



General Contract for Services for Ch Mobile Auto Technician LLC (2026)

I, hereby certify that I am recognized as the **“Client/Owner”** in this contract. This Agreement is between Ch Mobile Auto Technician LLC **“Company”**, also referred to as **“we” or “us”**, and the customer referred to as **“Client/Owner”**. The **“Client/Owner”** has the legal right to authorize repairs for the listed vehicle on the invoice that has been provided, either through legal ownership, lease rights, or written authorization from the vehicle’s **“Client/Owner”**. The **“Client/Owner”** authorizes us to take the steps necessary to perform the repairs listed in the invoice, including any necessary on-road vehicle testing.

Payment: The **“Client/Owner”** agrees to pay in full for the services described upon completion of all listed auto repairs. The **“Client/Owner”** agrees to pay for all parts, labor, fees, taxes, and other charges incurred during the performance of any repairs authorized by **“Client/Owner”**. We will provide an invoice upon completion of repairs detailing all fees and costs in a final outstanding balance for payment. If paying by debit or with credit card, a deposit will be charged prior to the start of work, with the remaining balance due immediately upon completion of the job. The **“Client/Owner”** authorizes CH Mobile Auto Technician LLC to charge the remaining balance to the provided payment method upon completion unless otherwise agreed in writing. Any deposit paid is non-refundable and will be applied toward cancellation fees, labor performed, or parts ordered.

Cancellation Policy: The Client/Owner may cancel scheduled repair work at any time. If the service is canceled **before work begins**, a cancellation fee equal to **20% of the estimate or invoice** will apply.

If the service is canceled **after work has begun**, the Client/Owner is responsible for:

- 100% of the labor performed up to the point of cancellation, and
- the cost of any parts that have been installed.

Removed or replaced parts will not be reinstalled. Any deposits paid will be applied toward these amounts.

Cancellation Policy (Inspections Only): Inspection and travel fees are non-refundable once the appointment is scheduled. Because no parts are ordered and no repair work is performed during a Pre-Purchase Inspection, the standard repair cancellation policy does not apply.

Diagnostic Evaluation Policy: The technician evaluates the vehicle to address only the problem(s) reported by the Client/Owner. A brief report will be provided with findings and any recommended repairs related to the reported issue. A diagnostic service may be recommended but is not always required. In certain situations, the Client/Owner may decline diagnostic testing if the issue is clearly identifiable or if prior diagnostic information is available. However, the Client/Owner acknowledges that declining diagnostic testing may limit the accuracy of repairs, and CH Mobile Auto Technician LLC will not be responsible for incomplete or inaccurate repairs resulting from a lack of diagnostic testing.

Diagnostic Fee: CH Mobile Auto Technician LLC offers two diagnostic levels depending on the complexity of the issue:

Reduced Evaluation Fee: In cases where the reported issue is immediately identifiable without diagnostic testing (such as a visibly failed battery, loose connection, or other simple condition), the technician may, at their discretion, apply a reduced evaluation fee of **\$50.00**. This reduced fee is only applicable when no diagnostic procedures, scan-tool testing, or extended inspection time are required. The decision to apply for the reduced evaluation fee is made solely by CH Mobile Auto Technician LLC.

- **Standard Diagnostic — \$74.99** Applies to most general concerns, drivability issues, basic electrical checks, and straightforward mechanical evaluations.
- **Advanced Diagnostic — \$100.00** Applies to complex electrical faults, wiring issues, intermittent problems, module communication concerns, or situations requiring extended testing or advanced diagnostic procedures.

The applicable diagnostic fee will be disclosed before work begins. All diagnostic fees apply whether repair work is performed or not.

The Client/Owner understands that automotive diagnosis and repair may involve multiple underlying issues. While every effort is made to accurately diagnose and repair the reported concern, CH Mobile Auto Technician LLC does not guarantee that the initial repair will resolve all issues, especially when additional or unrelated problems are present.

Diagnostic Time Coverage: The diagnostic fee covers up to the first hour of diagnostic evaluation. If the reported issue requires additional diagnostic time beyond the first hour, the Client/Owner will be notified before any additional time is billed. Additional diagnostic time is billed at the standard hourly labor rate. The Client/Owner may approve or decline additional diagnostic time; however, declining further diagnostics may limit the accuracy of repairs, and CH Mobile Auto Technician LLC will not be responsible for incomplete or inaccurate repairs resulting from insufficient diagnostic time.

