



General Contract for Services for Ch Mobile Auto Technician LLC (2026)

I, hereby certify that I am recognized as the “**Client/Owner**” in this contract. This Agreement is between Ch Mobile Auto Technician LLC “**Company**”, also referred to as “**we**” or “**us**”, and the customer referred to as “**Client/Owner**”. The “**Client/Owner**” has the legal right to authorize repairs for the listed vehicle on the invoice that has been provided, either through legal ownership, lease rights, or written authorization from the vehicle’s “**Client/Owner**”. The “**Client/Owner**” authorizes us to take the steps necessary to perform the repairs listed in the invoice, including any necessary on-road vehicle testing.

Payment: The “**Client/Owner**” agrees to pay in full for the services described upon successful completion of all listed auto repairs. The “**Client/Owner**” agrees to pay for all parts, labor, fees, taxes, and other charges incurred during the performance of any repairs authorized by “**Client/Owner**”. We will provide an invoice upon completion of repairs detailing all fees and costs in a final outstanding balance for payment. If paying by debit or with credit card, a deposit will be charged prior to the start of work, with the remaining balance due immediately upon completion of the job. The “**Client/Owner**” authorizes CH Mobile Auto Technician LLC to charge the remaining balance to the provided payment method upon completion unless otherwise agreed in writing. Any deposit paid is non-refundable and will be applied toward cancellation fees, labor performed, or parts ordered.

Cancellation Policy: The Client/Owner may cancel scheduled repair work at any time. If the service is canceled **before work begins**, a cancellation fee equal to **20% of the estimate or invoice** will apply.

If the service is canceled **after work has begun**, the Client/Owner is responsible for:

- 100% of the labor performed up to the point of cancellation, and
- the cost of any parts that have been installed.

Removed or replaced parts will not be reinstalled. Any deposits paid will be applied toward these amounts.

Cancellation Policy (Inspections Only): Inspection and travel fees are non-refundable once the appointment is scheduled. Because no parts are ordered and no repair work is performed during a Pre-Purchase Inspection, the standard repair cancellation policy does not apply.

Repair Process:

1. The technician evaluates the vehicle to address only the problem(s) reported by the “**Client/Owner**”. A brief report will be provided with findings and any recommended repairs related to the reported issue. A diagnostic service may be **recommended but is not always required**. In certain situations, the “**Client/Owner**” may **decline diagnostic testing** if the issue is clearly identifiable or if prior diagnostic information is available. However, the “**Client/Owner**” acknowledges that **declining a diagnostic may limit the accuracy of repairs, and we will not be responsible for incomplete or inaccurate repairs resulting from a lack of diagnostic testing**. **Diagnostic Fee:** \$50.00 (applies even if repair work is not performed). The “**Client/Owner**” understands that automotive diagnosis and repair can involve multiple underlying issues. While we make every effort to accurately diagnose and repair the concern, we do not guarantee that the initial repair will resolve all issues, especially when additional or unrelated problems are present.
2. **Discovery of Additional Issues:** During the repair process, additional problems may be uncovered. If we discover the need for repairs outside of those listed in this contract, work on the vehicle will cease. We will not perform any repairs outside of those listed in this contract without prior written or verbal authorization from the “**Client/Owner**”.

“Client/Owner” Supplied Parts- The “**Client/Owner**” is solely responsible for any parts they provide for installation. We make no warranties or guarantee on “**Client/Owner**” parts or any labor performed on them. The “**Client/Owner**” accepts all risks for performance, fit, safety, or longevity. Any follow-up service, adjustments, or replacements resulting from issues with these parts will be billed at full cost to the “**Client/Owner**”

Non-OEM / Lease or Finance Violation: Some lease and finance contracts require the purchaser or lessee to make repairs using only original manufacturer parts (“**OEM Parts**”). Aftermarket parts used in repairs may violate these contracts.

Decrease in Value: Repairs made using aftermarket parts may lead to increased depreciation and loss of vehicle value.

Manufacturer Warranty: Some vehicle manufacturers require that all repairs be made using only OEM parts. Use of aftermarket parts may void vehicle warranties. In recognition of the above risks, we shall not use any parts for repairs unless those parts are approved for use by the “**Client/Owner**”.

Labor/Parts Warranty: We provide a limited labor warranty for services performed under this agreement. This labor warranty is valid for a period of **90 days or 3000 miles whichever comes first** from the date the authorized repairs are completed. During this warranty period, we will, at our own expense, correct any defects in workmanship directly related to the repairs carried out.

Parts Warranty: All parts used in the repair are covered only under the warranty terms provided by the **original manufacturer**. We do not provide any additional warranty for parts.

Towing Responsibility: We are not responsible for towing, roadside assistance, or recovery services after the vehicle leaves our care.

Binding & Entire Agreement: This contract represents the entire legal agreement between CH Mobile Auto Technician LLC and the “Client/Owner” and shall be binding upon both parties and their assignees, successors, or subsequent title holders for the vehicle being repaired. No other promises, arrangements, or agreements outside of this contract or subsequent repair authorizations shall be considered valid. The “Client/Owner” acknowledges that the vehicle may be operated by our employees for the purpose of road testing and accepts all associated risks, except in cases of gross negligence or willful misconduct. CH Mobile Auto Technician LLC shall not be liable for personal articles left in the vehicle in case of fire, theft, or other causes beyond our control.

Penalty for Nonpayment: If payment is not made the same day of completion, we may pursue all legal remedies available under New York State law, including but not limited to filing a mechanic’s lien pursuant to Section 184 of the New York Lien Law. The “Client/Owner” may also be responsible for any reasonable storage fees, legal costs, and administrative expenses incurred because of the nonpayment. All parties acknowledge and agree to these terms upon signing or approving the repair.

“Client/Owner” acknowledges that all service disclaimers, terms, and conditions are available at <https://chmobileautotech.com/forms-%26disclaimers> at the bottom of the page in Forms and Disclaimers link, and by signing this contract, the client agrees to all terms contained therein.