

Disclaimers and Terms – CH Mobile Auto Technician LLC

1. Pre-Purchase Inspections (PPI)

- Inspections are visual and functional only and based solely on the vehicle's condition at the time of service.
- No components are removed, opened, or disassembled during the inspection.
- Hidden, intermittent, or future defects may not be detected.
- CH Mobile Auto Technician LLC is not responsible for seller misrepresentation, concealed issues, or conditions that cannot be accessed or observed.
- Access to the vehicle is required. Limited access (no key, locked areas, no test drive, blocked underbody, etc.) will limit the inspection and be noted in the report.
- Test drives are performed only if the seller permits and the vehicle is legally operable.
- Diagnostic scans are performed only when the OBD-II port is accessible and the vehicle allows communication. Some modules may not report stored or pending faults.
- Weather, lighting, and environment may affect visibility of leaks, paint defects, underbody condition, and other findings.
- Photos are provided for documentation but may not capture every defect.
- This service does not guarantee future performance, reliability, or the absence of future mechanical issues.
- CH Mobile Auto Technician LLC does not provide advice or recommendations regarding whether the client should purchase or not purchase the vehicle. The inspection is for informational purposes only.
- Inspection and travel fees are non-refundable once the appointment begins, regardless of seller access limitations.
- Inspection and travel fees remain non-refundable if the vehicle is sold, moved, unavailable, or otherwise inaccessible upon arrival.
- This Pre-Purchase Inspection (PPI) is non-transferable and applies only to the original client who requested and paid for the service. It does not extend to future buyers, sellers, or third parties.

2. Diagnostics / Engine Light Scans

- Diagnostics provide information based solely on the vehicle's onboard systems and data available at the time of service.
- Some vehicles or modules may restrict or block scan tool communication. Not all faults, pending issues, or intermittent problems will appear during a diagnostic scan.
- A "no code" or "clean scan" result does not guarantee the absence of mechanical, electrical, or drivability issues.
- CH Mobile Auto Technician LLC is not responsible for undetected faults, intermittent errors, communication failures, or future system malfunctions.
- This service is for informational purposes only and does not constitute a guarantee of repair needs, vehicle condition, or long-term reliability.

3. Battery Replacement

- Batteries installed are new and meet manufacturer specifications.

- Battery performance may vary due to vehicle condition, charging system health, electrical load, or environmental factors.
- CH Mobile Auto Technician LLC is not responsible for pre-existing electrical issues, parasitic drains, alternator or charging system faults, corroded terminals, damaged wiring, or any failures unrelated to the installation of the new battery.
- Some vehicles require battery registration or programming. If applicable, the Client/Owner is responsible for approving this service. Declining registration may affect battery performance or lifespan.
- Manufacturer warranties apply to the battery itself; CH Mobile Auto Technician LLC does not extend, modify, or guarantee manufacturer warranties.
- CH Mobile Auto Technician LLC is not responsible for issues caused by aftermarket accessories, audio systems, remote starts, alarms, or electrical modifications.

4. Flat Tire / Spare Installation

- Service is performed using the customer's spare or replacement tire.
- CH Mobile Auto Technician LLC is not responsible for tire defects, rim damage, bead leaks, or tire failure after installation.
- The condition, safety, and air pressure of the spare tire are the responsibility of the customer.
- CH Mobile Auto Technician LLC is not responsible for pre-existing damage to lug nuts, wheel studs, rims, or wheel hardware, including rusted, seized, cross-threaded, or broken components discovered during service.
- Aftermarket wheels, spacers, or modified suspension components may affect fitment or safety; the customer assumes all associated risks.
- Use of tire sealants, foam, or similar products may damage tire pressure sensors (TPMS). CH Mobile Auto Technician LLC is not responsible for any TPMS sensor damage resulting from these products or from pre-existing sensor failure.
- This service does not include tire repair, patching, or mounting/dismounting from the rim unless explicitly stated.

5. Brakes & Rotors

- All brake and rotor repairs or replacements are performed using new OEM or approved aftermarket parts unless otherwise specified.
- CH Mobile Auto Technician LLC is not responsible for pre-existing conditions in the braking system that may affect performance, including worn or warped rotors, sticking or seized calipers, frozen bleeder screws, contaminated brake fluid, damaged brake hoses, or hydraulic system issues.
- Brake and rotor performance may vary due to vehicle age, environmental conditions, driving habits, or the condition of related components such as suspension, tires, or wheel bearings.
- Aftermarket pads or rotors may affect braking efficiency, noise levels, longevity, or warranty coverage; the Client/Owner is responsible for understanding potential impacts.
- CH Mobile Auto Technician LLC is not responsible for brake noise, vibration, pulsation, or performance issues caused by pre-existing rotor wear, rust, glazing, or by components the Client/Owner declines to replace.

