and I will do my best to offer in-person lessons as long as folks are interested and I consider it within a reasonable risk. I will make hand sanitizer available at my office and I can abide by a 6-foot distance between us or wearing a mask, if requested, at any time.

We will follow government masking rules when necessary and keep an open line of communication regarding possible exposure and test results. If we need to revert back to all-online lessons, I can assist with any tech issues during the first lesson if we have not met virtually before.

## Lesson Expectations

Show up at or before your scheduled lesson time with your instrument, shoulder rest, bow, rosin, books, and/or any sheet music we have been using. I will give you my full attention and I expect you to do the same. Together, we will make some goals and I will assign you homework geared toward fulfilling those goals. If you are unable to do the homework between lessons, we will spend the next lesson doing that homework. It is in your best interest to contact me as soon as you can before the next lesson if you can't find your homework, you don't understand your homework, or you find the homework too difficult.

All students will have listening homework to do. Find a device and/or location and figure out how you will do at least 20 minutes of listening daily. Listening practice is the easiest practice and the bare minimum if you choose not to pick up your instrument that day. The players who have the easiest time learning are those who have done the most listening.

## Zoom Logistics

If we are on Zoom, you will enter a waiting room and I will let you in when I am ready. Do your best to tune before the lesson, but we will check it at the beginning of the lesson, too. You should not change your screen name or background during the lesson. If possible, please leave your video on and position yourself so I can see your entire left hand and right hand. You may need to sit or stand farther away from the screen. Pickles. Technological difficulties will be attended to as they come. I will give you all the help I can during the lesson time, but you are ultimately responsible for maintaining a working device, microphone, and headphones/speakers.

## Contact Information

Call/text: 614-507-7071  
E-mail: Charlene.adzima@gmail.com