

# Disclaimers and Terms – CH Mobile Auto Technician LLC

## 1. Pre-Purchase Inspections (PPI)

- Inspections are visual and functional, based on the vehicle's current condition at the time of service.
- Hidden, intermittent, or future defects may not be detected.
- This service **does not guarantee future performance or reliability** of the vehicle.
- **CH Mobile Auto Technician LLC does not provide advice or recommendations regarding whether the client should purchase or not purchase the vehicle.** The inspection is for informational purposes only.

## 2. Diagnostics / Engine Light Scans

- Diagnostics provide information based on the vehicle's onboard systems at the time of service.
- CH Mobile Auto Technician LLC is **not responsible for undetected faults, intermittent errors, or future system failures.**
- This service is for informational purposes only and does not constitute a guarantee of repair needs or vehicle reliability.

## 3. Battery Replacement

- Batteries installed are new and meet manufacturer specifications.
- Performance may vary due to vehicle condition, usage, or environment.
- CH Mobile Auto Technician LLC is **not responsible for pre-existing electrical issues or damage beyond installation.**
- Manufacturer warranties apply; CH Mobile Auto Technician LLC does not extend or guarantee them.

## 4. Flat Tire / Spare Installation

- Service is performed using the customer's spare or replacement tire.
- CH Mobile Auto Technician LLC is **not responsible for tire defects, rim damage, or tire failure** after installation.
- The condition of the spare tire is the responsibility of the customer.
- Use of tire sealants, foam, or similar products may damage tire pressure sensors (TPMS). CH Mobile Auto Technician LLC is not responsible for any sensor damage resulting from these products.

## 5. Brakes

- All brake repairs and replacements are performed using new OEM or approved aftermarket parts unless otherwise specified.

- CH Mobile Auto Technician LLC is **not responsible for pre-existing conditions** in the braking system that could affect performance, including worn rotors, calipers, or hydraulic issues.
- Brake performance may vary due to vehicle age, environmental conditions, or driving habits.
- Aftermarket parts may **affect braking efficiency or warranty coverage**; clients are responsible for understanding potential impacts.
- Clients acknowledge that **safe operation requires proper maintenance** and that no repair guarantees the braking system will perform beyond the limits of the vehicle design or manufacturer specifications.

## 6. Other Repairs / Services

- All repairs are based on the conditions observed at the time of service.
- CH Mobile Auto Technician LLC is **not liable for hidden defects, pre-existing conditions, or future failures** beyond the work performed.
- Estimates may change if additional issues are found.

## 7. Non-OEM / Lease or Finance Violation

- Some lease or finance contracts require repairs using only original manufacturer (OEM) parts.
- Use of aftermarket parts may violate such contracts. CH Mobile Auto Technician LLC is **not responsible for any consequences** resulting from these violations.

## 8. Decrease in Value / Aftermarket Parts

- Repairs using non-OEM or aftermarket parts may lead to increased depreciation or loss of vehicle value.
- CH Mobile Auto Technician LLC is **not responsible for any decrease in value** resulting from such repairs.

## 9. Road Testing and Liability

- Vehicles may be operated by CH Mobile Auto Technician LLC staff for testing purposes.
- Clients accept all associated risks except in cases of gross negligence or willful misconduct.
- CH Mobile Auto Technician LLC is **not responsible for personal articles left in vehicles**, or damage caused by fire, theft, or other causes beyond our control.

## 10. Payment and Non-Payment

- Clients agree to pay all charges for services, parts, and materials in full upon completion of work unless otherwise agreed in writing.

- If payment is not made the same day of completion, CH Mobile Auto Technician LLC may pursue all legal remedies under New York State law, including filing a mechanic's lien pursuant to Section 184 of the New York Lien Law.
- Clients may also be responsible for any reasonable storage fees, legal costs, and administrative expenses incurred due to nonpayment.
- If payment is not received within **30 days**, the account may be turned over to a collection's agency or small claims court.
- The customer will be responsible for all additional collection costs, legal fees, and administrative charges.
- A **3-day grace period** may be granted at our discretion.
- After 3 days, a **late fee of \$25** will be added to the outstanding balance.
- An **additional \$5 per week** will be added for each week the invoice remains unpaid.

## 11. Weather / Environmental Conditions

- Services may be performed outdoors or in conditions beyond our control.
- CH Mobile Auto Technician LLC is **not responsible for performance, damage, or delayed service** caused by environmental or weather conditions, including but not limited to rain, snow, ice, extreme heat, or cold.

## 12. Photos and Video Documentation

- CH Mobile Auto Technician LLC may take **photos or video of the vehicle** before, during, or after service for documentation purposes.
- These are for **internal records only** and are not used for marketing without explicit consent.
- The client consents to this documentation and acknowledges it **does not alter any guarantees or obligations**.

## 13. Auto Repair Warranty Policy

### Warranty Coverage

- Labor Warranty: We provide a 90-day or 3,000-mile warranty (whichever comes first) on all labor performed by CH Mobile Auto Technician LLC. This warranty covers defects in workmanship under normal vehicle operation.
- Parts Warranty: All parts installed are covered only by the manufacturer's warranty. We do not offer returns or refunds on any parts. Customers are responsible for understanding and retaining manufacturer warranty information.

### What Is Not Covered

- Used, customer-supplied parts
- Any part failure due to misuse, neglect, accidents, or improper maintenance
- Wear-and-tear components (e.g., brakes, belts, filters, fluids) unless clearly defective at time of service

- Repairs performed by other shops or altered after service
- Diagnostic work or mobile travel fees (non-refundable)

### **Warranty Claim Process**

To request a warranty review:

1. Contact us immediately if you suspect a repair-related issue.
2. We must inspect the vehicle before any third-party repairs are made.
3. If we determine whether the issue is due to our workmanship, we will correct it at no additional cost within the warranty period.

Failure to notify us or allowing other shops to work on the same issue may void this warranty.

### **Final Note**

**CH Mobile Auto Technician LLC is committed to your satisfaction and safety. We aim to perform every repair with quality and integrity. This warranty applies only to the original customer and service performed and is non-transferable.**

### **Agreement to Terms**

- By scheduling services, signing, or approving work, the client acknowledges reading, understanding, and agreeing to all General Contract terms and Service Disclaimers & Terms stated here.