- Clients acknowledge that safe operation requires proper maintenance and that no repair guarantees the braking system will perform beyond the limits of the vehicle's design, condition, or manufacturer specifications.
- CH Mobile Auto Technician LLC is not responsible for ABS, traction control, or stability control warning lights caused by pre-existing sensor faults, wiring issues, module failures, or unrelated system malfunctions.

6. Other Repairs / Services

- All repairs and services are performed based on the conditions observed at the time of service.
- CH Mobile Auto Technician LLC is not liable for hidden defects, pre-existing conditions, rusted or seized components, or future failures beyond the work performed.
- Some repairs may require additional labor or parts if components are rusted, seized, broken, or otherwise damaged during normal removal. The Client/Owner is responsible for these additional costs.
- Estimates may change if additional issues are found during the repair process or if the Client/Owner declines recommended related repairs.
- CH Mobile Auto Technician LLC is not responsible for failures caused by aftermarket modifications, prior improper repairs, or components the Client/Owner chooses not to replace.
- No repair guarantees the performance or longevity of unrelated systems or components not serviced during the appointment.

7. Non-OEM / Lease or Finance Violation

- Some lease or finance contracts require repairs to be performed using only original manufacturer (OEM) parts.
- The use of aftermarket parts may violate lease, finance, or warranty agreements. The Client/Owner is solely responsible for understanding the requirements of their contract.
- CH Mobile Auto Technician LLC is not responsible for any penalties, fees, warranty denials, diminished value, or other consequences resulting from the Client/Owner choosing non-OEM parts.
- CH Mobile Auto Technician LLC will only install aftermarket parts when approved by the Client/Owner. Approval confirms the Client/Owner accepts all associated risks.

8. Decrease in Value / Aftermarket Parts

- Repairs performed using non-OEM or aftermarket parts may result in increased depreciation, diminished resale value, or reduced trade-in value.
- The Client/Owner acknowledges that choosing aftermarket parts may affect manufacturer warranties, lease/finance agreements, and long-term vehicle value.
- CH Mobile Auto Technician LLC is not responsible for any decrease in value, warranty impact, or contractual penalties resulting from the use of non-OEM or aftermarket parts approved by the Client/Owner.
- Approval of aftermarket parts confirms that the Client/Owner accepts all associated risks, including potential changes in performance, longevity, or resale value.

9. Road Testing and Liability

- Vehicles may be operated by CH Mobile Auto Technician LLC for diagnostic or verification purposes when safe and permitted to do so.
- CH Mobile Auto Technician LLC is not responsible for mechanical failures, breakdowns, or damage that occur during a road test due to pre-existing conditions, worn components, or vehicle defects.
- Clients accept all risks associated with operating a vehicle that may have unknown or existing issues, except in cases of gross negligence or willful misconduct by CH Mobile Auto Technician LLC.
- CH Mobile Auto Technician LLC is not responsible for personal articles left inside the vehicle, or for damage caused by fire, theft, vandalism, weather, or other causes beyond our control.
- Vehicles with unsafe conditions (including but not limited to brake failure, steering issues, severe leaks, overheating, or tire defects) may be refused for road testing at the technician's discretion.
- CH Mobile Auto Technician LLC is not responsible for issues arising from aftermarket modifications, prior improper repairs, or unsafe vehicle conditions that affect road test performance.

10. Payment and non-payment

- Clients agree to pay all charges for services, parts, and materials **in full on the same day the work is completed**, unless otherwise agreed to in writing.
- If payment is not made on the day of completion, CH Mobile Auto Technician LLC may pursue all legal remedies under New York State law, including filing a mechanic's lien pursuant **to Section 184 of the New York Lien Law**.
- Clients may be responsible for reasonable storage fees, legal costs, administrative expenses, and any additional charges incurred due to non-payment.
- If payment is not received **within 30 days**, the account may be turned over to a collections agency or filed in small claims court.
- The Client/Owner will be responsible for all additional collection costs, legal fees, court fees, administrative charges, and any other expenses incurred in the recovery of the outstanding balance.
- A **3-day grace period** may be granted at the discretion of CH Mobile Auto Technician LLC.
- After the 3-day grace period, a **\$25 late fee** will be added to the outstanding balance.
- An additional **\$5 per week** will be added for each week the invoice remains unpaid.

