

PROJECT HEALTHVOCATE QUESTIONS



THIS INFOGRAPHIC SERVES
AS A GUIDE TO HELP YOU
GAIN HEALTH EDUCATION
WITH EVERY HEALTH-
RELATED INTERACTION

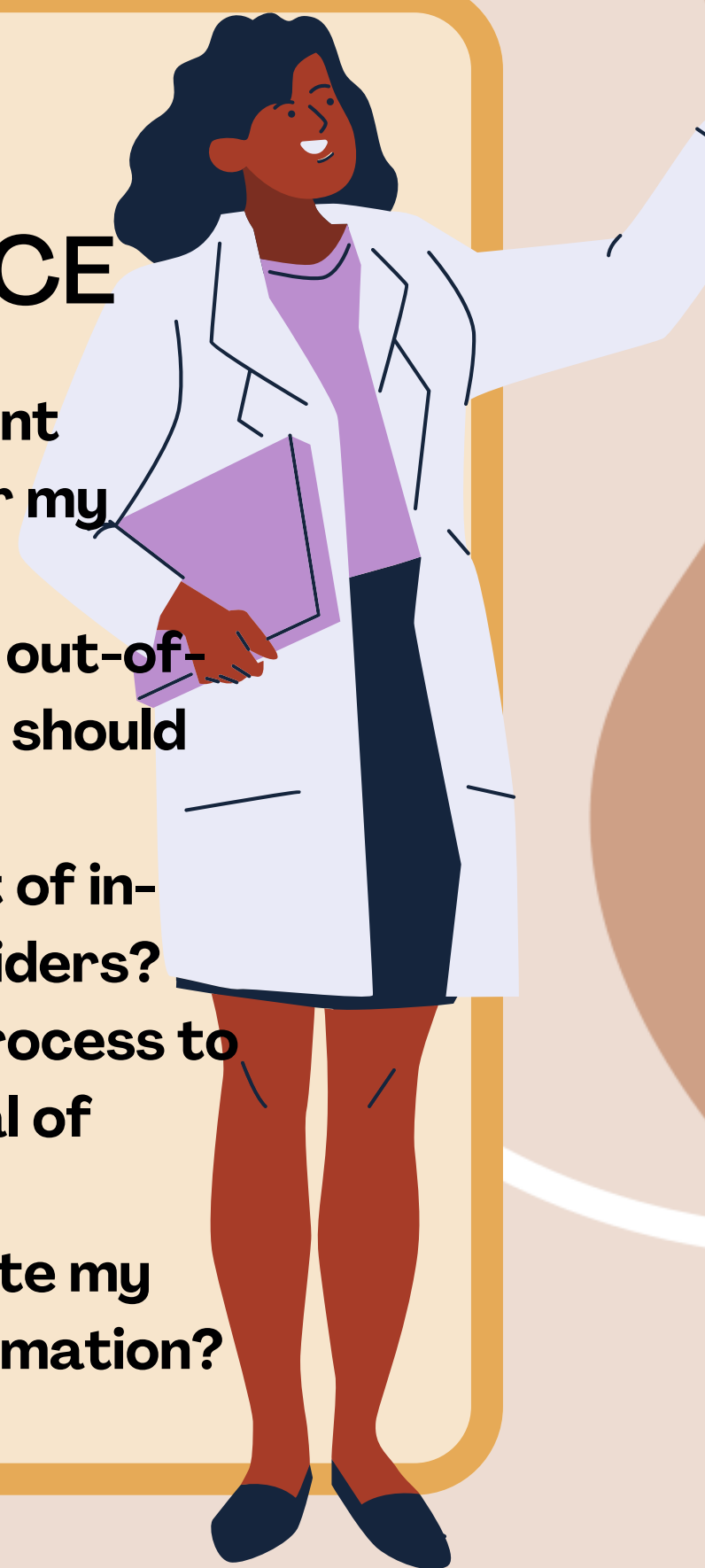
GENERAL HEALTH PRACTITIONER

- Can you explain my diagnosis in simple terms?
- Are there alternatives to the prescribed medication?
- What should I expect during the treatment process?
- How can I contact you if I have further questions?
- What are the potential side effects of this treatment?



HEALTH INSURANCE

- Is my treatment covered under my current plan?
- Are there any out-of-pocket costs I should be aware of?
- Can I get a list of in-network providers?
- What is the process to appeal a denial of coverage?
- How do I update my personal information?



MEDICAL BUSINESS OFFICE

- Can I receive an itemized bill for my treatment?
- What payment plans are available?
- Is there a discount for upfront payment?
- How are billing disputes handled?
- Who can I talk to for financial assistance?