Discovery of Additional Issues: During the repair process, additional problems may be uncovered. If we discover the need for repairs outside of those listed in this contract, work on the vehicle will cease. We will not perform any repairs outside of those listed in this contract without prior written or verbal authorization from the **“Client/Owner”**.

“Client/Owner” Supplied Parts- The “Client/Owner” is solely responsible for any parts they provide for installation. We make no warranties or guarantee on “Client/Owner” parts or any labor performed on them. The “Client/Owner” accepts all risks for performance, fit, safety, or longevity. Any follow-up service, adjustments, or replacements resulting from issues with these parts will be billed at full cost to the “Client/Owner”

Non-OEM / Lease or Finance Violation: Some lease and finance contracts require the purchaser or lessee to make repairs using only original manufacturer parts (“OEM Parts”). Aftermarket parts used in repairs may violate these contracts.

Decrease in Value: Repairs made using aftermarket parts may lead to increased depreciation and loss of vehicle value.

Manufacturer Warranty: Some vehicle manufacturers require that all repairs be made using only OEM parts. Use of aftermarket parts may void vehicle warranties. In recognition of the above risks, we shall not use any parts for repairs unless those parts are approved for use by the “Client/Owner”.

Labor/Parts Warranty: We provide a limited labor warranty for services performed under this agreement. This labor warranty is valid for a period of **90 days or 3000 miles whichever comes first** from the date the authorized repairs are completed. During this warranty period, we will, at our own expense, correct any defects in workmanship directly related to the repairs carried out.

Parts Warranty: All parts used in the repair are covered only under the warranty terms provided by the **original manufacturer**. We do not provide any additional warranty for parts.

Towing Responsibility: We are not responsible for towing, roadside assistance, or recovery services after the vehicle leaves our care.

Pre-Purchase Inspection (PPI) Agreement Section: The Client/Owner understands and agrees that a PPI is a **visual and non-invasive inspection** performed on the vehicle in its condition at the time of service. No components are removed, opened, or disassembled. Hidden, intermittent, or future defects may not be detected.

- The inspection reflects the vehicle’s condition **only at the time of the appointment**.
- CH Mobile Auto Technician LLC is **not responsible** for seller misrepresentation, concealed issues, or conditions that cannot be accessed or observed.
- Access to the vehicle is required. Limited access (no key, locked areas, no test drive, blocked underbody, etc.) will limit the inspection and will be noted in the report.
- Test drives are performed **only if the seller permits** and the vehicle is legally operable.
- Diagnostic scans are performed **only when the OBD-II port is accessible** and the vehicle allows communication.
- Weather, lighting, and environment may affect visibility of leaks, paint defects, underbody condition, and other findings.
- Photos are provided for documentation but may not capture every defect.
- A PPI does **not** guarantee future performance, reliability, or the absence of future mechanical issues.
- CH Mobile Auto Technician LLC does **not** provide advice or recommendations regarding whether the Client/Owner should purchase or not purchase the vehicle. The inspection is for informational purposes only.
- Inspection and travel fees are **non-refundable** once the appointment begins, regardless of seller access limitations.

Binding & Entire Agreement: This contract represents the entire legal agreement between CH Mobile Auto Technician LLC and the “Client/Owner” and shall be binding upon both parties and their assignees, successors, or subsequent title holders for the vehicle being repaired. No other promises, arrangements, or agreements outside of this contract or subsequent repair authorizations shall be considered valid. The “Client/Owner” acknowledges that the vehicle may be operated by our employees for the purpose of road testing and accepts all associated risks, except in cases of gross negligence or willful misconduct. CH Mobile Auto Technician LLC shall not be liable for personal articles left in the vehicle in case of fire, theft, or other causes beyond our control.

Penalty for Nonpayment: If payment is not made the same day of completion, we may pursue all legal remedies available under New York State law, including but not limited to filing a mechanic’s lien pursuant to Section 184 of the New York Lien Law. The “Client/Owner” may also be responsible for any reasonable storage fees, legal costs, and administrative expenses incurred because of the nonpayment. All parties acknowledge and agree to these terms upon signing or approving the repair.

“Client/Owner” acknowledges that all service disclaimers, terms, and conditions are available at <https://chmobileautotech.com/forms-%26disclaimers> at the bottom of the page in Forms and Disclaimers link, and by signing this contract, the client agrees to all terms contained therein.