11. Weather / Environmental Conditions

- Services may be performed outdoors or in environments that are not fully controlled. Weather and site conditions may limit what services can be safely completed.
- CH Mobile Auto Technician LLC is not responsible for delays, incomplete services, or performance limitations caused by environmental or weather conditions, including but not limited to rain, snow, ice, wind, extreme heat, extreme cold, or unsafe working surfaces.
- Certain repairs may be postponed, modified, or declined if conditions create safety risks or prevent proper installation or diagnostic accuracy.
- CH Mobile Auto Technician LLC is not responsible for any damage, performance issues, or complications resulting from environmental factors outside our control.

12. Photos and Video Documentation

- CH Mobile Auto Technician LLC may take photos or video of the vehicle before, during, or after service for documentation, diagnostic, and liability-protection purposes.
- Documentation may include images of vehicle condition, parts, damage, diagnostic readings, or repair progress.
- These photos and videos are used for internal records only and will not be used for marketing, advertising, or public display without the Client/Owner's explicit written consent.
- The Client/Owner consents to this documentation and acknowledges that it does not modify, extend, or alter any warranties, guarantees, or obligations.
- CH Mobile Auto Technician LLC is not responsible for personal items visible in photos or videos taken solely for documentation purposes.

13. Auto Repair Warranty Policy

- **Labor Warranty:** CH Mobile Auto Technician LLC provides a **90-day or 3,000-mile labor warranty** (whichever comes first) on workmanship performed under normal vehicle operation. This warranty covers defects in labor only and does not apply to failures caused by pre-existing conditions, misuse, neglect, or unrelated component failures.
- **Parts Warranty:** All parts installed by CH Mobile Auto Technician LLC are covered **exclusively** by the manufacturer's warranty. CH Mobile Auto Technician LLC does not extend, modify, or guarantee manufacturer warranties. No returns, refunds, or exchanges are offered on parts once installed. The Client/Owner is responsible for understanding and retaining all manufacturer warranty information.
- **Exclusions:** Warranty does not cover failures caused by aftermarket modifications, prior improper repairs, environmental conditions, accidents, misuse, lack of maintenance, or components the Client/Owner declines to replace.
- **Warranty Claims:** All warranty claims must be inspected and verified by CH Mobile Auto Technician LLC. Unauthorized repairs performed by third parties void the labor warranty.

What Is Not Covered

- **Used or customer-supplied parts**, including any failures, defects, or performance issues related to them.
- Any part failure caused by **misuse, neglect, accidents, improper maintenance, overheating, contamination, or continued operation after a known issue develops**.
- **Wear-and-tear components** (e.g., brakes, belts, hoses, filters, fluids, wiper blades, bulbs, tires) unless clearly defective at the time of service.
- Failures resulting from **repairs performed by other shops**, unauthorized modifications, or alterations made after CH Mobile Auto Technician LLC completes service.
- **Diagnostic work, inspection fees, and mobile travel fees**, which are non-refundable under all circumstances.
- Issues caused by **aftermarket modifications**, prior improper repairs, rust, corrosion, or hidden defects not visible at the time of service.
- Failures of components the Client/Owner **declined to replace** when recommended.

Warranty Claim Procedure

To request a warranty review:

1. **Contact CH Mobile Auto Technician LLC immediately** if you suspect an issue related to a recent repair. Prompt notification is required for warranty consideration.
2. **We must inspect the vehicle in person before any third-party repairs are performed.** Any outside work done prior to our inspection may prevent us from determining the cause of the issue.
3. If CH Mobile Auto Technician LLC determines that the issue is the result of **our workmanship**, we will correct the problem **at no additional cost** within the warranty period.
4. **Failure to notify us promptly, refusal to allow inspection, or allowing another shop to perform repairs on the same issue may void the labor warranty.**
5. Repairs performed by any third-party shop without prior inspection and authorization by CH Mobile Auto Technician LLC do not qualify for reimbursement, refund, or warranty coverage.

14. Agreement to Terms

- By scheduling services, signing an estimate or invoice, or approving work in any form, the Client/Owner acknowledges that they have read, understood, and agreed to all General Contract Terms and all Service Disclaimers & Policies outlined herein.
- Approval of service constitutes full acceptance of these terms and serves as the Client/Owner's binding agreement with CH Mobile Auto Technician LLC.
- These terms apply to all current and future services unless otherwise agreed to in writing.