

PROFESSIONAL RECOMMENDATIONS (Linked In)

Chantel Brathwaite

*Software Support Engineer/Technical Writer at Hitachi Vantara
February 19, 2018, Chantel reported directly to Thelonius*

I have worked with Chess for two years. He is the North American Regional Technical Support Manager for Hitachi Vantara.

As a technical support engineer, I can count on Chess to readily assist during escalations and to communicate with internal and external customers and stakeholders in the company. In a short time, he has built many relationships across the company that have been invaluable to the organization. Because of his wealth of experience, he quickly detects issues and proactively moves to address them before they arise. I have learned a lot from him in this regard.

He also implements initiatives that solve problems that predate his arrival -- while simultaneously developing software support engineers. For example, he conceived of and implemented a project that gathers metrics from support tickets. This was no small feat as it required buy-in from several departments, software changes, guiding teams, and a lot of coordination. He also develops team members by providing them us with opportunities for leadership, knowledge sharing, and more. For example, the weekly team meeting is run by software support engineers, who he prepares and coaches to complete this task. Needless to say, the team has had many opportunities to grow under his leadership.

Chess is a pleasure to work with and is a great asset for Hitachi Vantara. I believe he would be an asset to any other organization as well.

Jorge Barba

*Principal Infrastructure Engineer at Accenture Enkitech Group
May 12, 2015, Thelonius worked with Jorge in the same group*

I had the opportunity to work with Thelonius as a colleague and also I knew him as a manager at Oracle. He is a fine person and a professional that performs his job at the highest level possible, taking care of the people reporting to him and also providing high performance of his team to upper management. He is capable of managing critical situations with customers and he provides assistance to anyone asking for help. I feel lucky I have worked with Thelonius because he is outstanding technically, professionally and personally.

Blake Wright

*Principle Engineer (Cloud Computing/IaaS) at Oracle
August 19, 2013, Blake reported directly to Thelonius*

Thelonius Chestang was a very fair and capable manager at the time that I reported directly to him. His knowledge and capabilities are unmatched in the Oracle industry. His ability to encourage and direct others has led him to rapidly climb the management chain in our company.

Roger Snowden

*Technical Consulting Advisor at Oracle Corporation
April 22, 2013, Roger worked with Thelonius in different groups*

Chess is an excellent manager. He has a good grasp of technical matters, while maintaining focus on the business needs of customers.

I have known and worked with Chess for some years now, and find him to be entirely reliable and helpful. I recommend him for any position he might find suitable to seek.

Adriana Dominguez, MSM-ITPM*Principal Technical Support Engineer at Oracle Corporation**March 27, 2013, Adriana reported directly to Thelonius*

Chess is very energetic, hard-working and extremely organized. He is a top-performer manager. He motivates you to be better when you saw his commitment, high standards and honesty to achieve the best for your team and our customers. His attitude, values and dedication helps to create a better collaboration between colleagues/teams that is reflected in a better service to our customers. It was a pleasure to work for Chess and I strongly recommend him as manager.

Theresa Gazzara*Knowledge Management Analyst at Oracle**March 12, 2013, Theresa worked with Thelonius in different groups*

I had the pleasure of working with Chess while employed at Oracle. Chess is an outstanding manager who provided strong support for the Knowledge Management program. He took additional steps to understand the work, and ensured that his employees were fully engaged by creating and maintaining knowledge content to provide the best possible experience for Oracle customers. I thoroughly enjoyed working with Chess and highly recommend him and his work.

Mark Middleton*Director, IT Customer Service at Health First**March 5, 2013, Mark was senior to Thelonius but didn't manage directly*

Chess was very effective in his role as a Global Support Manager running the Middleware Developer team. He was always on top of his business and very dedicated to his customers and employees. Chess also demonstrated strong communications skills, business acumen and leadership. I would strongly recommend Chess for similar opportunities.

Jeffrey Togie*Principal Technical Support Engineer at Oracle**March 2, 2013, Jeffrey reported directly to Thelonius*

I have worked with and known Thelonius for several years now. He was a pleasure to work for and we continue to work well together now though in different functions. He is a great and effective manager as well as having excellent technical skills. I would not hesitate to work for and/or with him again.
Jeffrey Togie

Jeff Gregory*Sr Manager at Oracle Corp**March 1, 2013, Jeff managed Thelonius directly*

To whom it May Concern;

I recommend Thelonius Chestang without reservation to a position in the IT field or close relation either in a management capacity, or a technical capacity, as I've seen Thelonius occupy either with intelligence and verve. I've had the pleasure of working with Thelonius both as his manager and as a colleague. Thelonius possesses that rare quality that enables him to think outside the box which enables him to conclusions others may not have considered. I've seen this capability displayed both technically and managerially. Should I have the opportunity to again work with Chess in any capacity, it would be welcome.

Michael Ferrante*Principal Product Manager at Oracle**March 1, 2013, Michael reported directly to Thelonius*

Ches is a true professional with excellent leadership skills. His ability to keep team members motivated and on task is exceptional. His superb organizational skills help him to always reach goals ahead of schedule. Working for and with Ches has been a great experience. I hope to have the pleasure of working with him again in the future.

Deborah Brown

Principal Software Engineer

March 1, 2013, Deborah worked with Thelonius in different groups

Thelonius is conscientious with the customer issues he has to manage and knows how to quickly engage the correct resources needed for swift problem resolution. He efficiently gets the job done for everyone's satisfaction.

Marc Pentecost

Exadata Principal Customer Incident Manager at Oracle

March 1, 2013, Thelonius worked with Marc in the same group

Chess is a true professional, and a pleasure to work with. His dedication and focus to the success of his customers and peers make him a vital asset to Oracle.

Liz Wilcox

Senior Customer Support Account Manager at SumTotal Systems, LLC

March 1, 2013, Thelonius worked with Liz in the same group

Chess is a detail-oriented and thorough manager who cares about his customers and those who have worked with him and for him. He is able to see issues from a holistic viewpoint, and maintain focus on the desired outcome.

Chess has a reputation of being able to work with cross-functional teams, and respecting the limitations those teams may have. He easily facilitates those teams with balancing their workloads as well as meeting the needs of the customers.