



Reapplying for Medi-Cal
(/members/reapplying-for-medi-cal)

COVID-19 Information (/members/covid-19)

COVID-19 Vaccines (/members/covid-19-vaccines)

Member Access (/members/my-access)

Member Services (/members/my-services)

Health Education (/members/my-health)

Member Newsletters
(/members/newsletters)

Clinical Guidelines (/members/guidelines)

GRIEVANCE FORM (/members/file-a-complaint)

Member Community Resources
(/members/community-resources)

Behavioral Health
(/members/behavioral-health)

Review Process for Requested Services
(/members/authorization-request)

Member Services

CHG PFS

Have questions about your benefits?

Contact us for personal assistance with your Medi-Cal (/chg-plans/medi-cal) or CommuniCare Advantage (https://www.chgsd.com/chg-plans/communicare-advantage) plan benefits or if you have concerns about either health plan:

- Medi-Cal: 1-800-224-7766 (tel:18002247766)
- CommuniCare Advantage (HMO SNP) (HMO D-SNP): 1-888-244-4430 (tel:18882444430)
- TTY: 1-855-266-4584 (tel:18552664584)

Our Member Services team is available 24-hours a day seven day a week. We are here to answer your questions or concerns. We also use phone interpreters to assist members in the following threshold languages and in more than 200 other languages:

- English
- Spanish
- Vietnamese
- Arabic
- Tagalog
- Chinese
- Farsi

Call us today! (tel:18002247766)

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